KILDARE COUNTY COUNCIL

ANNUAL REPORT FOR 2019

Meanma agus Misneach

Meath

M4

Royal Canal

R148

M4

Kilcock

R148

Leixlip

Population
225,504

5th Highest
in Ireland

Maynooth

M4

R401

R402

R148

R402

Celbridge

R148

Dublin

Grand Canal

Derrinturn

Prosperous

R403

Clane

R407

R403

River Liffey

Average
Household

2.9 persons

Offaly

Growth of
19.4%
2006–2016

4th Highest
in Ireland

R414

R403

Sallins

Grand Canal

N7

Grand Canal

Rathangan

R415

R416

R445

Naas

Kill

Newbridge

R445

R410

R448

Wicklow

Kildare

R401

R415

R448

R411

N81

Monasterevin

R414

Athgarvan

River Liffey

M7

R417

R448

Kilcullen

Grand Canal

R412

R448

R413

Average Age

34.9 Years

R415

R412

N81

R418

M7

36.6%
aged 0-24

Highest in
Ireland

River Barrow

R426

Athy

R418

R448

N78

Laois

N78

R418

R448

R417

KEY

Motorway

National Primary Roads

National Secondary Roads

Regional Roads

Rail Line

River

Canal

Castledermot

R418

R448

M9

Carlow

Contents

Joint Foreword

By Peter Carey, Chief Executive and Councillor Suzanne Doyle, Cathoirleach, Kildare County Council.

2019 saw significant progress being made in a number of key areas in Kildare. This Annual Report showcases infrastructural projects and achievements in delivering public services during 2019.

The council continues to deliver significant efficiencies and innovation while focusing its leadership role to drive local, community and economic development, in line with the Corporate Plan 2015-2019, to ensure the county remains an attractive place to live, work, visit and do business.

2019 was also a year of change for Kildare County Council with a new council being elected in May 2019 at the Local Elections.

18 new members joined the council resulting in 40% female and 60% male membership.

The creation of a new council is a new opportunity to review and plan. In line

with statutory requirements a new Corporate Plan 2019-2024 which outlines our Strategic objectives for the next 5 years was published.

One of the most significant challenges facing Ireland over the coming years is Climate Action. Kildare County Council signed the Covenant of Mayors on Climate Action and a Climate Action SPC was established. Kildare hosts the Eastern & Midlands Climate Action Regional Office and in conjunction with Kilkenny County Council acts as lead in coordinating 17 local authorities in preparing adaptation strategies. Climate Resilient Kildare, our Climate Change Adaptation Strategy has been adopted.

Further progress was made in terms of delivery of public housing. Kildare County Council exceeded the target set for social housing delivery in 2019 through a number of mechanisms including the delivery by the council of 32 new social housing units at Dunmurray Rise, Kildare Town, acquisition of Part V and turnkey units. Working in partnership with approved housing bodies, in excess of 700 new social housing tenancies commenced during the year.

Kildare County Council formally adopted the 2019 – 2024 Traveller Accommodation Programme

At the end of 2019, 3 lanes had opened both eastbound and westbound on the M7 Motorway.

The Council continues to play a proactive role in supporting our local communities. Ardrew Meadows in Athy,

were awarded 1st place in the "Housing Estates" category in the national Pride of Place competition.

Tidy Towns also recorded a successful year winning ten medals in total, four gold were awarded to Maynooth, Naas, Straffan, Leixlip, three silver were awarded to Celbridge, Newbridge and Kill, while Clane, Rathangan and Ballymore Eustace took home bronze.

938 Community grants were awarded and the Local Enterprise Office (LEO) continued to promote Kildare as a place to do business; supporting local businesses and focusing on job creation delivering approximately 285 jobs throughout 2019.

The Minister for Business, Enterprise and Innovation, Heather Humphreys TD turned the sod on a new MERITS enterprise hub at Kildare County Council in early 2019

A Strategic Projects & Public Realm Team was established. Funding of €6 million was secured for the Barrow Blueway and various town and village renewal initiatives in 2019

Finally, we would like to thank the elected members and the staff of Kildare County Council for their ongoing co-operation and support and their commitment to serve the people of County Kildare.

Peter Carey

Chief Executive

Suzanne Doyle

Cathoirleach of Kildare County Council

Kildare County Council Elected Members

Following the Local Elections in May 2019 the following members were Elected to Kildare County Council as members of the following Municipal Districts.

Athy Municipal District

Councillor
Veralouise Behan
Fianna Fáil

Councillor Aoife
Breslin
Labour Party

Councillor Brian
Dooley
Fianna Fáil

Councillor Ivan
Keatley
Fine Gael

Councillor Mark
Wall
Labour Party

Party & name	Telephone	Email
FF Veralouise Behan	086 1502913	veralouisebehan@yahoo.ie
LP Aoife Breslin	086 2797694	breslin.aoife@gmail.com
FF Brian Dooley	086 1715290	kccdocker@gmail.com
FG Ivan Keatley	087 2731335	ivankeatley@gmail.com
LP Mark Wall.	083 3341488	markwall@eircom.net

Celbridge -Leixlip Municipal

Councillor Bernard
Caldwell
Fianna Fáil

Councillor Michael
Coleman
Fianna Fáil

Councillor Íde
Cussen
Non-Party

Councillor Ciara
Galvin
Labour Party

Councillor Nuala
Killeen
Social Democrats

Councillor Vanessa
Liston Green Party

Councillor Joe
Neville
Fine Gael

Party & name	Telephone	Email
FF Bernard Caldwell	086 2653455	bernardhri@gmail.com
FF Michael Coleman	086 3616434	michael.a.coleman@hotmail.com
NP Íde Cussen	089 4202380	idecussen@gmail.com
LP Ciara Galvin	N/A	voteciaragalvin@gmail.com
SD Nuala Killeen	087 7160630	nuala.killeen@socialedemocrats.ie
GP Vanessa Liston	086 1408681	vanessalistonkcc@gmail.com
FG Joe Neville	086 6062207	joeneville.no1@gmail,com

Clane – Maynooth Municipal District

Councillor Tim
Durkan
Fine Gael

Councillor Aidan
Farrelly
Social Democrats

Councillor Angela
Feeney
The Labour Party

Councillor Daragh
Fitzpatrick
Fianna Fáil

Councillor Peter
Hamilton
Green Party

Councillor
Padraig McEvoy
Non Party

Councillor
Naoise Ó'Cearúil.
Fine Fáil

Councillor
Paul Ward
Fine Fáil

Councillor
Brendan Weld
Fine Gael

Councillor
Brendan Wyse
Fine Gael

Party & name	Telephone	Email
FG Tim Durkan	086 8632784	tim.durkan321@gmail.com
SD Aidan Farrelly	0879614540	aidan.farrelly@socialdemocrats.ie
LB Angela Feeney	0872381962	angelafeeney@gmail.com
FF Daragh Fitzpatrick	0872538184	daraghfitz2007@gmail.com
GP Peter Hamilton	0872316308	peter.hamilton@greenparty.ie
NP Padraig McEvoy	086 8658262	padraigmcevoy@gmail.com
FF Naoise Ó'Cearúil	086 7280050	cllrnaoise@gmail.com
FF Paul Ward	087 2294697	cllrpaulward@gmail.com
FG Brendan Weld	087 7828649	bweldmcc@eircom.net
FG Brendan Wyse	087 2328867	brendan.wyse@gmail.com

Kildare — Newbridge Municipal District

Councillor Anne
Connolly
Fianna Fáil

Councillor
Suzanne Doyle
Fianna Fáil

Councillor Kevin
Duffy
Fine Gael

Councillor Noel
Heavey
Fianna Fáil

Councillor Fiona
McLoughlin Healy
Non-Party

Councillor Peggy
O'Dwyer
Fine Gael

Councillor Tracey
O'Dwyer
Fine Gael

Councillor Chris
Pender
Social Democrats

Councillor Robert
Power
Fianna Fáil

Councillor Patricia
Ryan
Sinn Féin

Councillor Mark
Stafford
Fine Gael

Party & name	Telephone	Email
FF Anne Connolly	087 9838327	N/A
FF Suzanne Doyle.	087 9521232	sdoylemcc@gmail.com
FG Kevin Duffy	085 2390341	kevinduffyfg@gmail.com
FF Noel Heavey	087 2602640	noelheavey1@gmail.com
NP Fiona McLoughlin Healy	086 7811012	fiona@fmcloughlinhealy.ie
FG Peggy O'Dywer	086 1996648	peggyodwyerfg@gmail.com
FG Tracey O'Dwyer	087 6533706	traceyodwyer@gmail.com
SD Chris Pender	085 8298237	chris.pender@socialdemocrats.ie
FF Robert Power	085 7279307	robbiepower@gmail.com
SF Patricia Ryan	085 7243926	patriciaryan975@gmail.com
FG Mark Stafford	086 8648558	markstaffordfg@gmail.com

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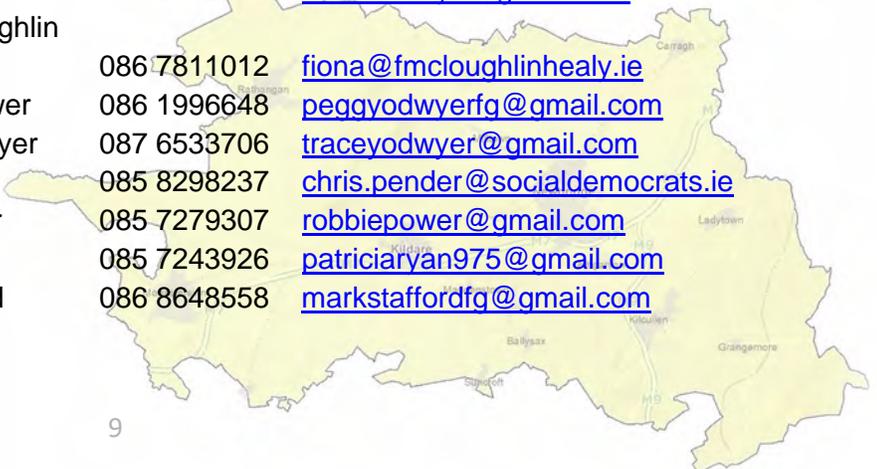
Naas Municipal District

Councillor Anne Breen
The Labour Party

Councillor Fintan Brett Fine Gael

Councillor Bill Clear
Social Democrats

Councillor Carmel Kelly
Fianna Fáil

Councillor Vincent P. Martin
Green Party

Councillor Seamie Moore
Non-Party

Councillor Evie Sammon
Fine Gael
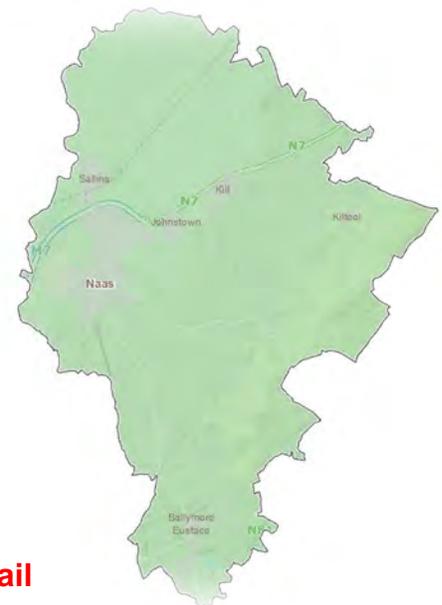
Party & name	Telephone	Email
LP Anne Breen	087 1230210	annebreen8@gmail.com
FG Fintan Brett	087 6257842	fintanpbrett@gmail.com
SD Bill Clear	087 9424488	bill.clear@socialdemocrats.ie
FF Carmel Kelly	086 8268884	carmelkelly@sallins.org
GP Vincent P Martin	087 2312105	vincentp.martin@greenparty.ie
NP Seamie Moore	087 2497813	ssmoore@eircom.net
FG Evie Sammon	085 7808518	eviesammon@gmail.com

Corporate Services

Corporate Services

Corporate Services interacts with and provides support to all departments and has general responsibility for the Cathaoirleach and elected members, communications, customer services, Register of Electors, Freedom of Information, Data Protection and facilities services.

Members Services:

The Members Services unit continued to ensure the efficient and effective running of meetings of council through 2019 and assisted the elected members in a timely manner: The local elections took place in May 2019 with 18 new members joining the council resulting in a 40% female and 60% male membership. A comprehensive training manual was compiled for the new council incorporating all necessary information. Relevant induction training on systems and equipment was also arranged. A new Members Information Portal was created in 2019, as a single platform for sharing all information relevant to the elected members.

Number of Meetings 2019

Meetings 2019	No of meetings
Full Council	17
Municipal Districts	68
Corporate Policy Group	11
Strategic Policy Committee	10
Audit Committee	5
Other Committees	15
Total Number of meetings	126

*note less meetings in 2019 due to Local Elections

Following the local elections, Kildare County Council commenced the review of its Strategic Policy Committee Scheme to establish a new scheme for the term 2019-2024. The addition of a new Climate Action SPC was approved by the Full Council in December 2019. The SPC structure is as follows.

- Climate Action
- Economic Development, Enterprise and Planning
- Transportation, Safety and Emergency Service
- Environmental and Water Services
- Housing
- Local Community and Culture

A review of Standing Orders for Plenary Council meetings was initiated by the Protocol and Procedures Committee in 2019 and recommendations will be brought to the Plenary Council for consideration in 2020. It is thereafter intended to initiate the review of Standing Orders for the Municipal District Committees and SPC's.

Membership of the SPCs was not finalised in 2019 given the review of the

Scheme was ongoing through to December.

CRM (Customer Relationship Management) System

Throughout 2019 customer interactions were logged onto the CRM system, which provides insights into customer priority service areas. In 2019 a total of 16,485 new cases were created on CRM, an increase of 1,578 on 2018.

14,545 cases were resolved – a closure rate of 88.23%. Elected Members and TD reps represent about 27% of all CRM cases recorded in the last 12 months.

The top 5 services on CRM for 2019 were as follows:

Section	Total
Housing	4607
Transport	2985
NPPR	2252
Environment	1993
Corporate Services	1664

Athy Customer Service Point

Based at its offices in Rathstewart, Monasterevan Road the Athy Customer Service Point continued to provide key services locally to the customers of Athy and the wider county in 2019:

2,252 Non-Principal Private Residence (NPPR) customer cases processed

Almost 2,700 customer interactions by phone and in person at Athy Customer Service Point

Fix Your Street

In 2019, the council responded to 754 cases. All fix your street issues are processed through the CRM system and are responded to within 2 working days.

Protected Disclosures

1 disclosure was received by the Designated Officer for Protected Disclosures during 2019.

Legal Services

In 2019, approximately 1,247 cases were created and referred to solicitors.

Press/Media 2019

In 2019, 358 press queries were received and processed with more than 124 press releases issued relating to a wide range of council initiatives.

87% of press queries resolved with an average response time of 3 days

Social Media

Kildare County Council operates three social media pages:

Facebook 13,977 which is an increase of 26% on 2018

Twitter 8,082 which is an increase of 18 % on 2018

Instagram 1,106 which is an increase of 111% on 2018

Register of Electors

The number of people on the 2019/2020 Register of Electors, which came into force on 15 February 2019, was 149,637 an increase of 3,950 on those registered the previous year.

Local & European Elections were held on 24 May 2019 across the eight Local Electoral Areas (LEAs) into which the county is divided. Turnout was 46.6% and 40 Councillors were returned with 18 being new to the Council. More information on local election results can be found on our website, here.

Following the report of the Constituency Commission the Government determined that the county of Kildare should form a 4 seat Kildare North and a 4 seat Kildare South constituency which should include some population from county Offaly and county Laois. A map outlining the full detail of changes for Kildare North and South for the General Election 2020 is published on the Council's website:

http://kildare.ie/CountyCouncil/Corporate Services/RegisterofElectors/Constituenc yBoundaryChangeA4.pdf

Customer Complaints received in 2019

182 Complaints

7 formal complaints

Bye Laws

Alcohol Bye Laws for the County were reviewed during 2019. Following consideration by the Municipal District Committee members it was determined that further areas be incorporated under the bye laws. This will necessitate further public consultation in 2020 prior to the draft bye laws being put forward for adoption.

Corporate Publications:

Annual Report 2018
Annual Service Delivery Plan 2019
Corporate Plan progress report 2018
Annual Service Delivery Plan 2018 progress report
Civic Memorial Policy
Corporate Plan 2019-2024

Audit Committee

The Audit Committee is a statutory committee of the council appointed under Section 59 of the Local Government Reform Act 2014. The Committee's role is to provide an independent view of

- the budgetary and financial reporting processes:
- the internal controls and the internal audit function:
- efficiency and value for money
- the management of risks.

The term of office of the Audit Committee expired in May 2019 in line with the 2019 Local Elections held on 24 May 2019. At the annual meeting of the Council in June 2019, three Elected Members were appointed to the Audit Committee. At the monthly meeting of the Council in September 2019, four external members including the Chairperson were appointed to the Committee. The new committee held their first meeting in October 2019.

During 2019, the Audit Committee met five times.

In 2019, the committee was briefed and updated on the following areas which were identified as areas of priority: -

- Stocktake of the machinery yard
- Development of the Property Interest Register
- Value for Money Policy and Annual Implementation Plan
- Public Spending Code Audit Report 2018 – Revenue and Capital Projects
- Anti-Fraud and Corruption Policy Review and Update
- Corporate Risk Register and Departmental Risk Registers
- Travel and Subsistence Audit Report
- National Service Indicators – NOAC Performance Indicator Report 2018

Freedom of information

Requests were processed with the following breakdown:

174 requests in 2019

54 Requests Granted

48 Part Granted

72 refusals

Requests were received from the following sources:

Journalists	**44**
Business	**34**
Oireachtas	**12**
Staff	**2**
Clients	**27**
Others	**55**

Data Protection:

A dedicated online area exists for customers regarding data privacy rights, forms and processes.

The Council's Data Protection Officer (DPO) continued to provide training to new staff as part of induction programmes and to advise staff and management on compliance measures as required.

To ensure data governance, an Information and Records Management Committee of senior management, supported by the DPO was formed.

Policy and procedure documents are reviewed and published on a central Intranet location to ensure a consistent level of compliance across the Council.

During 2019, a sector wide audit of CCTV and related technology use progressed by the Data Protection Commission, which included an audit within Kildare County Council.

The Council's DPO oversees the management of access requests from subjects, and CCTV requests from An Garda Síochána, with 2019 activity outlined below.

Data Access Requests	143

Ombudsman

23 cases were received from the Ombudsman office, with 8 closed.

Facilities

The facilities management section is responsible for the management of the Corporate Estate including Aras Chill Dara, Athy Customer Service Point,town halls, heritage centers and all council owned community buildings as well as providing technical assistance to the Library and other services. The key objective is to ensure that all buildings within the corporate estate are maintained to a high standard while ensuring the safety of all users

Facilities also provide support to the MEMC, SWAT, Procurement and Health and Safety committees in addition to

sitting on the OGP and LGMA national committee for Facilities Management

Work by the facilities management section includes operation maintenance and upgrading as follows:

Project	Status
Upgrade Community Buildings	Ongoing
LED upgrades Libraries	Ongoing
H/S upgrades across all buildings	Ongoing
Energy Management	Ongoing
Newbridge Town Management	Ongoing

Value for money and energy efficiency are also a high priority.

In 2019, Facilities was successful in reducing energy usage by 2% in Áras Chill Dara.

Ofigeach Gaeilge

During 2019, Kildare County Council Irish Officer continued to assist staff throughout the organisation, as needed, in relation to:

Advice and assistance in complying with the obligations imposed by the Official Languages Act 2003, associated legislation and Kildare County Council' Irish Language Scheme

Provision of translations for signage and public notices

Sourcing or providing translations for application forms

Providing assistance in relation to correspondence with members of the public who wished to transact business with Kildare County Council through Irish

Corresponding on behalf of Kildare County Council with An Coimisinéir Teanga, government departments and other organisations and individuals as required.

The section dealing with Irish language matters on our website has been maintained. This includes information in Irish on the following matters:

- Councillors' details
- Contact details
- Customer Care;
- Freedom of Information
- Kildare County Council's Irish Language Scheme
- Online Comment Card

- A selection of application forms for various services provided by Kildare County Councilb.

The content of this section of the website is updated as necessary, in consultation with departments throughout the organisation.

Kildare County Council through its Irish Officer worked with local community groups and other state bodies to help produce and launch a five year language plan for the County. Nationally this is the first plan of its kind and was launched by Minister Sean Kyne in Aras Chill Dara

Kildare County Council Irish Language Committee continues to meet with and provide help to local groups interested in promoting the use of the Irish language in Kildare.

The Irish Language Committee continues to provide Irish college scholarships for five pre leaving cert students annually.

Housing

Housing Department

The Housing Department aims to provide social housing support to persons who are unable to meet their housing need through their own resources. In 2019, there was a significant demand for social housing supports, and other related supports such as housing loans and grants.

Rebuilding Ireland: Action Plan for Housing and Homelessness

In April 2019 the council received revised targets under Rebuilding Ireland: Action Plan for Housing and Homelessness. Funding for the delivery of the Rebuilding Ireland Programme comes from both the Capital and Current Expenditure Programmes, with units being delivered through the Construction and Acquisition Programme (including Approved Housing Bodies), Part V, Housing Assistance Payment (HAP), Rental Accommodation Scheme (RAS) and Leasing.

The target for 2019 and corresponding progress was as follows:

The above delivery figures include both Capital and Current expenditure programmes (including units delivered with Capital Advance Leasing Facility, CALF, provided to Approved Housing Bodies by Local Authorities to facilitate the funding of construction, acquisition or refurbishment of new social housing units).

Kildare County Council made significant progress in its build, acquisition, leading and HAP/RAS in 2019 and exceeded its overall delivery target.

Kerdiffstown House, Naas

	Build	Acquisition	Leasing	HAP & RAS	Total
Target	363	96	88	722	1269
Delivered	506	229	14	686	1435

Capital Programme

A significant programme of work to deliver housing units progressed in 2019 at a number of locations throughout the County. This programme included new builds, refurbishments, infill schemes, work with AHBs and Public Private Partnerships.

Location	No. of Units	Status December 2019
Completed		
Athgarvan Road Newbridge	13 units	Works completed and units allocated.
St. Patrick's Park Rathangan Remedial Works (Phase 1)	Refurbishment of 34 Units (23 social and 11 private)	Lot 1 (6 units): completed Lots 2 - 5 (28 units) completed
Dunmurray Rise Kildare (Phase 3)	32 units	Completed October 2019.
Beechgrove, Rathangan	18 units	Progressed in 2019 and scheduled for completion April 2020.
Anne Street Prosperous	12 units	Contractor on site. Expected completion June 2020.
Approval Stage 3		**Status December 2019**
Tankardsgarden, Newbridge	8 units plus caretaker bay	Due to changed circumstances on site, a decision was made in 2019 not to proceed and alternative accommodation for some families is being sourced. The Department of Housing, Planning and Local Government (DHPLG) and the Local Traveller Accommodation Consultative Committee (LTACC) has been advised.
Athgarvan Village	18 units	Main contract tenders received in December 2019.
Approval Stage 2		**Status December 2019**
St. Patrick's Park Rathangan Remedial Works (Phases 2 and 3)	Demolition of 21 units, Refurbishment of 19 units, Construction of 16 units.	Revised Stage 2 option agreed in principal at Quarter 4, 2019 meeting with the DHPLG. Presentation to Kildare-Newbridge Municipal District Committee scheduled for early January 2020 and plans for public workshop meetings in Q1 2020.
Rathasker Road Naas	**70-100 units (subject to final agreement with AHB and Planning Department)**	**A Draft Proposal was received from the AHB in December 2019 and work will progress in 2020. A joint proposal incorporating the adjacent site under the control of AHB is incorporated to maximise the potential of both sites, offset remediation costs, and to provide a greater range of unit types.**
Coill Dubh	10 units	Civil/structural consultants to be appointed in 2020.

		Tender for building services consultants commenced.
Old Greenfield Maynooth	Rapid Build 75 units	The Design Team was appointed February 2019. Discussions in relation increasing density on site to maximise site value ongoing with DHPLG.
Ardclough Road Celbridge	30 units	A Serviced Site Funding (SSF) application has been approved and work will progress in 2020.
Carbury	4 units	Stage 1 application to be submitted to DHPLG in 2020.
Former Ambassador Hotel Site, Kill	35 units	Higher density was agreed with the Planning Department in December 2019. A revised Stage 1 application to be submitted to DHPLG in 2020.
Oldtown Mill Celbridge	55 units	Draft Stage 1 proposal agreed with Planning Department in December 2019. Discussions ongoing with DHPLG regarding Stage 1 application.
Old Caragh Road Naas	70-80 units	KCC now developing this site directly and will progress to Draft Stage 1 for discussion with DHPLG in 2020.

Infill Housing Schemes	No. Of Units	Status December 2019
Newtown House, Leixlip	4 units	Stage 1 approval received and progressing toward Part 8 approval in 2020.
Narraghmore	4 units	Stage 1 approval received and progressing toward Part 8 approval in 2020.
Glandore, Athy	4 units	Proposed Stage 1 approval received and scheme will be progressed in 2020.

Approved Housing Body Schemes	No. Of Units	Status December 2019
Flinter's Field	35 units	Respond Scheme. Tenders received December 2019 and funding approval pending.
Castlefen, Sallins	28 units	Tuath scheme. Works anticipated to

		commence Q1 2020.
Dominican Lands Athy	25 units	Cluid scheme. Initial proposals to be submitted to KCC for consideration.
ESB Site Leixlip	20 units	Cluid scheme. Proposal under preparation for consideration by KCC.

Approved Housing Body Schemes - Capital Assistance

Approved Housing Body	No. of Units	Status December 2019
KARE, Naas	3 units	Part 8 prepared and to progress to public consultation in 2020.
Camphill Communities of Ireland	4 units at The Bridge, Kilcullen	Planning application approved in August 2019.
Homeless Care CLG	12 Apartments at Jigginstown House, Naas	Commenced on site November 2019 and development progressing.

PPP Schemes	No. Of Units	Status December 2019
Craddockstown Road, Naas (Bundle 1)	74	Work progressed in 2019 to ensure completion of scheme by mid- 2020.
Nancy's Lane, Clane (Bundle 2)	77	Commenced on site November 2019. Works ongoing.
Ardrew, Athy (Bundle 3)	50	Under considereration for Inclusion in PPP Bundle 3 (2020). Design brief finalised and procurement of design team commenced.

Social Housing Applications

2019	Existing Housing file updates	Transfer Requests	New valid Applications	Mortgage to Rent Apps	Refusals
Total	310	82	998	20	219

Housing Maintenance

Kildare County Council's Housing Maintenance Department is responsible for the maintenance of a housing stock of 4,518 units with a total budget allocation in excess of €7.0 million.

2019	Vacant House Turnarounds	New House Purchases Upgrades	Response Maintenance Requests Logged	Response Maintenance Requests Completed	Number of Self Help Grants Offered
Total	92	144	6,062	6,333	76

Planned Maintenance

A programme of planned maintenance was carried out in 2019. Under the void programme, 11 properties requiring significant repair were returned to stock. 48 properties received window and door replacements. 76 households received the Self Help Grant, allowing for the replacement of windows and doors, the installation of stoves and the upgrade of kitchens.

Housing Allocations

Choice Based Letting was introduced in December 2018 and was implemented successfully in 2019 with the allocation of 44 properties in the five Municipal Districts. Of the total of 44 properties, 16 (36%) of CBL properties were allocated in Naas.

Housing Needs Assessment 2019

The social housing needs assessment (HNA) was carried out on 24 June 2019 to count the number of households qualified for social housing support. The assessment was recently published by the Housing Agency on https://www.housing.gov.ie/sites/default/files/publications/files/sha_summary_2019_dec_2019_web_1.pdf

In Kildare a total of 3,386 households were assessed as qualified for housing support as of 24 June 2019, a decrease of 576 (14.5%) compared to the assessment carried out in 2018.

Housing Needs Assessment	2016	2017	2018	2019
Qualified Households	5,572	5,103	3,962	3,386

Housing Assistance Payment

Kildare County Council has continued the successful delivery of the Housing Assistance Payment (HAP). HAP is a replacement for the Rent Supplement Scheme. At the end of 2019 a total of 2,195 households in the county were in receipt of HAP support, an increase of 303 since 2018. The following is the breakdown of HAP applications in 2019:

2019	Applications Received	Applications Rejected	Applications Approved
Total	778	200	714

Rental Accommodation Scheme (RAS)

The total number of RAS properties at year end was 415.

Dunmurray Rise, Kildare town

Rebuilding Ireland Home Loan

2019	Approval No.	Approval Amount	Approval Drawdown No.	Approval Drawdown Amount	Expired No.	Expired Amount	Remaining Approved No.
	27	€5,211,339	31	€6,985,722	21	€4,329,530	208

**Total Approved
due to expired loans**   **€19,692,336   *Approvals continuing**

Total Drawn down to date: €10,160,922

Total currently committed in loan offers: €4,579,784

Total Expired: €4,951,630

Housing Grants

Housing Adaptation Grants, Housing Aid for Older People Grants and Mobility Aid Grants contribute to meeting housing needs by adapting existing homes to meet the need of the occupant. The following is the breakdown of Housing Grants applications received and approved in 2019:

	Adaptation Applications Received	Adaptation Grants Approved	Mobility Aids Applications received	Mobility Aids Grants Approved	Housing Aid for Older Persons Applications Received	Housing Aid for Older Persons Grant Approved
Total	484	320	0	0	268	251

Dunmurray Rise, Kildare town

Rents

In 2019, the following number of rent reviews were calculated in accordance with the Council's Differential Rent Scheme.

2019	LA Rents	LA HAP	LA HAP Review
Total	1,186	775	677

Tenant Purchase Scheme

A breakdown of Tenant Purchase Scheme for 2019 is set out below:

2019	Applications Received	Ineligible	Approvals Issued
Total	35	7	16

Traveller Accommodation

In September 2019 Kildare County Council formally adopted the 2019 – 2024 Traveller Accommodation Programme which sets out to accommodate 73 Traveller families through both standard and Traveller specific accommodation. Preparation of the programme included a review of the previous programme, a needs analysis and a comprehensive consultation strategy. Each of these processes combined to establish the targets contained within the new programme.

The Local Traveller Accommodation Consultative Committee (LTACC) met four times in 2019. The main areas of work included preparation of the 2019-2024 Traveller Accommodation Plan, capital delivery of Traveller specific housing and the management and maintenance of Traveller halting sites. The LTACC also consider the quarterly reports on accommodation targets and social work updates in relation to numbers of families on the roadside, in homelessness and in accommodation. As a consultative committee the role of the the LTACC in the consultation phase of the Traveller Accommodation Programme was key and each member supported and fed into the need assessments also. The role of Kildare Traveller Action in supporting community participation in the programme and in representing the community on the LTACC is central to the annual work programme.

In 2019, eleven Traveller families were accommodated, again exceeding the annual target. The mobile home replacement programme resulted in two families being supported to upgrade their mobiles on site, while improvement works on halting sites included general management and maintenance works, improvement works to public areas and enhancement of bays where required. The social work team continued to support Traveller families living on sites, roadsides and within housing estates. In 2019, several housing workshops were held with families to assist them in meeting their housing need.

Collaboration with Kildare Traveller Action (KTA) is an important part of services to the Traveller community and KTA continued to support Traveller representatives on the Local Traveller Accommodation Consultative Committee as well as working collaboratively with KCC on housing workshops and the development of Kildare Interagency Traveller Strategy.

Homeless Services

Kildare County Council is the lead authority for the Mid East Region for homeless services, comprising Kildare, Meath and Wicklow, and reports to the Department of Housing, Planning and Local Government on homeless presentations and numbers of individuals and families in emergency/transition accommodation across the region. As a lead authority, Kildare is responsible for the regional budget allocation from the Department. In 2019, regional expenditure on Homeless Services was €8.05m of which €4.3m was spent in Kildare.

Homeless Presentations:

2019	Total Cases	Unique	Repeats
Total	1,141	435	706

At local level, there were 1,141 cases (individuals and family units) presenting as homeless in 2019. The primary

reasons for homeless presentations related to notices to quit from landlords, family circumstances, prison and hospital releases and unaffordable rents.

Unique presentations Breakdown was a follows:

2019	Adults	Dependents
Total	431	359

Families in PEA including Supported Temporary Accommodations and Family Hubs as of 31 December 2019

Duration	No. of Households with Dependents	Adults	Dependents
0 - 6 Months	25	42	54
6 - 12 Months	18	29	45
12 - 18 Months	7	11	13
18 - 24 Months	4	6	11
24 - 30 Months	2	2	6
Total	**56**	**90**	**129**

Family Hub, Prosperous

Accommodation Service in Kildare

KCC operated Family Hubs in Athy and Prosperous in conjunction with The Peter McVerry Trust, providing supported temporary accommodation (STA) for 11 families. Also in conjunction with The Peter McVerry Trust, Michael Garry House (STA) was in operation in Newbridge. In conjunction with Dublin City Council and The Peter McVerry Trust, Kildare County Council provided 25 beds for single males. This facility also provided cold weather beds in 2019.

The Cold Weather Initiative operated for 2018/2019 in conjunction with The Peter McVerry Trust in order to prevent rough sleeping throughout the winter period.

An Out of Hours service was provided throughout 2019:

Monday – Friday: 5pm-9pm;

Saturday – Sunday: Noon-5pm

Contact Number: 1 800 804 307

Threshold Tenancy Protection Service (TPS) continues to be available in Kildare.

Housing First

The Housing First National Implementation Plan 2018-2021 was published in September 2018 as a means to address homelessness, in particular focusing on persistent rough sleepers and long-term homeless households. The commitment to deliver Housing First is a key action of the Mid East Region Homelessness Action Plan 2018-2020. Kildare County Council, as the lead authority for the Mid East Region Homelessness Forum, with the local authorities of Meath and Wicklow, and in partnership with the Health Service Executive, has established a regional Housing First service. The service is co-funded by the Department of Housing, Planning and Local Government and the Department of Health. The Mid East Homeless Forum is advised by a multi-agency group including Non-Governmental Organisations in the sector and other relevant Statutory agencies.

Following a tender process in 2019, The Peter McVerry Trust was chosen to deliver Housing First across the Mid-East Region. The Housing First model is a participant-centred approach that focuses on ending homelessness for people with high and complex needs who have been rough sleeping or using emergency homeless accommodation for long periods of time. This is achieved by providing the individual with direct access to secure, independent housing without preconditions and this is accompanied by intensive wraparound housing and health supports.

The coordinated service is now available in Kildare, Meath and Wicklow with the purpose of providing tenancies in self-contained independent housing units, with the combined services of the Health

Service Executive's primary care, mental health and substance misuse teams, working in collaboration with TUSLA, the Gardaí and other voluntary agencies, managed by The Peter McVerry Trust.

There were 2 Housing First placements in Co. Kildare in 2019 and further placements planned for 2020.

Private Rented Inspections

A total of 1,165 private rented inspections were carried out in 2019. Enforcement procedures were initiated against 52 landlords for failure to bring their properties up to standard.

Hub, Athy

Athgargan Road, Newbridge

Community & Culture

Joint Policing Committee (JPC)

The annual public meeting of the Kildare JPC took place on Monday 2nd December, 2019 at 7.00 p.m. in Newbridge Town Hall. One guest speaker Philly Mc Mahon, Dublin County Footballer spoke about the impact drugs has had on peoples' lives in his experience. Another guest speaker Lisa Baggott coordinator from the South Western Drugs and Alcohol Task Force (SWDATF) outlined her role and activities/ supports provided by the agency with the theme of "reducing harm/supporting recovery".

Community Grants

860 grants have been administered by the Community Section –

Grant Type	No of Grants	Amount Awarded
Community Grants (General)	183	€242,978
Festival Grants	78	€131,656
Community Enhancement Programme	5	€149,014
Private Residents Association Grants	250	€211,262
LA Resident Association Grants	73	€66,088
LPT Grants	48	€49,444
Drehid Grant Scheme	32	€236,445
Educational Bursary Grant Schemes	38	€23,500
TOTAL	**860**	**€1,881,109**

Kildare Community Stories Facebook Page

Continued to promote and highlight the work of the community section throughout 2019. At year end, the page had 2854 followers with 384 posts published with combined total reach of 726,952.

This is extremely positive after only a year since launch.

LECP

Significant progress to implement LECP priority actions.

A snapshot of 2019:

Work with AIRO Maynooth University

Increase services – Family Resource Centres, Youth Officer, HeadsUp

McVerry Trust services

Increased collaboration with agencies and structures e.g. Children and Young Persons Services Committee

Oversight- programmes– SICAP, LEADER, Healthy Ireland, Community Enhancement Programme, Big Hello

SICAP budget €1,090,503

Work with 59 community groups and 192 individuals in 2019

Traveller Roma Strategy- interagency approach launched by Minister David Stanton

Rural Development Programme Implemented by CKLP

LEADER Budget -€5261500 2016-2020

33 projects approved under a) Economic development, b) Social inclusion and c) Rural environment

Over 8,000 people have participated in activities organised through HI1 and 2

Healthy Ireland 1-3 budget €624,600

Community enhancement Programme

51 community groups funded

18 Men's Sheds also availed of specific CEP funding

Budget €641557 (2018/2019)

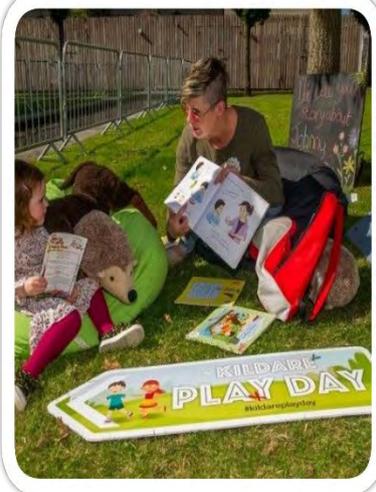Big Hello €10,000

National day of celebration

8 events held across the county

National Play Day

Integration

Comhairle Na nOg

KILDARE SPORTS PARTNERSHIP

Kildare Sports Partnership's role within the county is to help increase participation in sport and physical activity, amongst hard to reach target groups, and to build capacity in communities and clubs through education and training. Below is a summary of our activities in 2019.

30,200 – The number of participants impacted both directly and indirectly during 2019.

Primary Schools Programme – 14,037 participants

- The Daily Mile
- Active School Flag
- Easter & Summer Camps in conjunction with the Schools Completion Programme
- Physical Literacy Workshops
- Playday

People with Disabilities – 2,084 participants

- The Lilywhite Wheelers
- Special School Sportshall Athletics
- Football for All

- Adapted Tag Rugby
- GAA for All
- Kildare Sportsability Day
- MOJO Programme
- The Dara Project

Older Adults – 2,387 participants

- Age Friendly Taster Day- Curragh Racecourse
- Activator Programme
- Skootch
- Aqua Aerobics
- Seated Exercise for Older Adults

Mass Participation & Community Events – 7,400 participants

- Community Run 5k/10k Programme
- Community Cycle Programme
- Parkrun
- Operation Transformation
- Active Communities Programme
- Get Kildare Walking Programme

Education & Training – 1,366 participants

- Child Safeguarding
- Active Leadership
- Club Governance Workshop
- Disability Inclusion Training
- Walking Leader Training
- School Wellness & Leadership Programme
- Instructor Training for Waterbased Clubs

PLAYGROUNDS & PARKS

27 Playgrounds | **3 Skate Parks** | **10 Outdoor Gyms**

Sallins & Eadestown Playground	Both playgrounds were completed and opened for use in Summer 2019.
Caragh Playground	The playground opened at the end of the Summer for use.
Castledermot Playground & Village Green	The Part 8 for the playground was approved. Construction is due to commence in Summer 2020.
Newbridge Skatepark	The skatepark was complete and opened for use in Spring 2019
Kildare County Play Day 2019	3000 attendance
Allenwood Playground	An alternative site for the playground was identified within the ACDAL Centre. A design for the playground and surrounding site is complete and it is hoped to advertise the Part 8 in 2020.
Bawnogues Kilcock	The landscaping works were complete and 3000 trees were planted on the site around the new perimeter walkway. Tender for improvements to the athletics track was complete and it is hoped to carry out the works in 2020.
Sallins Amenity Land	A tender to appoint consultants to prepare a masterplan was prepared and advertised.
Outdoor Gyms	New outdoor gym equipment was installed in Moone and Kildare Town Playgrounds
Pool for North Kildare	Kildare County Council have a capital investment of €2 million to contribute to this project. Discussions regarding the site etc. are ongoing.

Eadestown Playground

Age Friendly

"Continuing to make Kildare a great place in which to grow old".

Kildare Age Friendly strategy 2019-2021 launched.

New Alliance formed and meeting biannually.

Liaising with LCDC and Healthy Ireland to deliver programmes to older people.

Health & Wellbeing county roadshow held at the Curragh Racecourse at which 400 older people participated.

Walkability audits carried out in Celbridge Town and Castlefen estate Sallins.

Works undertaken to make Celbridge an age friendly town.

Kildare facilitating and supporting the South East region-Carlow,Kilkenny,Kildare,Wexford, Waterford and Wicklow

Pride of Place

Ardrew Meadows Athy were awarded 1st place in the "Housing Estates" category in the National Pride of Place competition in 2019.A tremendous achievement by all concerned!

And Zero Waste Community Garden Rathcoffey were awarded second place in the "Creative Place Initiative" category in the national competition. Congratulations to this group also!

Twinning

A Twinning Grant was awarded to nine twinning groups around the county totaling €31,872.50.

On Saturday 2nd March 2019, all twinning groups were invited to Áras Chill Dara to attend the first Twinning Networking Event. All twinning groups were represented on the day which proved both enjoyable and very informative.

To celebrate the redevelopment of the Curragh and Kildare Twinning, it was agreed to link in with The Dubai Duty Free Irish Derby. The day saw past and current twinning committees from around the county as well as some foreign twinning guests come together to enjoy the races.

Ten Irish students travelled to Lexington in July on the Kildare / Lexington student exchange. The students experienced day to day American life with their US counterparts. When the US students returned, daytrips were organised around the county.

Work began on creating a dedicated website for twinning. This project is currently in progress and it is hoped that the website will be launched in early 2020.

Kildare County Library Services 2019

	2018	2019
Items Borrowed	773,862	782,947
Footfall	706,430	725,883
Events	7,184	7,345
Web Hits	470,121	484,984
Public Internet/Wifi Sessions	81,176	90,623
E-issues	52,554	77,060

Kildare Library eServices

Kildare Libraries eServices Comparison 2018/2019

There were 5,714 Universal Class courses taken by Kildare Library users in 2019 compared to 3,184 in 2018 a huge increase of 79%

2,835 Mango Language courses were recorded in 2019 compared to 2,302 in 2018 more than 500 extra classes.

ProQuest (newspapers) were very much in demand recording 1,287 users' in 2019 compared to 588 in 2018, more than doubling the amount.

Overall all eServices figures were up in 2019, as seen in chart, the color purple indicates 2019 figures.

2019 Capital Projects – Kildare Library Service

Naas Library and Cultural Centre

The conversion of Naas Town Hall on the Main St of Naas to a new Library and Cultural Centre will provide for 2,046 sqm of cultural and community public realm space in the heart of the town. Broken into 1,275.3 sqm indoor space and 770 sqm of outdoor public realm space. The outdoor space will incorporate a market space, outdoor workshop area, public Amphitheatre which will accommodate outdoor cinema screenings and theatre

performance and a public space which will be an oasis for people to connect and engage.

Part 8 Planning was issued by Kildare County Council on 12th February 2019 for the conversion of Naas Town Hall into Naas Library and Cultural Centre.

In June 2019 the Department of Housing, Planning and Local Government approved funding support of €4.5m for Naas Library and Cultural Centre from the Urban Regeneration and Development Fund (URDF)

The first phase of the tender for the Construction Contract of the Capital Project was completed in July 2019. It is hoped that the second phase of the Construction tender is completed in early 2020 and construction is scheduled to begin in Summer 2020 following Stage 4 approval under the URDF.

Clane Library

In July 2019 Kildare Library Service purchased Unit 9, The Village Centre in order to develop a new Community Library for Clane. This new library will allow for the delivery of facilities and services to support Reading and Literacy,

Learning and Information and Community and Culture.

The library will support individual and collaborative learning at all stages of life. It will include Information and Communications Technology (ICT) rich learning opportunities both for self-directed ICT based learning and group spaces for mentoring and learning support. It will be an anchor and centre for community activity. New digital technologies will be fundamental to service delivery including self-service, 3D printing and creative technologies.

It is hoped the tender for the Design Stage of this capital project and Part 8 Planning will be completed in 2020.

Castledermot Library

In October 2019 works began on the refurbishment of Castledermot Community Library.

These renovation and refurbishment works included:

Extensive conservation works to the original stained-glass windows.

Full upgrade of the internal lighting system to energy efficient lighting

Complete internal fit out to include study area, children and young adult library, printing facilities, self-service options and adult library.

The library opened with extended opening hours in February 2020.

Toys Technology and Training (TTT) Programme 2019

Kildare County Libraries are committed to providing an accessible service for all our patrons, creating positive opportunities for those with additional needs. The Toys, Technology and Training (TTT) Programme provides specialised toys and equipment to children and adults with learning difficulties, disabilities or more significant needs. This is supported by a dynamic series of talks and workshops each year offering further guidance for parents, teachers and healthcare professionals.

The programme of talks and workshops for 2019 was launched with a screening of the documentary 'This is Nicholas – Living with ASD', attendance was full to capacity and the filmmaker Nicholas-Ryan Purcell gave a moving speech following the film and took part in a Q & A session. Due to an extensive waiting list a second screening took place later in the year. Event topics for 2019 also included Health and Well Being, Occupational Therapy, Counselling and Mental Health, ASD-Friendly LEGO workshops, Sensory Storytime, Yoga for children with additional needs and a Helium Arts' Pop up Picnic. For the first time the service hosted the AsIAm Autism Experience Exhibition in Leixlip Community Library, which was a huge success and led to the exhibition being extended to other library locations around the county.

Winner of the LAI Project Prize, in 2019 a multi-sensory garden was designed and built in Leixlip Community Library. The creation of this garden included ASD friendly workshops where the community assisted in the planting of the outdoor area.

In total over 75 talks/workshops took place as part of the TTT programme during 2019.
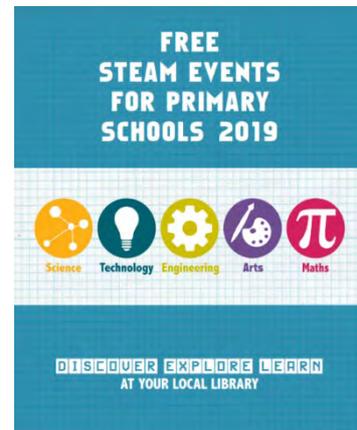
At present there are over 100 items in the TTT catalogue with multiple copies available and the collection is currently being borrowed by almost 400 members. Over 900 parents, carers, teachers and professionals attended talks/ workshops and training in 2019 and over 2000 people are currently on the mailing list for information regarding the project.

Our Touch, type, read and spell programme which offers a comprehensive touch-typing course for users who struggle with physical impairments and specific learning difficulties resumed for 2019 and our number of licences and classes increased to meet the growing demand.

The Age Friendly Library Recognition

The programme is an initiative of Age Friendly Ireland in conjunction with the Libraries Development Committee and CCMA to encourage libraries to develop in a more age friendly way. Athy Library was nominated as the Age Friendly Library for Kildare Local Authority and it received its Age Friendly Charter from Minister Michael Ring on 1st October in Kevin St Library where the National Age Friendly Libraries Recognition Programme was launched.

Having achieved a model of accessibility in the Athy Library project, Kildare Library & Arts service will continue this work to achieve the same outcomes with the requirements of older people in mind in all libraries.

In 2019 Kildare Library Service Age Friendly Programme delivered over 64 workshops and talks in the main library branches which specifically targeted older people throughout Co. Kildare. Content included wood carving, wild food foraging, genealogy, painting, drumming, chair yoga, e-services and weaving. The Gardaí and the Library service worked together to organise a new series of information talks which provided advice and tips on improving personal safety and security.

Age Friendly Library Day took place on Friday, 10th May and it was an opportunity for libraries to

get to know their older users over some refreshments. It was also a chance to find out first-hand what services and resources the library has to offer.

Decade of Commemorations

The County Kildare Decade of Commemorations Committee continued its work throughout 2019, organising and supporting a wide range of activities throughout the county including talks, book launches, exhibitions, publications, festivals and commemorative events. Some highlights during the year included:

a commemorative event in January to mark the centenary of the First Dáil

the Third Irish Military Seminar held in Riverbank and Newbridge Library in June, which attracted a capacity crowd over three days

supporting the Prosperous Heritage Festival

a commemorative event in association with Kildare G.A.A. during Heritage Week to mark the centenary of Kildare winning the

All-Ireland Senior Football Championship in 1919

the John Devoy Symposium and the Seminar of the County Kildare Federation of Local History Groups in the Autumn

Supporting a seminar highlighting the heritage of the Curragh in November

The launch of **Witness! County Kildare and the 1916 Rising in the words of the participants**

Launch of the **Birth of a Nation** CD/DVD set

Supported the launch of **Interned: The Curragh internment camps in the War of Independence** in the Curragh Military Museum

Publication of a poster of the winning Kildare G.A.A. team from 1919 and a timeline poster of the War of Independence in County Kildare which were distributed to schools throughout County Kildare

Screening of **The Wind That Shakes The Barley** and historical talk for Kildare Readers Festival 2019.

Support to Secondary School Programme

In 2019 workshops and events on the Support to Secondary School Programme had over 3500 attendances. Many of these workshops and activities take place as outreach to local schools, ensuring that students who might not usually get to the library, can receive some of its benefits. Author visits from Moira Fowley Doyle, Cethan Leahy, Dave Rudden and Sheila Wilkinson encouraged a love of reading and books and gave students an insight into working as a writer and inspired the creative writing talents of the students. Sheila Wilkinson's book Star by Star was read by many students throughout the county as part of the One Book One Year Literacy Project. Set in 1918, it features the fight for women's suffrage and the Spanish Flu, both commemorated in 2019.

Throughout 2019 the programme continued to provide opportunities for young people to learn in an interactive way outside of the classroom setting. This was achieved through the inclusion of varied workshops such as Forensics Fun, Cryptography challenge, History demonstrations, Comic Book making, Radio Rí-Rá and live Shakespeare workshops.
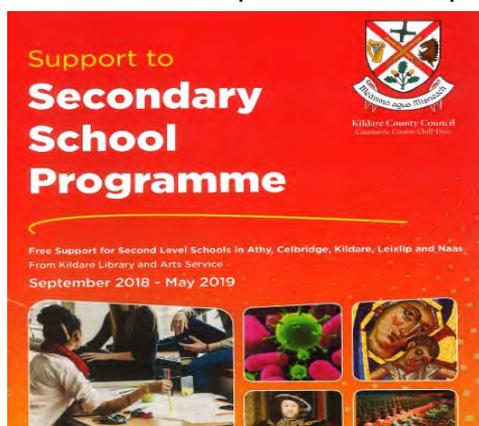
Parenting Programme

David Coleman launched the 2019 Let's Talk about Parenting Programme in Athy Library in February the event was a great success. The programme provided 64 talks throughout 2019 in the 7 main library branches on a broad spectrum of topics covering Babies and Toddlers, Children, Teenagers and Self Care for Parents. Well known Psychologists such as Joanna Fortune and Dr Mary O'Kane contributed as well as HSE primary care psychologists among others, and topics included – How children develop and learn through play, Helping your child to cope with life's challenges, first aid for parents, and the transition from primary to secondary school. The talks were well attended by Parents, but they also provided opportunities for continuous professional development for teachers and indeed anyone working with children – certificates of attendance were available at all events.

Kildare Readers Festival 2019

The Festival celebrated its 10th anniversary at Riverbank Arts Centre in 2019. The programme covered a total of 27 free events across the county attended by over 1,600 people, an increase in attendance of over 60%. The Festival Launch was held in Kilcullen in partnership with independent bookshop Woodbine Books. Contributors this year included Lucy Sweeney Byrne, John McKenna, Henrietta McKervey, Anne Griffin, John Boyne, Emilie Pine, Douglas Kennedy, Stefanie Preissner, Joseph O'Connor, Kit De Waal, Ferdia MacAnna, Christodoulos Makris and many more. Attendance was up 60% with over 1,600 attendees over the course of the festival.

Reader Services

Kildare libraries provide access to collections of DVDs, CDs, magazines and console games as well as the latest bestsellers in both fiction and non-fiction for lending. Internet access is also available free of charge in all our branches.

Library collections items include book club and bestseller titles, collections in support of class visits, literacy and pre-literacy supports and specialist assistive materials such as the TTT collection.

Right to Read National Literacy Programming

Right to Read is a national programme to promote literacy and reading development for people of all ages and backgrounds. It includes four national programmes (Spring into Storytime, Summer Stars, Children's Book Festival and Family Time At Your Library) designed to promote children's reading and literacy.

Spring into Storytime 2019

Spring into Storytime is held annually in April and is a month of storytelling in every library branch

in the country. There were 45 story telling events across all Kildare Libraries for Spring into Storytime with over 1,179 attendees.

Summer Stars Reading Challenge 2019

Summer Stars is an exciting reading-based programme which is available free of charge to children across the country during the summer months. More than 2,700 children registered for the programme in 2019 and over 6,000 children attended 263 events.

Children's Book Festival 2019

The annual Children's Book Festival helps spread the enjoyment of books and reading among children and families, authors and illustrators, teachers and librarians all over Ireland. We had 29 events across all our libraries with 875 attendees.

Family Time at Your Library 2019

Family Time at Your Library events and activities take place in all libraries during the month of December to support a family-

focused approach to reading with children and to increase awareness of the benefits of reading and promote reading as a fun, recreational activity for children. There were 40 such events in December with 1,124 attendees.

Better Basics Boosting Reading

Better Basics is a reading enhancement programme designed to support and advance reading skills amongst primary school age pupils. Kildare Library and Arts Service partnered with County Kildare Leader Partnership and local schools on this project. It is a paired reading initiative aimed at children who require some additional assistance to improve their reading but are not in receipt of mainstream learning supports. The programme supports improvement in children's reading ability through one to one paired learning with a reading volunteer

My First Library Card

Kildare Library Service in conjunction with Wicklow Library Service launched My First Library Card in 2019. The card is an

initiative to encourage parents and guardians to sign children up for library membership from birth.

Reading for Pleasure Talks

A series of free talks were hosted in the inclusive environments of Celbridge, Leixlip and Maynooth Community Libraries in partnership with Froebel, Department of Primary and Early Childhood Education, Maynooth University and Children's Books Ireland in January 2019. The lectures were designed to assist parents and guardians in their support of children's reading and an opportunity for parents to avail of the expertise of Maynooth University and Children's Books Ireland.

Kildare Creative Ireland programme

Highlight in 2019 include:

Kildare hosted 23 events throughout the county on 15th June for Cruinniú na nÓg. Almost 900 families attended a wide range of events. Events ranged from ASD (Autism Spectrum Disorder) Storytime & Planting Pots, Computer Coding, Willow Wonder Workshop

Creative Ireland bursary awards were awarded for 12 collaborative projects across the culture, arts, history and heritage, including a Citizen Scientist project with the John Sullivan Centre, Clane and Creative Rathangan project, centred on local history, the environment and the arts.

Artist Martina O'Brien was supported to develop a visual arts project on 'Weather Watchers', individuals from Kildare who gather data on rainfall, in association with the Geography Department, Maynooth University in October. Creative Ireland also assisted the Geography Department with a seminar/exhibition 'Tírdhreach Feasach: Irish Environments in Transition', with artists who are concerned with the environment.

The Big Sing

Residents from Eyre Powell, Newbridge participated in a celebration of the work from Direct Provision and local choirs on Sunday, June 9th in the National Concert Hall. Choral conductors and facilitators lead the singing groups in 6 centres across Ireland, supported by Sing Ireland, Mary Immaculate College, Ireland, and the Irish Refugee Council
The Big Sing was the culmination of this nationwide project in which four choral facilitators have been working in six Direct Provision centres nationwide to encourage choral singing within the centres and connect residents to local communities and choirs.

Kildare County Arts Service

Highlights in 2019 include:

Arts Grants and Awards: Information clinics for applicants took place throughout the county in advance of the deadline and were well attended. Total awarded under the 'Arts Act' grant in 2019 was €39,965 and other Arts Grants awards and opportunities was €31,450. Further support was provided to other resource organisations who enhance the arts infrastructure of County Kildare such as County Kildare Orchestra, Leinster Printmaking Studio, Clane, Athy Community Arts Centre, The Performance Corporation, Celbridge, Griese Youth Theatre, Kildare Youth Theatre, Moat Theatre and Run of the Mill Theatre.

In May 2019, **Music Generation** announced that Kildare was among five new counties in Ireland to participate in its most recent phase of development. Over the coming years, 'Music Generation Kildare' will offer new opportunities for hundreds of children and young people ages 0 to 18 to access high-quality, subsidised vocal and instrumental tuition in their local communities.

The Arts Service participated in two Arts Council research projects, under the 'Invitation to Collaboration' scheme. We led on a 'dance in health' initiative with Tipperary and Kerry Councils and Dance Ireland and with Leitrim, Fingal and Limerick local authorities, commissioned Indecon to carry out an analysis of the economic impact of our work. The Indecon report was launched by the CCMA in May 2019

County Kildare wrapped itself in culture, as part of the all-island celebration of arts, heritage and culture on **Culture Night**. In 2019, Kildare celebrated 10 years of Culture Night in the county, with over 6,000 people attending events across the county. 87 events were programmed, over 68 venues. Highlights included a Portrait Artist painting competition in Castletown House, Celbridge with guest sitters Senator David Norris and actor Eilish O'Carroll, with hundreds of visitors

The 'Made of Athy' project celebrating musical links to the town was devised by Colm Walsh and is supported by Kildare County Council through the Athy Municipal District and the County Arts Service. It featured on RTE1's Nationwide in April 2019. As part of the project, Uachtarán na hÉireann, President Michael D. Higgins unveiled a plaque marking Leonard Cohen's link to Athy through his collaboration with

renowned Kildare writer John Mac Kenna at Athy Community Arts Centre

Voices of Spring Community Choir presented a celebration of Folk Songs Old &New, with special guests, Ross Breen, Lisa Loughrey and Ceola Choir in the beautiful surrounds of Christ Church (Castletown, Celbridge) for the Bealtaine Festival in May 2019.
The choir and
Past Times Community Choir are wellbeing and dementia support choirs, with 250 people engaged, supported by KCC's Arts, Health and Wellbeing Programme.

Kildare County Council awarded two Short Grass Film commissions, for two films to be shot on location in the county. The first award for "Blue', a comedy, looking at feelings and how they can be hard for a child to understand. The second film, "We Don't Choose How". explores 'how one person deals with overwhelming grief, while also inspiring hope in the human spirit'.

Kildare Young Filmmakers had a very successful year.   Under the guidance of John Conway, films were selected for

screening at Cinemagic Film Festival, First Cut Youth Film Festival, Fresh Film Festival and Noise Flicks Film Festival and Dingle Film Festival. Two members were selected to participate in the national Irish Filmmakers Summer School

The Arts Service and Corporate Services commissioned an original artwork by Kilcullen artist Noel Scullion for presentation to Mr Colm Mc Loughlin in the Council Chamber to mark his contribution to County Kildare. The artwork was inspired by horses breathe and the mare and foal. The piece also included the Arabic text for 'breathe'.

The European Poetry Festival took place on Monday 15th April, in Riverbank Arts Centre, as part of the 2nd European Poetry Festival, showcasing the energy and innovation of 21st European poetry, featuring renowned poets from across Europe This event is curated and hosted by Christodoulos Makris, Maynooth University and Kildare County Council Library and Arts Service Writer-in-Residence 2018-19, in partnership with European Poetry Festival director, SJ Fowler. It is an exciting development for the Writer in Residence programme.

Tourism

Launch of Kildare Legends Trail and Derby Festival

Rose of Tralee Tour of Kildare 2019

Development and Promotion of Greenways & Blueways

Business Tourism

Kildare at the Races at Windsor Racecourse in partnership with Dublin Convention Bureau

Familiarisation Trips to Co. Kildare

Celebration of County Kildare Twinning's at the Curragh

Sir Ranulph Fiennes visit & 19th Shackleton Autumn School

International Sales Missions & Trade Shows

CrossFit Event November 2019

- 3 day event; 22nd-24th November 2019 taking place in Punchestown Racecourse
- First CrossFit sanctioned event of the season
- 1,000 competitors, with many travelling from USA, Canada and Europe
- 8,000 spectators
- Up to 1,000,000 online viewers worldwide

Enterprise & Economic Development

The Business Support Unit of Kildare County Council incorporates the Local Enterprise office and the Economic Development Team to form a central point of contact for existing and prospective businesses.

One of the main objectives of Kildare County Council is to attract, retain and grow businesses to help build a strong and sustainable local economy. The Business Support Unit provides a pro-business environment which supports enterprise and promotes Kildare nationally and globally as a location of choice for business and investment. Our mission is to promote entrepreneurship, foster business start-ups and develop existing micro and small businesses to drive job creation.

Funding Applications Awarded 2019 Per Municipal District		
	€ Amount	# Clients
Athy	160,156	23
Maynooth	258,615	27
Celbridge/Leixlip	117,605	14
Newbridge/Kildare	209,005	25
Naas	225,304	43

2019 Highlights

132 Micro businesses received funding totalling **€970,685.**

285 new jobs created by client companies Kildare LEO client "Pestle & Mortar" won the National Enterprise Award.

50 Businesses accessed Customs and Excess Training.

21 companies supported financially to explore alternative markets.

13 Companies were facilitated on trade Mission to Boston.

12 Start your own business programs provided for 180 entrepreneurs (including first global growth program).

214 walk-in business advice sessions.

22 secondary schools in Student Enterprise Program,1800 students participating.

60 Third level students competed in the Innovation challenge in association with Maynooth university /prize pot €10,000.

57 Entrepreneurs completed the IBYE (under 35) program, 3 shared a prize pot of €45,000.

CRAFT Sector

Local Enterprise Office Craft clients funded to exhibit at Showcase 2020

EQUINE Sector

Management Development program designed and delivered to **15** breeders

in the Irish thoroughbred industry.

FOOD Sector

Athy Food, Drink and Skills Innovation Hub launched by Minister for Business, Enterprise and Innovation, Heather Humphreys TD in April 2019, the conversion of the historic Model School in Athy into a centre for educational and entrepreneurial excellence for the food sector will promote economic development and creative learning for Athy and surrounding areas.

RETAIL Sector

Pride of Business Premises Competition 2019 launched

Kildare County Council's Economic Unit Forum launched the 'Pride of Business Premises Awards' competition.
The overall county winner was Johanne Murphy of The Waterfall Clinic, Kildare Town.

International Trade

187 businesses attended 4 Brexit Conferences.

43 businesses availed of ongoing Brexit mentoring with expert Trade Mission to Scotland and Boston.

The Local Enterprise Office hosted a series of "Brexit" focused events in 2019

LOCAL ENTERPRISE DEVELOPMENT

Ireland's Best Young Entrepreneur

62 under 35s who entered the Ireland's Best Young Entrepreneur competition were invited to Enterprise Day held at the Keadeen Hotel on Thursday 21st March 2019.

National Enterprise Awards

Sonia Deasy of Pestle and Mortar, Overall Winner, National Enterprise Awards 2019

Kildare Local Enterprise Office win National Enterprise Awards back to back

In June Kildare Global Skincare Company, Pestle & Mortar, won the top prize at the 2019 National Enterprise Awards.

The Newbridge-headquartered company is the first skincare company to win the overall title in the competition's 21-year history and is backed by Local Enterprise Office Kildare.

This is the second year in-a-row that the top title has been won by a Kildare company, with Terra NutriTech of Athy winning the top prize last year.

Student Enterprise Awards

1595 students from 20 Kildare secondary schools took part in the **Student Enterprise** programme in 2019.

Oisin Geoghegan, Head of LEO Network, Minister Pat Breen T.D. with students (R-L) Anna Burke, Anna Bazin, Daire Kavanagh, Sophie Brown and Eabha Bracken O'Brien of St. Mary's College, Naas.

EDEN Student Entrepreneurship Challenge with Maynooth University

After an impressive showcase of Maynooth University's entrepreneurial spirit, Fergal Murray was announced **€5000 First Prize Winner** of the 2019 EDEN Student Entrepreneurship Challenge for his innovative solution for sports concussion detection, 'Tremor'.

National Women's Enterprise Day

Largest Female Entrepreneur gathering in the Country

Innovation
Mid East Regional Innovation Think Space gone to construction.

Hosted inaugural Mideast Regional Innovation Conference.

Facilitated **120** businesses in Innovation Workshops in association with Carlow IT.

Inward Investment
Hosting of the Inaugural FDI round table discussion with **26** Kildare FDI companies.

Working with the IDA on the development of **200** acres of land in Newbridge as a strategic regional location for future FDI.

Sustainability
34 Companies funded through the lean- green business program over 10 months (highest participation of any LEO in the Country).

Skills Development and Retention
122 programs delivered.

2,103 businesspeople availed of a wide range of business management programs.

Commissioned Commuter Study to establish Talent mobility.

ECONOMIC DEVELOPMENT

MERITS Development (Mid East Region Innovation Think Space)

The completion of the MERITS building in Naas will realise a vision to serve the emerging technology sector by connecting organisations and people and acting as a centre of excellence in supporting innovative companies across county and wider region. MERITS was awarded nearly €2m in funding from Enterprise Ireland and has also received significant financial support from Kildare County Council. The building is due to be completed by the end of 2020.

Construction for the MERITS building began in October 2019

Inaugural Mid-East Regional Innovation Conference
In October, Kildare LEO partnered with Meath, Wicklow & Carlow Enterprise Offices to present the Mid-East Regional Innovation Conference.

Guest Speaker Mark Rowan

Human Resources

The department processed applications in relation to 49 competitions that were held during the year. From the 1,544 applications received, 873 were male and 671 were female.

As a result of the competitions held for the posts, 474 applicants were deemed qualified and placed on panels, 276 male, and 198 female,146 posts were offered (92 male & 54 female).

Training and development

During 2019, the training programme delivered in-house training to 957 staff covering various areas:-

Induction Training, Health and Safety, Supervisory Development, Mortgage arrears, Office 365, Excel, Child Protection, Resilience, Stress Management, Dealing with Anti-social behavior, FOI, Data Protection, Report Writing, Electrofusion, Water and Waste Management courses, Project Management and Retirement Planning

17 staff members completed the IPA Certificate in Local Government, 4 staff members completed the Diploma in Local Government Studies and 2 staff completed the IPA Degree in Local

Government in 2019. Two staff members completed the Leadership in Local Government Programme.

21 staff members were approved under the 2019 Scheme of Assistance for other courses of further education.

Employee Assistance Programme (EAP)

Inspire Workplaces are the providers of the EAP. Staff can access a wide variety of information through their website which is available on the staff intranet.

Email: workandstudy@inspirewellbeing.ie

Website: www.inspiresupporthub.org

Core Staff	Number	Whole Time Equivalent
Managerial	7	6.8
Clerical/Administrative	449	417.30
Professional/technical	209	205.10
Outdoor	358	296.50
Total Core Staff	1023	925.70
Other Staff		
Contract/temp/Seasonal	33	30.80
Retained Fire Fighters	67	N/A
Non DoEC&LG	8	5
Total Other posts	108	35.80

Planning and Strategic Development

Planning and Strategic Development

In carrying out the functions of Planning Authority, development is regulated in terms of appropriate development locations, nature and scale of development and the phasing or timing of the stages of development, in line with the provision of infrastructure

This is achieved through the use of a range of development strategies contained in the County Development plan and Local Area Plans such as land use zoning, policies, objectives, standards and guidelines.

These strategies, in conjunction with development control and management activities, provide the necessary social, economic and physical infrastructure in a way that protects the qualities of our natural and built environment.

2019 – Highlights

Planning applications received by year	Residential Units Granted
2017: 1,496	1,148
2018: 1,601	1,026
2019: 1,452	1,883

Local Area Plans – Current Position

- Kildare: adopted Nov 2012 (2020 review)
- Maynooth: adopted 2013 (2020 Review)
- Naas: 2020 Review
- Athy: 2020 Review
- Newbridge - adopted 2013; extended to Dec., 2021.
- Kilcullen: adopted Oct 2014
- Kilcock: adopted Oct. 2015
- Sallins: adopted March 2016
- Monasterevin: adopted Feb 2016
- Celbridge: adopted Aug 2017
- Leixlip: adopted Dec 2017 – Ministerial Direction March 2018, new plan Dec. 2019
- Clane: adopted May 2017

Development Management

Year	Houses (excl. one-offs)	Apartments (includes Granny Flats)	One-Off Houses	Total No. of Units Granted Permission
2017	949	35	164	1,148
2018	812	30	184	1,026
2019	1,501	181	171	1,883

Strategic Projects & Public Realm

Town & Village Renewal Scheme 2019

Total funding of €312,164 for the following projects;

Ballitore Tanyard - Assess and draft a restoration plan for the second Tanyard building €20,000.

Kilcock – Enhance Kilcock town gateways on four principal approach roads, €100,000.

Prosperous – Enhance prosperous town gateways on three principal approach roads, €100,000.

Kildangan – Repair and improve access to Kildangan Village Hall,€92,164.

Rural Regeneration and Development Fund (RRDF) 2019

Funding of €5,067,941 from the Department of Rural and Community Development under the RRDF for the development of a 46km Barrow Blueway route along Grand Canal Barrow Line from Lowtown to Athy, traversing the counties of Kildare and Laois. The Grand Canal Barrow Line branches off the Grand Canal Main Line in Lowtown and the canal flows through Rathangan, Monasterevin, Vicarstown and joins the River Barrow at Athy

Strategic Housing Developments

The Chief Executive issued reports to An Bord Pleanála in respect of ten applications for strategic housing developments which were then decided by Bord Pleanála .

Development Management

Objective: pro-active approach towards development that accords with proper planning and sustainable development considerations

Planning Appeals

Planning appeals determined by An Bord Pleanála in 2019

	2019	2018	2017
Number of appeals	75	73	60
LA decisions confirmed by ABP	61 (81%)	62 (85%)	48 (80%)

Pre-Planning Meetings

Type of meeting	No.
Commercial pre-planning	219
One-off housing pre planning	220
Planning Clinics	10

Heritage and Conservation

Kildare County Council, through its Heritage Office, continued to develop its role in the protection and promotion of the built and natural heritage resources of the county. This was achieved by providing advice on aspects of Kildare's heritage and by developing policies and priorities for the identification, protection, preservation and enhancement of the county's heritage.

Roads, Transportation and Public Safety

Roads, Transportation and Public Safety

Motorway	128 km
National Primary	12 km
National Secondary	17 km
Regional	482 km
Local Roads (Total)	1889 km
Local Primary	355
Local Secondary	1040
Local Tertiary	494
Total	**2,528 km**

Municipal District Areas – Road Works Programme 2019

Over 100 Restoration Improvement and Restoration Maintenance projects (Dept. of Transport, Tourism and Sport (DTTaS) and KCC Funding)

Over 50 Local Property Tax/Pay Parking Surplus projects completed

3 NTA (National Transport Authority) projects

Winter Maintenance or Salting of roads season (October – April)

Road Resurfacing season (May – September)

Local Improvement Scheme 2019 – 8 Projects completed – Expenditure €282,738 (Allocation from DTTaS €250,000)

Capital Projects

Local Infrastructure Housing Activation Fund (LIHAF)

In 2017, Kildare County Council received approval for €21.4 million for three projects:

Naas Inner Relief Road,

Maynooth Eastern Relief Road

Sallins Community Amenity project.

Completion of Naas Inner Relief Road (€4.5M funding towards estimated project cost of €10M) – 800 residential units – Naas MD members rejected the Part 8 Chief Executive's Report – This project is now terminated.

Maynooth Eastern Ring Road and Bridge – Celbridge Rd to Leixlip Rd – (€10.88M funding towards an estimated project *basic construction* cost of €14.5M) – 800 residential units Part 8 approved in July 2019 – CPO and detailed design to be completed by end of 2019 – CPO will then be submitted for consideration by An Bord Pleanála - Estimated completion date Q4 2021.

Priority Roads Projects

Athy Distributor Route; Notices to Treat have been served – Advance works underway –Awaiting approval from DTTaS to proceed to construction tender stage.

Newbridge Outer Relief Road – 1st section under construction – Newbridge Road to Great Connell – Due for completion in Quarter 2 2020.

Maynooth – South Eastern section of the Outer Orbital Route including bridge over the Royal Canal and rail line – Detailed design and CPO preparation stages due for completion Quarter 2 2020.

Relocation of Machinery Yard from Newbridge to Naas – Agreement reached with DTTaS to locate a National Salt Barn on our new site at Rathaskar –Construction tender to issue in Q1 2020.

Maynooth North South Corridor – Phase 6 Moyglare Road under construction – Due for completion in Q1 2020

Phase 5 of Maynooth North South Corridor at final design stage – Main street over Bridge to Kilcock Road Junction.

Ladytown Junction Naas/Newbridge Dual carriageway

Northern Link Street and South Green Area Access Improvement Scheme (Kildare Town)

Celbridge Second Liffey crossing – Tender for Consultants now advertised – Consultants to be appointed in early 2020

Existing Bridge Celbridge - Improvement Scheme – Awaiting completion of EIAR by NTA – Next step is Part 8

Completion of Clane Ring Road (Capdoo) – Discussions underway with Developer regarding planning condition to complete the Ring Road

Naas Transport Strategy – Work commenced in 2019 and will progress in 2020

Newbridge Transport Framework – Next step is to carry out detailed analysis of various junctions to determine potential to increase capacity

Maynooth Outer Orbital Route – Moyglare Road to Dunboyne Road section – Part 8 approved by Rathoath MD – Subject to Judicial Review.

Coghlanstown Road Restoration Project – Under construction

Dublin to Galway Greenway – Maynooth to Dublin Boundary Section – At design Stage

Celbridge Main Street Public Lighting Upgrade Project – First Phase complete

County Speed Limit Review – Commenced and due for completion by December 2020

Dublin Road/Poplar Square Naas – Under review following decision by Naas MD members to reject Naas Inner Relief Road Part 8

Greater Dublin Area Cycle Routes

Intel Diversion Road nearing completion

Coughlanstown – Slope Remediation Works

Inner Relief Street Moyglare Road to Dunboyne Road Maynooth under construction – due for completion in Q1 2020

Maynooth to Meath Border Greenway Route completed

M4 Maynooth to Leixlip Upgrade Scheme - Contract signed with consultants for Engineering Services for Phase 1-4 on the M4 Maynooth to Leixlip Upgrade Scheme.

M7 Naas to Newbridge Bypass Upgrade, M7 Osberstown Interchange and R407 Sallins Bypass

Sallins Bypass – Liffey Crossing

The M7 Naas to Newbridge Bypass Upgrade and R407 Sallins Bypass projects are included in the Department of Expenditure and Public Reform Programme entitled "Building on Recovery – Infrastructure and Capital Investment 2016-2021".

The contract for the construction of the M7 Naas Newbridge Bypass Upgrade, M7 Osberstown Interchange and R407 Sallins Bypass was awarded in September 2017. A key feature of this large infrastructure project is that it represents 40% of total Government national expenditure on infrastructure.

The contract consists of three major elements:

Widening the existing M7 motorway from two lanes to three lanes in each direction for approximately 14km, Replacing and relocating the existing ramps at Junction 10 Naas South Newhall to the Naas Newbridge dual carriageway, the R445. The construction of a new interchange at Osberstown between Junctions 9 and 10 which will be designated Junction 9A.

The Sallins Bypass includes for the construction of a new bridge under the main Dublin Cork railway line. The new underbridge was installed over the Easter Bank Holiday weekend. Works commenced on the installation of the new underpass on Friday 30th March. The underpass was fully installed, and the railway line reopened by midday on Monday the 2nd April.

Sallins Bypass – New Bridge over Grand Canal
.

SIAC Construction Ltd/Colas Ltd. Is the contractor. At the end of 2019 the Contractor has opened 3 lanes both

eastbound and westbound from Junction 8 Johnstown to Junction 11 (M7/M9 merge).

Newbridge South Orbital Relief Road (NSORR)

Construction of a c.1.6km portion of the NSORR commenced in September 2018. The road is being constructed by Lidl Ireland as part of the development of a new Regional Distribution Centre at Littleconnell, Newbridge. The road is an objective in the Newbridge Local Area Plan and it will help significantly with removal of HGV traffic from Greatconnell Road. It is expected the road will be open to traffic in Q3 2020.

New Lidl Distribution Centre Newbridge incl section of Ring Road

Coughlanstown Road Restoration Project

This is substantially completed.

Southern Internal Link Road (SILR) connecting South Green Road to Dunmurray Road, Kildare Town

This road will be constructed by a Developer, Makros in compliance with their planning permission for a residential development. The road should be fully completed by the end of 2020.

Kildangan Railway Bridge Footpath Scheme

The Part 8 proposal to provide a new footpath across the railway bridge in Kildangan village and to introduce a one-way shuttle traffic system was approved by the elected members of Athy Municipal District. The project is expected to progress in 2020.

Royal Canal Greenway - Maynooth to "The West"

This scheme was substantially completed in 2019. Work outstanding consists of the provision of directional tourist signs and some street furniture.

Maynooth Harbour Cycle Way

Developer Driven Construction of new Link Road in Maynooth.

As part of a large housing and commercial development under design and planning in 2018, Cairn homes are constructing a new link road, which is due to be completed Q3 2020, between the Moyglare Road and the Dunboyne Road. Road to be flanked by 'raised adjacent' cycle tracks and includes a bridge crossing of the Lyrene River.

Road Safety, Cycling & Sustainable Transport

The council's Road Safety, Cycling and Sustainable Transport Section delivered age specific road safety education programmes to:

- 2,828 primary school students,
- 1,220 post-primary students and
- 118 Youthreach students.

A further 490 post-primary students attended the AXA/KCC road safety show.

2019 Highlights

Cycle Safety initiatives
The council provides funding to fifth and sixth class students in 22 primary schools to receive the national bicycle training programme 'Cycle Right'.

Leinster Loop
The council supported the annual Leinster Loop charity cycle in Narraghmore.
Hundreds of cyclist's take part in this charity event every year.

3V Virtual Reality Goggles
Local Authority Road Safety Officer's received Virtual Reality goggles from Aviva Insurance Road Safety Unit. Used among Transition Year students, they see the virtual reality of the cause and consequences of a collision.

Road Safety Week
Irish Road Safety Week took place from 7th – 13th October 2019. Areas promoted during road safety week were: 'Be Safe, Be Seen' Winter Ready, Tyre Safety, Pedestrian and Cycle Safety, Pre-School 'Beep Beep Day' and general road safety awareness.

AXA Road Safety Roadshow
Kildare County Council hosted the AXA Road Safety roadshow at the Keadeen Hotel, Newbridge in October. A total of 490 Transition year and Leaving Cert Applied students attended.

'Get a Grip' – Tyre Safety campaign
Tyre safety campaigns were delivered on two occasions during 2019.

Project EDWARD
The council participated in the Project EDWARD – European Day Without A Road Death in September. The RSO joined Kildare Gardaí in the now annual EU wide promotion campaign.

Sallins Road Safety Action Day
The Road Safety Officer assisted Sallins Road Safety Committee in promoting road safety at a road safety awareness day for the community in Sallins. Many other road safety promoters and stakeholders attended, including the local School Warden, Kildare Gardaí and the Road Safety Authority.

Road safety for the Agri Community
Kildare County Council promoted road safety for the farming community at the Mart in Kilcullen, in association with the Health & Safety Authority.

Installation of first Cyclok facility in the County

The council installed 12 secure bicycle lockers at Abbey Street, Naas and the service was operational in May. Users can pay online or via the app for use of the service.

Climate Action and Energy Reduction – Roads Transport and Public Safety Directorate

Kilcullen Road Cycling Scheme

Naas to Kill Cycling Scheme

Naas to Sallins Cycling Scheme

Kildare section of Dublin to Galway Greenway

Grand Canal Walkway – Lennon's Bridge to Augustus Bridge in Athy

Segregated Cycling lanes on all new roads e.g. Devoy Road, Naas

Public Lighting Retrofit Programme (€0.5M energy cost saving PA approx.)

New Machinery Yard Naas

New Roads Depot at Gallowshill Athy

Supporting the Cycling Forum

Purchasing two new electric vehicles

Severe Weather Assessment Team – Climate adaptation preparation

Development of new Bus Routes, Stops and Shelters throughout the County in partnership with Kildare South Dublin Local Link e.g. Athy to Newbridge Route

Park & Ride facilities e.g. New car park in Kilcock, Hedermans Naas.

Building and Development Control

The primary activity of the Development Control Department is to monitor ongoing development in conventional housing estates which the council will take in charge and liaise with developers to facilitate taking in charge of estates which have been completed satisfactorily.

Commencement Notices	2018	2019
Total Number of Commencement Notices received:	662	611
Number of valid commencement notices received:	618	596
Number of invalid commencement notices received:	44	15
No. of inspections carried out on Commencement Notices	109	211

Certificate of Compliance on Completion	2018	2019
Total Number of Certificates received:	644	646
Number Valid	629	645
Number Invalid	15	1
Awaiting processing / Additional Information	-	-
Number of inspections carried out on Compliance on Completion	23	139

Fire Service

Operations

In 2019 Kildare Fire Service responded to 1507 operational incidents which resulted in 1842 station responses:

Operational Calls		
Station	**Total Calls 2018**	**Total Calls 2019**
Newbridge	460	422
Naas	503	435
Athy	266	223
Maynooth	322	321
Monasterevin	214	181
Leixlip	245	240
TOTAL	**2,010**	**1,842**

some incidents require more than one station to respond

Athy Fire Station received a new Fire Engine which was formally handed over to the crew in October 2019.

As a result of a Ministerial decision all staff in Kildare serving in 2016 were presented with a 1916 medal to mark the unique contribution of the fire service to the State since its formation

Fire Safety

Year	No. Inspections	No. Premises Inspected
2018	88	85
2019	75	72
Year	**No. Fire Safety Complaints**	
2018	18	
2019	16	
Year	**No. Fire Safety Certificates**	
2018	204	
2019	179	

Community Fire Safety

Two fire station Open Days were held in October 2019 in Leixlip and Newbridge Fire Stations. These Open Days were very successful and local communities took the opportunity to meet their fire-fighters, learn more about the work they do and learn about home fire safety.

Athy Fire Brigade took part in the Kildare County Show in June 2019 promoting the work of the Fire Service and fire safety in the home. In July, Monasterevin Fire Station participated in 'Streetfest' a local community event. Firefighters from Monasterevin carried out demonstrations during the day (including the chip pan fire) and showed the public around their trucks and the equipment explaining the roles they play.

As part of Science Week in November, Kildare Fire Service participated in the Newbridge Science and Technology Exhibition held in Newbridge Town Hall. They shared knowledge on how science, technology, engineering and maths play a major part in the day to day roles of the Fire Service.

Every year the fire service visits primary schools in the county to provide fire safety information to all third class students. This Primary Schools Fire Safety Programme was successfully rolled out again in 2019.

Emergency Management

As part of preparations for major emergencies the Council organised a regional interagency exercise based on a flooding scenario called Exercise Tuilte. Held in two stages over two days, the exercise explored preparedness in the East Region for a significant flood event. The lessons learned from this exercise will be used as a basis of future training and planning.

Kildare Civil Defence

Kildare Civil Defence is a volunteer-based organisation. Members assist as a back-up service, supporting primary emergency services and the community.

- Budget 2019 - €168,221
- 1 Civil Defence Officer and 58 volunteers.
- Donations received - €11,880.48

Training

Volunteers are multi-skilled and activities undertaken are:

- First Aid
- Search & Rescue Skills
- Fire-fighting & Flooding Awareness
- Welfare Skills
- Warden Service and Radiation Monitoring
- Radio Communications

Training consists of Manual Handling, Cardiac First Response, First Aid Responder, Communications, Missing Person Search Training. Child Protection, Critical Incident Stress Management and Equipment Familiarisation to name a few. Courses are provided throughout the year at local level and at Civil Defence Branch Headquarters in Roscrea.

Personal Survival Techniques Course for the Boat Crews at the Maritime College, Cork

Events

Kildare Civil Defence assisted at 97 Events providing First Aid Cover, Safety Boat Cover, traffic management in conjunction with An Garda Siochana at local cycle races, road races, community and sporting events e.g. Punchestown Racing Festival, Dubai Duty Free Irish Derby at the Curragh, Dragon Boat Festival in Athy, TriAthy, Irish Dancing Events in Citywest, St.Patrick's Day Parades in Clane, Athy, Monastervin and Newbridge and participated in the Naas Easter Parade, Relay for Life. They also assisted neighbouring counties at some of their events.

Health & Safety

Kildare County Council is committed to establishing and maintaining a safe and healthy working environment for our staff, our contractors and our customers. Promoting a Health and Safety culture in the organization is a priority and 2019 saw us focus on several key objectives:

Drive H&S best practice through staff consultation, communication and proactive monitoring

This was done through a top down and bottom up approach, ensuring that H&S was embedded in everything we did. This was achieved in a number of ways:

Monthly H&S Reports to Management
Bi-Monthly Committee Meetings
Quarterly H&S reports to Management
Bi-Annual update to CPG
Annual update to Full Council
Circulation of Safety Alerts
Annual H&S Conference for employees

Continuous improvement of our Health and Safety Management System and adherence to legislation

A dedicated H&S resource was assigned responsibility for each directorate and 64 National H&S Operational Guidelines were reviewed and updated.

Monitor Health and Safety Performance and advise on how improvements can be made

We monitored our performance through monthly measurement against targets set for items such as:

Safety Inspections	87
Safety Meet and Greets	60

Investigation of all accidents to ensure that a root cause was identified, and preventative and corrective actions put in place to prevent reoccurrence.

Visual Display Unit (VDU) assessments were commenced for all employees.

Welfare and Training Facility for Athy

A Project for new welfare and training facilities for Athy Roads Depot was undertaken, to complete in 2020.

Accessibility

In collaboration with Local Access Groups ,Kildare County Council are working to make Kildare inclusive and accessible to all through a number of different elements.

Kildare Access Strategy.

Work commenced on development of a 3-year Access Strategy for County Kildare, which included hosting a workshop on 1st May 2019 with a broad range of stakeholders. The data collected on the day has been compiled and the County Kildare Access Strategy-A Universal Access Approach 2020-2022 which will be published and launched in 2020.

Development of the County Kildare Access Network:

It was agreed as an action in the strategy workshop that a group made of representatives of all the local access groups should be formed. The network is also seen as a means of giving direction, sharing information and best practice between the groups.

The network developed a:
Vision: Our Vision is that County Kildare is inclusive for all and recognised as a leader in universal accessibility.

Mission: To support the removal of physical, attitudinal & communication barriers for all.

Values:
Inclusion: The principle of universal design underpins inclusive practices. By communicating barriers we can help

produce a more inclusive society within the county of Kildare.

Best Practice: We aim to use best practice guidelines around the area of universal accessibility & design.

Engagement: Everyone's voice is essential for the development & implementation of this strategy.

Collaboration & Partnership: We aim to consult & collaborate with all key stakeholders to improve universal accessibility.

This network is now in existence and has generated a guidance document on how best to run a local access group.

Rollout of Public Awareness Campaigns around disability:

Back In 5 Campaign-As part of the campaign, a number of regular car spaces on the street had empty wheelchairs parked in them for 60 minutes one morning with a note pinned to the back with messages such as 'be back in 5 minutes', 'just gone to the bank' or 'running in for a coffee'. These are throwaway statements that people with disabilities encounter every day when people use accessible spaces that they do not need. The campaign aimed to draw attention to abuse of accessible parking bays and highlight the need for more accessible parking bays in town centres.

Make Way Day which was held on the 26th September. Events were organised to raise awareness around obstacles, such as a car parked up on a path, a

wheelie bin or a sandwich board that disabled people encounter going about their day. Events were held across the county including Rathangan, Newbridge, Athy, Naas, Celbridge and Maynooth.

International Day of Persons with Disabilities

To mark International Day of Persons with Disabilities on the 3rd December we worked closely with Local Access Groups in the planning of an exhibition of disability organisations which we hosted in Aras Chill Dara. Exhibitors on the day included:

As I Am	Irish Heart Foundation
Irish Guide Dogs	NCBI
Access Earth	KARE
Toys, Technology, Training (Library Services)	Arthritis Ireland

The exhibition helped to promote awareness of disability and educate people on the everyday challenges faced by disabled people.

In addition to the exhibition in the county council offices on the 3rd December we are involved in other initiatives to mark the day which include:

Light County Kildare Purple

As purple is the adopted colour of disability we decided that Landmark buildings would be flooded in purple lights in a salute to 643,131 people in Ireland, (over 13% of the population) who live with a disability. The following landmarks participated:

a. Naas Town Hall
b. Newbridge Town Hall
c. Aras Chill Dara (County Council Offices)
d. Maynooth College Spire
e. Maynooth University Campus Building
f. Naas Ball (Perpetual Motion Sculpture)

We then encouraged people to take a photo of themselves in front of the landmark and post to social media thus promoting awareness.

In 2019 the Council also conducted:

- Street Audits – Walkability Audits of our towns
- Streetscape visits for enhanced learning

Sensory Friendly Santa Experience for Kids with Special Needs.

Environment, Water and Climate Action

Water Services

MAJOR CAPITAL PROJECTS

Osberstown WWTP (€30m) (80 – 130,000 pe) – complete.

Osberstown Sludge Treatment Facility (€10m) – for completion – Q2 2020.

Leixlip WWTP (€30m) (80 – 150,000 pe) – complete. (operational by KCC).

Contract 2A (Newbridge Interceptor Sewer) (€30m) – Contract was signed by Irish Water and Roadbridge on the 20th February 2019 and has a 24 month construction programme. Work is progressing very well on site.

Contract 2B (€30m) (Osberstown Network-Monread/Sallins/Clane/Kill – Contract was signed by Irish Water and Coffey Construction Ltd. On the 18th August 2019 and has a 30 month construction programme. Works commenced on site in September 2019.

Sod Turning – Contract ULVRSS Contract 2B

Other Key Projects

Celbridge Local Network Re-enforcement (divert flows from Celbridge to Lucan) – at detailed design and procurement phase.

Maynooth Transfer Pipeline (Flows from Maynooth/Kilcock to by-pass Leixlip). – at design and planning stage (Ryan Hanley – Consultants).

Lower Liffey Valley Drainage Area Plan (general strategic overview of NE Kildare catchment). – ongoing (Atkins Consultants).

Leixlip Transfer Pipeline (Divert industrial flows from Leixlip WWTP to Blanchardstown) at design stage.

Barrow Water Supply Scheme Extension (to Naas etc) – at design stage.

Minor Capital Projects– addressing issues of water quality, availability, environmental compliance leakage and asset performance.

Kildare – section of watermain from Shannon **upgrade**
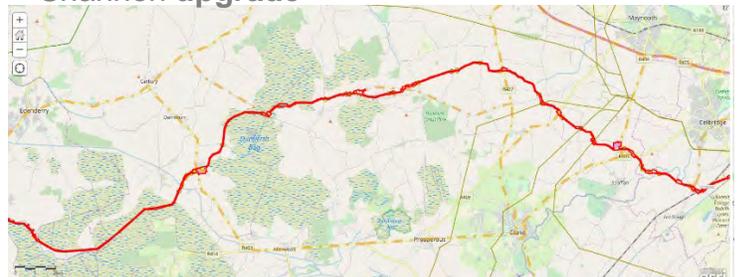
Environment

Burial Grounds

The Council manages over 30 cemeteries in the county. Grant support for the upkeep of other cemeteries is provided to local committees in the county.

The Council's Cemeteries Byelaws came into force on 1st March 2019.

An extensive programme of cemetery works (extensions and improvements) have been undertaken by the Council over recent years. Works are continuing at a number of locations to increase capacity and improve facilities at the cemeteries. This has included the provision of columbarium walls in Churchtown (Athy), St Corban's (Naas) and Laraghbryan (Maynooth). Additional walls are at proposed in Derrinturn, Rathangan, Crookstown and Newbridge.

Laraghbryan

Rathangan

Waste Management

Legacy Landfills

There are 28 legacy sites in County Kildare classified as follows:-

7 sites are Class A, 11 Class B and 10 Class C.

The Regional Waste Management Plan sets out a roadmap for the carrying out of Environmental Risk Assessments (in accordance with the EPA Code of Practice), and the Remediation, if deemed necessary, of all these sites, prioritising the High Risk Class A sites.

To date ERAs have been completed on three Class A sites, with a fourth almost complete. A Certificate of Authorisation has been received from the EPA for one site, and applications for two further sites are in the process of being submitted.

Waste Management Byelaws

The Council's Waste Management (Segregation, Storage and Presentation of Household and Commercial Waste) Bye-laws 2018 became operational on 1st March 2019.

Waste Facility Permits

The Environment Department currently process, inspect and enforce 23 waste facility permits and 7 Certificates of Registration.

Waste Collection Permits

There are 132 waste collection permit holders whose registered head office is in County Kildare. Our staff carry out checkpoints in conjunction with the Gardaí and audit their records. The processing of applications is carried out by the NWCPO in Offaly County Council.

Water Pollution Act 1977, as amended

Licences are now issued by Irish Water.

Litter Management

2,077 litter reports in 2019

429 fines issued in 2019 (509 in 2018)

58 tonnes of aluminium/ steel cans recycled

4,100 tonnes of glass recycled

Anti- Litter Initiatives included the following:

149 local groups registered for the National Spring Clean month

18 'Green Kilometre' local environmental enhancement projects

19 groups participated in the 'Lily White Clean Up Day' – 6th April

Anti Dumping Initiative (ADI) – 8 projects supported.

Flood Risk Management

The main objective of the Flood Risk Management Section is to progress flood relief schemes within the county in conjunction with the Office of Public Works.

Schemes have been prioritised from the OPW Flood Risk Management Plans, which were adopted by the Council in July 2018.

Ongoing schemes include:

- Morell Flood Risk Management Scheme
- Naas Flood Relief Scheme
- Hazelhatch AFA Further Study.
- Leixlip and Athy have also been prioritised.
- Drainage channel maintenance is provided across the drainage districts within Kildare through a multi-annual programme of works.

Animal Control

Control of Horses

103 horses were seized by the Horse Control Service in 2019.

Control of Dogs

An extension to the existing dog pound commenced in 2019 and will improve facilities and increase capacity.

165 dogs were surrendered/ seized by the Dog Warden Service in 2019

Tidy Towns

Tidy Towns – Results 2019

Kildare towns and villages continue to perform very well in the 2019 National Tidy Towns competition. Ten medals were awarded as follows:

Gold: Maynooth, Straffan, Naas and Leixlip.

Silver: Kill, Celbridge and Newbridge

Bronze: Ballymore Eustace, Rathangan and Clane

Kilcullen received the Endeavour Award (highest increase in points from previous year in competition)

County Kildare Tidy Towns Network – 39 towns and villages from the county participate. A regional Tidy Towns conference, network meetings and Climate Action Workshop took place in 2019.

A partnership agreement between Kildare GAA and the Council promotes the Tidy Towns Network through local community based initiatives.

Joe Boland, Director of Service with Celbridge Tidy Towns, Leas Cathaoirleach Seamie Moore and Johnny Doyle, Tidy Towns Ambassador.

Irish Business against Litter Awards

Kildare's two entrants in the IBAL Anti Litter League were deemed 'Cleaner than European Norms' of the 40 towns assessed:

Newbridge achieved 4th position overall

Leixlip was placed as 5th position overall.

Newbridge receiving 4th place overall in the national IBAL Awards 2019.

Water Heritage Day August 2019 –

Biodiversity Walk along the River Slate

and Grand Canal in Rathangan organised

by the Local Authority Waters &

Communities Office (LAWCO).

CARO

Eastern & Midlands Climate Action Regional Office

Background to the Climate Action Regional Offices (CAROs):

In recognition of the significant obligation and challenge to develop and implement climate action measures, 4 Climate Action Regional Offices were established in 2018, following a business case developed by the LGMA & CCMA, which was presented to the Department of Communications, Climate Action and the Environment, who are the parent department for the offices. The offices are mandated to co-ordinate engagement across the varying levels of government and help build on experience and expertise that exists in the area of climate change and climate action. Their role is to facilitate and coordinate climate action at both regional and local levels within the Local Authority Sector.

The composition of the four regions is determined by geographical and topographical characteristics, vulnerabilities and shared climate risks experienced across local authority areas. The four CARO regions, constituent local authorities and associated lead authorities are as follows:

	Climate Action Region	Local Authority function area	Lead Authority
	Midlands and Eastern	Carlow, Cavan, Kildare, Kilkenny, Laois, Leitrim, Longford, Louth, Meath, Monaghan, Offaly, Roscommon, Tipperary, Waterford, Westmeath, Wexford, Wicklow.	**Kildare County Council** Partnered with Kilkenny County Council
	Atlantic Seaboard South	Clare, Limerick, Kerry, Cork City & County.	**Cork County Council**
	Atlantic Seaboard North	Donegal, Sligo, Mayo, Galway City & County	**Mayo County Council**
	Dublin Metropolitan	South Dublin, Fingal, Dun-Laoghaire-Rathdown, Dublin City.	**Dublin City Council**

Each of the four regional offices has been assigned a regional specialism, as follows:

Midlands and Eastern   Pluvial, fluvial and groundwater flooding
Atlantic Seaboard South   Sea level rise
Atlantic Seaboard North   Coastal erosion
Dublin metropolitan   Urban heat and urban freezing.

2019 – Areas of Activity:

Climate Change Adaptation Strategies:
A major focus in 2019 has been coordinating the development and adoption of Climate Change Adaptation Strategies in each of the region's 17 constituent local authorities by 30th September 2019. This included regional procurement and management of the environmental screening process. The strategies set out the aims, objectives and actions of each local authority in relation to climate change adaptation. Their implementation should ensure the building of resilience and capacity, by mainstreaming climate change considerations into the major plans and policies of each local authority. As draft strategies in the region have been published, the CARO has been collating an inventory of actions, which could be funded and developed on a regional / sub-regional basis.

Sectoral Adaptation Plans:
The integration of sectoral adaptation plans into local authority Climate Change Adaptation Strategies / Climate Action Plans was facilitated through the CAROs and enabled, informed and mutually supported the adaptation planning process at national and local levels. The CAROs engagement with each of the sectors was structured across the four offices, with representation on various sectoral workgroups. The CAROs made submissions on each of the draft sectoral plans on behalf of the local government sector, as follows:

CARO:	Sectoral Adaptation Plan:
Eastern & Midlands	Flood Risk Management Water Quality & Water Services Infrastructure
Dublin Metropolitan	Build & Archaeological Heritage Biodiversity Transport Infrastructure
Atlantic Seaboard South	Agriculture, Forestry & Seafood Electricity & Gas Networks
Atlantic Seaboard North	Communications Network Health

National Climate Action Plan 2019:

The EM CARO, together with their colleagues in the other 3 offices provided input on behalf of the local government sector, to the *'All of Government Climate Action Plan – To Tackle Climate Breakdown'*, which was launched by the government on 17th June, 2019. This plan sets targets to reduce emissions and transition Ireland

to a low carbon economy, taking a collaborative approach, including each of the sectors and government departments.

Climate Action Charter: The EM

CARO provided input on behalf of the sector in relation to the development of the Climate Action Charter, which was adopted by Government on 22nd October 2019 and has been signed by each local authority Chief Executive and Cathaoirleach or Mayor in the region. In summary, this Charter sets out the common understanding of the signatories in relation to climate change, acknowledges that a whole of government approach is required to address climate change and lists 23 actions which local authorities are committed to undertake, with the support of central government.

Kildare Co. Council welcomes a new CARO partner: On 11th October 2019, Kildare and Kilkenny County Councils teamed up to become lead partners for the coordination of climate action for the local government sector, in the Eastern and Midlands Region. The purpose of the partnership is to coordinate the delivery of the national objectives contained within the '*All of Government Climate Action Plan – to tackle Climate Breakdown'*, published earlier in the year. This will include a number of initiatives being pursued in local authorities including:

- Energy efficiency projects
- Implementation of Climate Change Adaptation Strategies
- Community engagement
- Encouragement of local innovative climate action projects
- Realising business opportunities that may arise, and
- Encouraging and fostering leadership at local level within the sector.

National Dialogue on Climate Action: The EPA and M Co., with the Eastern & Midlands CARO and Kildare County Council, facilitated a workshop at Solas Bhríde, Kildare Town, on climate impacts / issues local to Co. Kildare and potential solutions / initiatives which could be considered as part of the rollout of the National Dialogue on

Climate Action. This workshop was attended by representatives from local business community, local voluntary and community organisations, local authority staff, the Eastern & Midlands CARO, the DCCAE and climate action NGOs.

Partnership with the OPW and Maynooth University: Each of the four regional offices have been assigned a specialism, based on their location and risk profile of the region, with the Eastern & Midlands CARO being assigned pluvial, fluvial and groundwater flooding. Kildare County Council's long standing strategic relationships with the Office of Public Works (OPW) and Maynooth University (MU) are key to developing this specialism and to the CARO becoming a centre of excellence in this regard. On 5th September, the CARO with support from the OPW, engaged the Irish Climate Analysis and Research UnitS (ICARUS) of Maynooth

University to research the effects of climate change on fluvial flooding in Ireland. The research proposal, which follows on from previous OPW led studies, is entitled *Sensitivity of fluvial flood peak flows to a changing climate* and will deliver outcomes that are readily usable by experts in flood risk management and also by non-experts, who wish to determine the likely range of potential changes in flood risk as a result of changes in rainfall extremes due to climate change, for a given catchment profile. The research team will be led by Dr. Conor Murphy and Dr. Rowan Fealy, both from ICARUS.
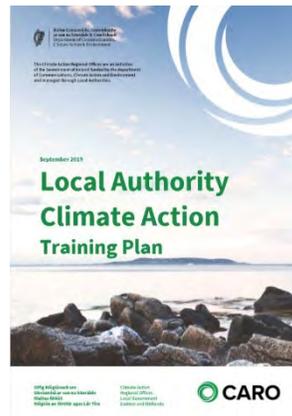
Local Authority Climate Action Training Plan: The Eastern & Midlands CARO developed a comprehensive training plan for the local authority sector, which will be rolled out nationwide from 2020. The plan aims to build capacity in the sector and provides for training of all senior staff, elected members, staff in technical and non-technical roles, working both indoor and outdoor (circa 30,000 people), to increase understanding and awareness of climate change, the role of local authorities and to empower local authorities to deliver climate action and ensure the implementation of adopted climate change adaptation strategies and climate action plans. It will include

modules on climate change science, climate policy (national and international); the leadership role of the local government sector, in addition to climate proofing council services, facilities and operations, as well as the role of engagement with and empowerment of local communities to promote behavioral change. This training is the largest training programme to be implemented in the local government sector beyond the statutory training requirements of health & safety and initial funding of €600,000 has been provided by the DCCAE and the plan has been approved by both the CCMA and the AILG.

Youth Climate Camp: The CARO initiated a climate camp which could be run over the summer holidays, to educate young people about climate change in a positive, fun and interactive way. The CARO, Kildare County Council, The Irish National Stud &

Japanese Gardens, Kildare Tidy Towns and The Hive Youth Hub, and Met Éireann, together with the EPA & M Co. worked together to facilitate the camp , aimed at 11-14 year olds, hosted at the Irish National Stud in Kildare over 3 days in July, with a total of 30 participants.

Community Training Pilot: The CARO recognised encouraging behavioural change in our communities required climate related training for those active in the community, to educate them about the impacts of climate change and how to climate proof / build resilience / build environmental sustainability into their activities both as an individual and in their role in the community. The CARO worked with the Coordinator of the Rural Environment Pillar of County Kildare LEADER Partnership to develop a tender, for the preparation and delivery of a 100% LEADER funded pilot training programme entitled "Communities 4 Climate Action" open to individuals in community groups and clubs in the county. The 10-week pilot course, which commenced on 28th

September 2019, was free to participants and also included 2 field trips, as well as a competition to win €1000 for a new climate action project in a community group or club.

Strategic Relationships: The CARO continues to develop strategic relationships with external stakeholders including Met Éireann, Sustainable Energy Authority of Ireland (SEAI), Association of Irish Local Government (AILG), Environmental Services Training Group (ESTG), Office of Public Works (OPW), Government Departments such as the Dept. of Communications,

Climate Action and Environment (DCCAE), the Dept. of Housing, Planning and Local Government (DHPLG) and the Dept. of Rural & Community Development. Other stakeholders include for example, Energy Agencies, Climate Ireland, Maynooth University, Institute of Public Administration (IPA), County and City Management Association (CCMA), Local Government Management Agency (LGMA), Irish Planning Institute (IPI), Office of the Planning Regulator (OPR), Engineers Ireland, the Irish Local Development Network (ILDN) and others. The Eastern & Midlands Regional Assembly continues to act as a conduit to the North Western and Southern Assemblies, as well as providing an important link to EU funding developments.

The CCMA & GAA partner to drive Climate action & Sustainability: In 2019, the CARO, on behalf of the County & City Management Association, negotiated an innovative and potentially

transformative partnership with the GAA to drive climate action in every community, through the GAA network at national, provincial, county and club levels. Projects emerging from this initiative will include a 'Green Club Programme'; inclusion of a climate action module in the GAA TY Future Leaders Programme, establishing green procurement protocols within the GAA and many other exciting developments across the four key action areas of Energy & Water Efficiency, Biodiversity, Waste Management & Plastic Use, and Transport & Travel. The agreement was signed in January 2020 by Mr. Michael Walsh, Chairman of the CCMA & Mr. John Horan, Uachtarán Cumann Lúthchleas Gael. Several key strategic partners, such as SEAI, Irish Water, LAWPRO and the Biodiversity Council of Ireland have already committed to collaborate on the development of projects under this agreement.

LGMA Research: In 2019, the CARO also worked to facilitate research of climate actions undertaken in their 17 constituent authorities, to provide data and case studies for the LGMA report *A Profile of Local Government Actions in Ireland*, which was launched in January 2020 and coincided with a coordinated social media campaign to show what the sector have done and plan to do in relation to climate action.

The report outlines the range of actions local authorities have undertaken nationally

to tackle climate change and to promote climate action within their communities. The research, carried out on behalf of the County & City Management Association (CCMA), found that half of all local authorities will achieve energy savings beyond their 2030 targets and have invested more than €120m in energy efficiency projects, preventing more than 60,000 tonnes of CO2 being produced. The sector has also been proactive in areas including sustainable transport development, flood risk management, water conservation, waste management, nature-based solutions and public engagement. Dr Bernie O'Donoghue Hynes, LGMA Head of Research pointed out that the report provides a snapshot in time that allows for local authorities to learn from each other and to recognise where additional action might be taken, "The research shows that local authorities have been taking a proactive approach to climate and environmental sustainability for some time, prioritising the needs of their areas and basing their response on prevailing risks in their jurisdictions. The research shows what has been done and serves as an important reference for local authorities to examine what can be done,"

Formal signing the European Union's 'Covenant of Mayors for Climate and Energy' at the Council's Monthly Meeting on 23rd September, 2019. Pictured with Cathaoirleach Suzanne Doyle are Cllr Vincent Martin (Environmental Services and Water SPC), members of the Naas 'No Planet B' group and council officials**.**

Kildare County Council Climate Action

"Climate Resilient Kildare" – Climate Change Adaptation Strategy

Approved by Elected Members – 23rd September

Covenant of Mayors

Signed by Cathaoirleach, CE & SPC Chair on 23rd September – Challenging commitments

50% Energy Efficiency target (2009 baseline)

40% CO2 emission reduction target

Climate Action SPC established through 2019-2024 SPC scheme

Budget 2020 – Climate related activity identified & approved in budget

Climate Action Team in place – additional resources assigned

Energy Management Team in place

ICT

In 2019 the Information systems department carried out projects in a variety of areas across the entire organisation. These included: -

ICT strategic business plan 2019

Focus on business process improvement.

The ongoing redevelopment of the Kildare County Council Website and procurement and implementation of the public consultation portal.

Deployed o365 to all council employees.

Provided quality support to IT users through the Helpdesk function.

Developed and improved the GIS online digitizing solution to capture and display special data.

Monitored and managed ICT security and implemented solutions to protect council assets and employees –

Continued development of the Sugar CRM (customer relationship management). 16485 Cases logged in 2019 which is an increase of 1,578 (9.5%) on 2018.

Website page views 1,999,026

ICT monitor and implement best policy for the use of social media to engage with people outside of the organisation. This is managed by corporate services department on a daily basis.

In 2019, circa 15,318 (increase of 7% on 2018) calls for support to the IT helpdesk were answered across all of the hardware and software platforms in use in the council. A dedicated team of technical support officers and administrative support staff ensure that disruption to the business of the council is minimized when issues with technology occur.

The Information systems department manages all of the Councils ICT hardware and software infrastructure. This infrastructure is spread across approx. 40 locations across Kildare and is utilised by close to 950 users.

New Laptops & tablets for Library Borrowers.

Schedule of Municipal District works

*Retained LPT

*Surplus Pay Parking

	Athy	Celbridge - Leixlip	Kildare - Newbridge	Maynooth	Naas
Roads, Transport & Safety	190,000	254,215	100,000	445,589	596,000
Community & Enterprise	377,500	248,000	255,000	149,215	129,500
Environmental Services	20,000	7,000	96,000	40,000	60,000,
Economic Development	120,000	90,000	190,000	125,500	152,000
Recreation & Amenity	22,500	51,000	10,000	88,500	125,000
Pay Parking Surplus	80,055	-	-	198,589	474,859
LPT 2019	650,215	650,215	651,000	650,215	650,215
Total	730,000	650,215	651,000	848,804	1,062,500
Under allocated	270	-	-	-	62,574

Financial Statement
Year ended 31 December 2019

(with comparative revenue account figures for previous years)

Expenditure	2019	2018	2017	2016	2015
	€	€	€	€	€
Housing and Building	43,971,729	39,962,253	36,731,251	34,639,737	28,925,238
Road Transportation and Safety	35,236,022	34,788,880	32,370,045	30,326,849	31,539,539
Water Supply and Sewerage	10,002,878	10,429,704	10,093,142	11,077,177	11,069,653
Development Incentives and Controls	17,684,483	15,499,350	14,474,331	11,788,167	10,582,924
Environmental Protection	19,082,892	17,387,255	29,759,112	30,983,692	28,387,805
Recreation and Amenity	11,025,364	11,017,421	10,242,692	8,861,033	9,423,550
Agriculture and Education	1,053,015	1,308,089	1,359,621	1,142,623	1,795,200
Miscellaneous Services	18,032,354	13,399,207	14,005,006	13,373,486	13,520,488
Total	**156,088,737**	**143,792,159**	**149,035,200**	**142,192,764**	**135,244,397**

Receipts (Grants, Goods and Services)					
Housing and Building	38,975,186	34,706,815	35,244,200	30,785,748	26,851,195
Road Transportation and Safety	17,088,302	17,507,137	14,019,308	12,745,732	12,958,829
Water Supply and Sewerage	9,662,709	10,354,821	10,471,990	11,511,754	11,498,965
Development Incentives and Controls	6,694,954	5,588,001	5,580,827	3,795,991	2,683,299
Environmental Protection	6,869,610	4,680,982	17,979,449	19,787,593	17,922,132
Recreation and Amenity	1,214,379	2,092,080	1,653,565	1,209,506	1,754,454
Agriculture and Education	311,427	382,255	420,165	421,877	1,114,423

Miscellaneous Services	6,979,877	7,339,445	5,580,156	6,576,211	3,766,404
Sub-Total	**87,796,444**	**82,651,536**	**90,949,660**	**86,834,412**	**78,549,701**
Urban Authority Accounts	0	0	0	0	0
Pension Related Deductions	0	0	0	1,529,668	2,072,326
Local Government Fund/LPT	16,090,559	16,079,635	16,058,831	12,462,107	11,274,628
County Rates	58,840,323	59,047,321	58,125,047	57,555,963	57,554,512
Total	**162,727,326**	**157,778,492**	**165,133,538**	**158,382,150**	**149,451,167**
Transfers to/from Reserves	-6,468,164	-13,755,158	-15,875,691	-15,948,864	-13,960,632
Surplus/Deficit for year	170,425	231,175	222,647	240,522	246,138
Opening Balance	-505,228	-736,403	-959,050	-1,199,572	-1,445,710
Closing Balance	**-334,803**	**-505,228**	**-736,403**	**-959,050**	**-1,199,572**

CAPITAL INVESTMENT	**2019**	**2018**	**2017**	**2016**	**2015**
	€	**€**	**€**	**€**	**€**
Housing and Building	113,579,281	87,205,755	48,109,084	34,593,273	19,275,265
Road Transportation and Safety	53,958,525	48,323,573	28,530,804	23,745,128	15,851,919
Water Supply and Sewerage	1,481,472	1,483,156	1,133,043	17,855,243	2,289,673
Development Incentives and Controls	3,629,727	-726,170	-10,256,136	-15,647,624	520,731
Environmental Protection	5,290,086	3,454,727	4,013,356	4,214,571	940,560
Recreation and Amenity	2,370,754	2,774,181	2,783,289	1,815,253	1,078,302
Agriculture and Education	0	0	0	0	0
Miscellaneous Services	817,250	1,369,543	90,897	-1,113,155	311,883
Total	**181,127,095**	**143,884,765**	**74,404,337**	**65,462,689**	**40,268,333**

Appendix 1 - Table of Election Expenses and Donations – Local Elections 24 May 2019

First Name	Surname	Election Expenses	Donations
Veralouise	Behan	4418.32	4112.32
Anne	Breen	3510.83	
Aoife	Breslin	2700.34	
Fintan	Brett	2056.89	
Bernard	Caldwell	1023.55	
Bill	Clear	1425.00	
Michael	Coleman	5182.57	
Anne	Connolly	735.00	
Íde	Cussen	1862.93	
Brian	Dooley	3654.00	
Suzanne	Doyle	2893.71	
Kevin	Duffy	5153.18	
Tim	Durkan	4735.25	
Aidan	Farrelly	2816.55	
Angela	Feeney	3803.15	
Daragh	Fitzpatrick	2502.82	
Ciara	Galvin	2761.30	
Peter	Hamilton	632.80	
Noel	Heavey	6004.61	
Ivan	Keatley	2750.50	
Carmel	Kelly	3141.21	1000
Nuala	Killeen	3594.29	
Vanessa	Liston	2051.32	
Vincent P	Martin	5438.80	
Padraig	McEvoy	1713.32	
Fiona	McLoughlin Healy	6881.21	
Seamie	Moore	4654.93	
Joe	Neville	2720.37	
Naoise	Ó Cearúil	2277.26	
Peggy	O'Dwyer	3024.89	
Tracey	O'Dwyer	4685.33	
Chris	Pender	1419.50	
Robert	Power	2934.91	
Patricia	Ryan	446.75	
Evie	Sammon	3152.59	
Mark	Stafford	4885.50	
Mark	Wall	3578.49	
Paul	Ward	2946.34	
Brendan	Weld	2192.56	
Brendan	Wyse	5223.66	

Appendix 2 - Strategic Policy Committee Scheme 2014 - 2019

Economic Development, Enterprise and Planning

Name	Sectoral Interest
Councillor Suzanne Doyle [Chair]	Member of Kildare County Council
Councillor Daragh Fitzpatrick	Member of Kildare County Council
Councillor Naoise Ó'Cearúil	Member of Kildare County Council
Councillor Mark Lynch	Member of Kildare County Council
Councillor Mark Wall	Member of Kildare County Council
Councillor Padraig McEvoy	Member of Kildare County Council
Councillor Billy Hillis	Member of Kildare County Council
Councillor Morgan McCabe	Member of Kildare County Council
Brendan Allen	Business/Commercial
Gerry Prendergast	Development/Construction
Majella O'Keefe	Social Inclusion
Evonne Boland	Environmental/Conservation

In 2019, SPCs were curtailed in terms of the number of times they could meet due to the local elections in May and the subsequent requirement to review the SPC scheme.

The Economic Development, Enterprise and Planning Strategic Policy Committee met to consider the following issues:

- Economic Development objective of the LECP / Regional Action plan for Jobs and LEDP 2017-20

- Policy on Business Support Scheme

- Consideration of policy towards best practice in design by means of an annual awards scheme.

- Policy for attracting foreign direct investment

- Policy on Retail Incentive / Attracting Retail

- Monitoring of National Planning Framework and Regional Spatial and Economic Strategy

- Signage policy in conjunction with Transportation and Environment SPC

- Audit of Kildare County Development Plan 2017-23 objectives

- Motions referred from full council

Transportation, Safety and Emergency Services

Name	Sectoral Interest
Councillor Darren Scully [Chair]	Member of Kildare County Council
Councillor Réada Cronin	Member of Kildare County Council
Councillor Paul Ward	Member of Kildare County Council
Councillor Anne Breen	Member of Kildare County Council
Councillor John McGinley	Member of Kildare County Council
Councillor Joe Neville	Member of Kildare County Council
Councillor Seamie Moore	Member of Kildare County Council
Councillor Brian Dooley	Member of Kildare County Council
Cormac Browne	Agriculture/Farming
Vacant	Development/Construction
Vivian Cummins	Business/Commercial
Bill Clear	Community/Voluntary

In 2019, SPCs were curtailed in terms of the number of times they could meet due to the local elections in May and the subsequent requirement to review the SPC scheme.

The Transportation, Safety and Emergency Services Strategic Policy Committee met to consider the following issues:

- Policy on the use of 'Fish Eye' Mirrors on public roads

- Permeability between Housing Estates and Public Roadways

- Activities and Developments from the Chief Fire Officer

- Consideration of Cycling Forum proposals

- Rural Public Lighting Scheme

- Access and Disability Progress – Development of Accessible Public Realm Streetscape

- Signage policy in conjunction with Planning and Environment SPC

- Motion referred from full council

Local Community and Cultural

Name	Sectoral Interest
Councillor Kevin Byrne [Chair]	Member of Kildare County Council
Councillor Martin Miley Jnr	Member of Kildare County Council
Councillor Teresa Murray	Member of Kildare County Council
Councillor Sorcha O'Neill	Member of Kildare County Council
Councillor Mark Stafford	Member of Kildare County Council
Councillor Ivan Keatley	Member of Kildare County Council
Councillor Carmel Kelly	Member of Kildare County Council
Councillor Bernard Caldwell	Member of Kildare County Council
Dermot O'Donnell	Environmental/Conservation
Frieda O'Connell	Business/Commercial
Vivien Kelly-Keane	Community/Voluntary
P J Fagan	Social Inclusion

In 2019, SPCs were curtailed in terms of the number of times they could meet due to the local elections in May and the subsequent requirement to review the SPC scheme.

The Local Community and Cultural Strategic Policy Committee met to consider the following issues:

- Tree Policy

- Open Space Strategy

- Kildare Age Friendly Strategy 2019 - 2021

- Library Development Plan 2015 - 2019

- Integration Strategy 2014 - 2019

- County Heritage Plan

- Motions referred from full council

Environmental Services and Water

Name	Sectoral Interest
Councillor Sean Power [Chair]	Member of Kildare County Council
Councillor Brendan Young	Member of Kildare County Council
Councillor Íde Cussen	Member of Kildare County Council
Councillor Fintan Brett	Member of Kildare County Council
Councillor Anthony Larkin	Member of Kildare County Council
Councillor Murty Aspell	Member of Kildare County Council
Councillor Michael Coleman	Member of Kildare County Council
Councillor Fiona McLoughlin Healy	Member of Kildare County Council
Emer Conway	Environmental/Conservation
Vacant	Business/Commercial
Tom Malone	Agriculture/Farming
Padraic O' Lunaigh	Community/Voluntary

In 2019, SPCs were curtailed in terms of the number of times they could meet due to the local elections in May and the subsequent requirement to review the SPC scheme.

The Environmental Services and Water Strategic Policy Committee met to consider the following issues:

- Cemetery extension programme (capital)

- Preparation for Litter Management Plan 2020 - 2023
- Policy issues relating to Group Water and Sewerage schemes

- Environmental issues; protection of water sources, ground water etc.

- Flood alleviation programme

- To further develop a Green Procurement Plan

- Updates on the East & Midlands Climate Action Regional Office

- Annual Tidy Towns update

- Annual Environmental Awareness Programme

- Signage policy in conjunction with Planning and Transport SPC

- Motions referred from full council

Housing

Name	Sectoral Interest
Councillor Paddy Kennedy [Chair]	Member of Kildare County Council
Councillor Joanne Pender	Member of Kildare County Council
Councillor Robert Power	Member of Kildare County Council
Councillor Aoife Breslin	Member of Kildare County Council
Councillor Thomas Redmond	Member of Kildare County Council
Councillor Brendan Weld	Member of Kildare County Council
Councillor Tim Durkan	Member of Kildare County Council
Councillor Deborah Callaghan	Member of Kildare County Council
Denis Buckley	Development/Construction
Anthony Egan	Community/Voluntary Sector
Ger Dunne	Trade Union
Pat Doyle	Social Inclusion

In 2019, SPCs were curtailed in terms of the number of times they could meet due to the local elections in May and the subsequent requirement to review the SPC scheme.

The Housing Strategic Policy Committee met to consider the following issues:

- Rebuilding Ireland

- Rapid Build Housing

- Homelessness

- Affordable Housing

- Motions as referred from full council

NOTE: The SPC membership and activity outlined above applied for the period January to May 2019. Following local elections in May 2019, Kildare County Council commenced the review of its Strategic Policy Committee Scheme 2014-2019 to establish a new scheme for the term 2019-2024. The SPC Scheme 2019-2024 was adopted by the members at the full council meeting in December 2019.

Appendix 3 - Committees of the Council 2019

Witness to Affixing of Seal	All Council Members
Audit Committee	Nuala Killeen, Mark Stafford, Seamie Moore
Finance Committee	Ivan Keatley, Joe Neville, Angela Feeney, Kevin Duffy, Carmel Kelly
Local Rural Water Monitoring Committee	Mark Wall, Vanessa Liston, Brendan Wyse Vacant, Fintan Brett
Local Traveller Accommodation Consultative Committee	Aoife Breslin, Nuala Killeen, Daragh Fitzpatrick Peggy O'Dwyer, Anne Breen
Protocol and Procedures Committee	Aoife Breslin, Vanessa Liston, Padraig McEvoy, Chris Pender, Fintan Brett, Veralouise Behan, Michael Coleman, Tim Durkan, Mark Stafford, Carmel Kelly
Corporate Policy Group	Suzanne Doyle, Ivan Keatley, Mark Wall Aoife Breslin, Joe Neville, Vincent P Martin Mark Stafford, Brendan Weld
County Kildare Twinning Committee	Aoife Breslin, Bernard Caldwell, Brendan Weld Noel Heavey, Fintan Brett
Coiste Gaeilge	Aoife Breslin, Íde Cussen, Naoise Ó'Cearúil Noel Heavey, Anne Breen
Decade of Commemoration Committee	Ciara Galvin, Nuala Killeen, Brendan Weld Peggy O'Dwyer, Veralouise Behan Bernard Caldwell, Padraig McEvoy
Twinning Liaison Committee	Aoife Breslin, Vanessa Liston, Angela Feeney Tracey O'Dwyer, Carmel Kelly

Appendix 4 - Membership of External Bodies

Association of Irish Local Government	Bill Clear, Fintan Brett, Carmel Kelly
Athy Heritage Company Ltd	Aoife Breslin, Ivan Keatley, Brian Dooley
Athy Community Enterprise Company CLG	Brian Dooley
County Joint Policing Committee	Aoife Breslin, Ivan Keatley, Brian Dooley, Ciara Galvin, Nuala Killeen, Bernard Caldwell, Padraig McEvoy, Tim Durkan, Naoise Ó'Cearúil, Chris Pender, Fiona McLoughlin Healy, Anne Connolly, Bill Clear, Vincent P Martin, Fintan Brett
County Kildare Fáilte	Suzanne Doyle
Drehid Community Liaison Committee	Daragh Fitzpatrick, Brendan Wyse
Dublin Mid-Leinster Regional Health Forum	Mark Wall, Vanessa Liston, Peter Hamilton, Peggy O'Dwyer, Anne Breen
Irish Public Bodies Mutual Insurance	Naoise Ó'Cearúil
Kildare Community Network Company	Robert Power, Brendan Wyse, Seamie Moore
Kildare Heritage Forum	Vincent P Martin, Noel Heavey, Carmel Kelly
Kildare Town Heritage Company CLG	Suzanne Doyle, Mark Stafford, Patricia Ryan
Kildare Sports and Leisure Facilities Ltd	Anne Breen, Brian Dooley
Kildare Wicklow Education and Training Board	Angela Feeney, Evie Sammon, Kevin Duffy, Daragh Fitzpatrick, Bernard Caldwell, Peter Hamilton, Íde Cussen
Leixlip Amenities Centre	Bernard Caldwell, Joe Neville
Local Authorities Members Association	Joe Neville
Local Community Development Committee	Aidan Farrelly, Suzanne Doyle, Tracey O'Dwyer
Eastern and Midland Regional Assembly	Padraig McEvoy, Fintan Brett, Rob Power
County Kildare LEADER Partnership	Anne Breen, Evie Sammon, Anne Connolly, Fiona McLoughlin Healy
Monread Community Centre	Vincent P Martin, Seamie Moore
South Western Regional Drugs and Alcohol Taskforce	Chris Pender

Appendix 5 - Conferences Attended During 2019

Date	Conference Details	No. of Members attended
21 Feb 2019	CMG Urban Development Conference	1
21-26 July 2019	39th Annual McGill Summer School	4
09 October 2019	Climate Change Conference	2
10&11 October 2019	ICSH National Social Housing Conference	2

Appendix 6 - Training Attended During 2019

Date	Training Details	No. of Members attended
19 January 2019	AILG Eastern & Midland Region – Module 1	2
21 & 22 February 2019	AILG Annual Conference	7
7 & 8 March 2019	LAMA Spring Training Seminar	6
23 March 2019	AILG Eastern & Midland Region – Module 2	3
4 & 5 April 2019	IPI Annual Planning Conference	1
11 July 2019	AILG Eastern & Midland Region – Module 3	5
11 & 12 September 2019	AILG Autumn Training Seminar	4
4 October 2019	IPI Autumn Planning Conference	1
12 October 2019	AILG Eastern & Midland Region – Module 4	3
17-19 October 2019	LAMA Autumn Training Seminar	3
21 November 2019	AILG Eastern & Midland Region – Module 5	4

Appendix 7 – Councillors Expenses

First Name	Surname	Annual Expenses paid to Councillors including Area Committee Allowance €	Mobile Phone Allowance €	Vouched Expenses	SPC Chair Allowance €	Cathaoirle ach & Leas Cathaoirle ach Allowance €	Conferences €	Training	Municipal District Chairperson	Members Annual Allowance €	Membership of outside Bodies €
Veralouise	Behan	€5,510.10					€67.21	€77.04		€10,238.44	
*Anne	Breen	€6,369.30	€110.70							€17,758.17	
*Aoife	Breslin	€8,312.03			€4,623.00				€2,644.66	€17,758.17	
*Fintan	Brett	€6,369.30	€110.70				€400.06	€1087.77		€17,758.17	
*Bernard	Caldwell	€8,082.18						€1,011.67		€17,758.17	
Bill	Clear	€3,654.13					€83.37	€121.70		€10,238.44	
*Michael	Coleman	€6,845.04							€6,718.12	€17,758.17	
Anne	Connolly	€4,090.61								€10,238.44	
*Íde	Cussen	€6,845.04	€110.70					€82.96		€17,758.17	€348.04
*Brian	Dooley	€9,089.76								€17,758.17	
*Suzanne	Doyle	€7,225.74	€110.70		€2,653.86	€17,362.89				€17,758.17	
Kevin	Duffy	€3,039.40		€2,806.01						€10,238.44	
*Tim	Durkan	€7,320.78							€2,644.54	€17,758.17	
Aidan	Farrelly	€3,654.13								€10,238.44	
Angela	Feeney	€2,602.61					€204.98			€10,238.44	€261.34
*Daragh	Fitzpatrick	€5,767.03								€17,758.17	€1,194.50
Ciara	Galvin	€3,926.93								€10,238.44	
Peter	Hamilton	€4,145.33								€10,238.44	€85.61
Noel	Heavey	€3,653.98						€175.57		€10,238.44	
*Ivan	Keatley	€6,464.34	€110.70		€4,623.00					€17,758.17	
*Carmel	Kelly	€6,369.30					€27.90	€299.04	€6,669.14	€17,758.17	

First Name	Surname	Annual Expenses paid to Councillors including Area Committee Allowance €	Mobile Phone Allowance €	Vouched Expenses	SPC Chair Allowance €	Mayors & Deputy Mayors Allowance €	Conferences €	Training	Municipal District Chairperson	Members Annual Allowance €	Membership of outside Bodies €
Nuala	Killeen	€2,220.38								€10,238.44	
Vanessa	Liston	€2,711.73		€2,592.82			€290.00			€10,238.44	
Vincent P	Martin	€2,220.38		€2,916.66	€4,623.00			€260.09		€10,238.44	
*Padraig	McEvoy	€6,369.30	€110.70							€17,758.17	€675.39
*Fiona	McLoughlin Healy	€3,870.18		€762.10						€17,758.17	
*Seamie	Moore	€6,369.30				3,472.54				€17,758.17	
*Joe	Neville	€7,891.83	€110.70		€4,623.00			€474.79		€17,758.17	
*Naoise	Ó Cearúil	€7,035.39					€440.11			€17,758.17	€204.18
Peggy	O'Dwyer	€3,653.98						€60.91		€10,238.44	
Tracey	O'Dwyer	€3,653.98								€10,238.44	
Chris	Pender	€2,220.38								€10,238.44	
*Robert	Power	€6,369.30				2,644.66				€17,758.17	€140.68
Patricia	Ryan	€4,472.84						€490.84		€10,238.44	
Evie	Sammon	€3,709.54						€239.82		€10,238.44	
*Mark	Stafford	€5,448.25		€1,776.87					€6,807.12	€17,758.17	
*Mark	Wall	€7,105.59		€4,302.96	€4,623.00				€3,334.57	€17,758.17	
*Paul	Ward	€6,460.66								€17,758.17	
*Brendan	Weld	€7,035.39	€110.70				€400.11		€3,355.95	€17,758.17	€49.73
Brendan	Wyse	€3,872.37								€10,238.44	

Appendix 8 - Councillors Meetings Attendance 2019

Following the Local Elections in May 2019, the following indicates meeting attendance from June 2019 – December 2019 for newly elected members, and January – December 2019 for returning members*

Councillor Name		Total number of meetings	Number of meetings attended	Total % Rate of Attendance
Veralouise	Behan	21	20	95%
*Anne	Breen	31	29	94%
*Aoife	Breslin	47	41	87%
*Fintan	Brett	37	34	92%
*Bernard	Caldwell	30	27	90%
Bill	Clear	16	14	88%
*Michael	Coleman	32	30	94%
Anne	Connolly	16	15	94%
*Íde	Cussen	29	28	97%
*Brian	Dooley	28	26	93%
*Suzanne	Doyle	41	38	93%
Kevin	Duffy	20	17	85%
*Tim	Durkan	44	40	91%
Aidan	Farrelly	18	18	100%
Angela	Feeney	22	21	95%
*Daragh	Fitzpatrick	33	26	79%
Ciara	Galvin	16	16	100%
Peter	Hamilton	18	17	94%
Noel	Heavey	17	15	88%
*Ivan	Keatley	38	29	76%
*Carmel	Kelly	37	36	97%
Nuala	Killeen	21	19	90%
Vanessa	Liston	22	22	100%
Vincent P	Martin	21	20	95%
*Padraig	McEvoy	35	32	91%
*Fiona	McLoughlin Healy	29	26	90%
*Seamie	Moore	32	30	94%
*Joe	Neville	37	33	89%
*Naoise	Ó Cearúil	31	23	74%
Peggy	O'Dwyer	18	17	94%
Tracey	O'Dwyer	16	15	94%
Chris	Pender	21	19	90%
*Robert	Power	31	23	74%
Patricia	Ryan	17	13	76%
Evie	Sammon	16	15	94%
*Mark	Stafford	44	39	89%
*Mark	Wall	36	35	97%
*Paul	Ward	35	23	66%
*Brendan	Weld	40	34	85%
Brendan	Wyse	19	17	89%

Appendix 9 - Corporate plan progress report 2019

Corporate Plan 2015-2019

Objective 1: Support and enhance local democracy			
Department	**Corporate Plan Sub-Category**	**Business Plan Objective**	**Progress**
Community and Enterprise	1.2 To work to enhance community participation and active citizenship through capacity building and training, in conjunction with the Public Participation Network (PPN).	To build strong, inclusive and sustainable communities.	Two information sessions carried out in conjunction with Kildare PPN and County Kildare LEADER Partnership with community groups.
	1.8 To continue to focus on social inclusion as a means of tackling poverty and disadvantage.	To create equal opportunities for the marginalised sections of the community.	Continuing focused community work carried out in our key local authority estates. Continue to promote age friendly initiatives in our communities.
	1.9 To develop the community leadership role of the council through the Local Community Development Committee (LCDC) and Public Participation Network (PPN).	To support and co-ordinate the implementation of the Local Community Development Committee (LCDC).	Monitoring of Local Economic and Community Plan ongoing. Continued arrangements through PPN to ensure community representation on various committees
Community and Enterprise (Leisure Services)	1.7 To continue to work with existing community/residents' associations and support the development of new residents associations.	To provide communities with support in relation to amenity and landscaping works.	Parks team in association with community workers continue to co-ordinate their work to provide environmentally friendly amenities. Grants administered to estates for environmental works.
Corporate Services	1.4 To work to improve the accuracy of the electoral register and to explore the use of focused public information programmes and new technologies to improve participation in	Support and enhance local democracy	Targeting of new housing estates for voter registration awareness (registration forms). Targeting secondary schools and Maynooth University to encourage citizens coming of age to register to vote.

	the electoral process.		Inclusion of voter registration form in tenancy pack for new local authority tenants
			Increase in register for 2020/21 of 2,114
			Use of CRM and dedicated email account to facilitate and track register applications. Use of iDocs document management system to manage records.
			Enhancing accuracy of electoral register by investigation of returned polling cards following referenda and Elections
			Continue to publish electoral register at all post offices, garda stations, libraries, along with posters and forms and use of ChecktheRegister.ie
			Advertising the compilation of the Register periodically and changes to Boundaries and Local Electoral Areas through local papers and social media platforms
			Provide elected members and other relevant persons with copies of electoral registers in line with Electoral Acts and data protection requirements.
	1.6 To ensure that councillors are provided with timely information, advice and training to carry out their roles as public representatives.	Support the policy making role of the elected council	Information pack and relevant training provided for all members of the new council elected in 2019
			Commenced SPC scheme review
			Commenced Standing Orders review
Environment	1.5 To support the work of Strategic Policy Committees	Support the policy making role of the elected council	Requisite number of meetings of Environment & Water Services SPC convened pre local elections 2019. Further meetings scheduled throughout calendar year postponed pending appointment of new SPC.
			Ensure that policy recommendations of Environment SPC are progressed

			to full council. Working with the SPC to progress annual work programme.
	1.7 To continue to work with existing community/residents associations and support the development of new residents associations.	To build strong, inclusive and sustainable communities.	Continued provision of environmental grants, sponsored litter bins and cemetery maintenance grants. Further collaboration with residents' groups through Environment Awareness Officer, Community Wardens and Tidy Towns Network
Housing	1.6 To ensure that councillors are provided with timely information, advice and training to carry out their roles as public representatives.	To support and co-ordinate the work of the Housing Strategic Policy Committee	Three meetings of the Housing SPC were convened. Consideration of 2 motions referred from Council meeting. Presentation received from Home for Life, MTR Provider and Professor Tony Fahy on Mixed Tenure developments (relates to referred motion. Scheme of Priority for Affordable Purchase Scheme progressed to full Council and was subsequently adopted. Information session provided for incoming members of the 2019-2024 SPC Annual work programme progressed over the year
		To carry out our corporate functions in regard to members' services, including attendance at meetings of full council and municipal district, preparation of responses to motions and questions, to deal with CRM queries and respond within	Attendance at Full Council and Municipal District meetings to provide a service to all members. Engagement with elected members was ongoing through Housing Strategic Policy Committee, Local Traveller Accommodation Consultative Committee, Traveller Accommodation Programme 2019-2024 (TAP) adopted and the Regional Homelessness Forum. CRM used to manage representations from elected

| | | | agreed timeframe. | members.

Continuous communication with staff in the Housing Department in relation to issues concerning members constituents. |
|---|---|---|---|
| | To continue to maximise tenant involvement in home improvement, estate development and community development. | | 76 grants provided under the Self Help Scheme in 2019. |
| **Information Technology** | 1.6 To ensure that councillors are provided with timely information, advice and training to carry out their roles as public representatives. | Continue to support councillor laptops, wireless internet access, printing from party rooms etc. | All councillors received new laptops in June 2019, wireless has been improved in the Áras in 2019. A dedicated printer has been provided for the councillors in 2019. |
| | | In order to facilitate the growing need for members of the public to connect to the internet using their own devices in public libraries a new infrastructure project will be completed that addresses concerns over content management and security. A key requirement is to implement a solution that does not consume staff resources, can connect to library management systems but is independent from any one system and provides staff with the levels of control and reporting functionality required. | WiFi is available since 2019 in all the public library branches for Library Members using their own devices.

Minimal input required from Library Staff (possibly explain service on first use)

Customers need to have Library Card and PIN to access this service.

Library Members must agree to the presented terms and conditions before using the service.

There is a basic level of content filtering configured on the wireless access points e.g. block adult content |

Library and Arts Services	1.11 To provide countywide access to library facilities and opportunities for all to engage with the Arts.	To promote facilitate and support access for citizens to information, education and cultural opportunities within the Library and Arts Service Maximise library management information systems to enhance real time and virtual services to users.	Progressing National Public Library Policy in tandem with Kildare Library Service Policy Progressing Short Grass Stories Kildare – Arts Strategy Extensive programming tailored to the needs of County Kildare which includes, TTT, Parenting, STEAM, Secondary School Programming, Right to Read, Age Friendly Programme, Creative Ireland, Kildare Readers Festival, Culture Night, Arts in Health, Youth Arts, Arts in Education, Public Art and Decade of Commemoration. Progression of Capital Projects – Naas, Castledermot, Clane and minor works in Maynooth, Ballitore and Kilcullen
Roads, Transportation and Public Safety	1.3 To promote consultation and communication through partnership with employees and citizens.		The Roads, Transportation and Public Safety Directorate has maintained the 5 area offices to provide countywide access to the Council's services and to ensure that adequate and relevant information is available in each office. The Roads, Transportation and Public Safety Directorate has engaged in statutory and non-statutory Public Consultation at the planning stage of all relevant projects in 2019. Other public engagement projects included a non-statutory consultation for route options for the proposed Kildare Town Northern Link and South Green Area Access Improvement Scheme and The Draft County Kildare Third Noise Action Plan 2019 - 2023. Six (6) consultations under Section 38 of the Roads Act (traffic calming and management) were also completed in 2019.

	1.6 To ensure that councillors are provided with timely information, advice and training to carry out their roles as public representatives.		The Directorate has ensured that Councillors are provided with timely information. In addition to monthly meetings with the Councillors, the Roads Department held in-committee meetings, operational meetings, on-site meetings, meetings with local road safety groups and we continue to informally engage with all stakeholders to update and share information in a timely manner. The Directorate also supports the Transportation, Safety and Emergency Services SPC (including the Kildare Cycling Forum) and the Corporate Policy Group.
Water Services	1.6 To ensure that councillors are provided with timely information, advice and training to carry out their roles as public representatives.	Servicing meetings and members queries Financial monitoring and reporting in accordance with the SLA with Irish Water Cross department liaison Customer service co-ordination in accordance with the SLA with Irish Water Risk management in accordance with the SLA with Irish Water Staff training in accordance with the SLA with Irish Water.	Every assistance continues to be given to the members to facilitate their roles as Public Representatives. Irish Water hold clinics in Aras Chill Dara to meet the members in person. Members are encouraged to submit their queries in advance to ensure the relevant expertise is available at the clinics. A Public reps specific contact email is available in Irish Water

Objective 2: Facilitate and encourage sustainable economic growth and employment

Department	Corporate Plan Sub-Category	Business Plan Objective	Progress
Community and	2.1 To strive to minimise the impact on the	To build strong, inclusive and	To continue to encourage all communities to embrace the

Enterprise	environment from all our activities through energy conservation and reduced carbon emissions.	sustainable communities.	principles of working to reduce negative impacts on environment in our activities.
			Encouraging the "Green festival policy".
	2.3 To support and facilitate opportunities for sustainable employment, by co-operating with national and local development agencies to maximise job creation in the county.	Development of a Community and Economic Plan.	Ongoing monitoring of plan under economic development SPC in conjunction with LEO (Local Enterprise Office).
			724 companies are less than 1 year old in Kildare
			80 businesses received funding
			314 Individuals accessed one on one Business Advice
			MERITS building commenced construction
			Development of an Equine Strategy 2025
			Completion of feasibility study and Initiation of a €5 Million Development for the Kildare Food Drink & Innovation Hub in association with Key Stakeholders.
			Supported 16 clients to complete business strategy development program in association with Craft Council of Ireland
			63 businesses availed of Shop Front & Accessibility grants - €164,000 spent
			34 Companies funded through the lean- green business program over 10 months (highest participation of any LEO in the Country)
			2,103 businesspeople availed of a wide range of business management programs from Kildare Co. Council.
Environment	2.2 To implement the policies and objectives of the Regional Waste Management Plan 2015-		Continued KCC representation at the Eastern & Midlands Waste Management Steering Group meetings, organised by the Regional

	2021 (when adopted).		Waste Management Office (RWMO) Continued implementation of waste management policies and objectives. Ongoing progress in relation to increasing numbers of green schools and servicing of bring banks Continued financial assistance regarding provision of sponsored litter bins. Continued provision of civic amenity sites at Silliot Hill (Kilcullen) and Athy
	2.12 To continue to seek improvement of water quality in rivers and streams and to implement River Basin management plans	To increase and maintain housing provision in Co Kildare in line with national objectives of Rebuilding Ireland: Action Plan for Housing and Homelessness [Pillar 2] and to have regard to social housing targets for the period 2017-2021.	Continued KCC representation at Regional Water Framework Directive Operational Committee Meetings and ongoing work with the EPA, LAWPRO and other public agencies in the implementation of the River Basin Management Plan 2018-2021. Continued programme of water sampling, testing and monitoring
Housing	2.3 To support and facilitate opportunities for sustainable employment, by co-operating with national and local development agencies to maximise job creation in the county.		The social housing delivery targets were exceeded in 2019 through the construction of quality housing, the acquisition and upgrade of existing units, Part V units through the planning process, turnkey agreements and the Capital Assistance Scheme for approved housing bodies. Small and Medium businesses supported through the approval of €3.1m in housing grants, 6,535 void and other repairs completed including some energy efficiency works. €5.2m in loans approved for 27 applicants for private dwellings under the Rebuilding Ireland Home Loan. Continued support provided to

			Approved Housing Bodies which assisted in the delivery of 329 new social housing units.
Information Technology	2.7 To ensure that all local authority premises comply with sustainability requirements through energy audits and low carbon emissions.	Rollout of PC Power Management Software solution across the organisation.	There was an attempt to apply a solution to manage PC power consumption out of hours, unfortunately this solution had issues, therefore it was decided to focus efforts on upgrading the PC inventory as this would result in a significant reduction of PC power consumption. It was also necessary to allow PC's to stay on in order to enable remote working.
Planning	2.3 To support and facilitate opportunities for sustainable employment, by co-operating with national and local development agencies to maximise job creation in the county.	To support sustainable economic development and employment.	Ongoing, through all planning activities and plans.
Roads, Transportation and Public Safety	2.8 To continue to migrate the Council's transport fleet to sustainable and renewable energy fuels as funding permits.		The Fire Service has received delivery of it's first e-vehicle which was purchased via a joint tender with the Machinery Yard. The vehicle will become operational as a support vehicle in 2020.
Water Services	2.5 To assist Irish Water in identification of water infrastructure deficits in the county		Regular meetings are held with Irish Water in relation to the Development of the County involving primarily Water Services staff Planning department also meet with Irish Water biannually in relation to County Development Deficits are also identified via planning process and CDS

Objective 3: Develop and grow Kildare's social and physical infrastructure

Department	Corporate Plan Sub-Category	Business Plan Objective	Progress
Community and Enterprise	3.13 To support the development of sustainable communities through active intervention in facilitating community lead projects.	To build strong, inclusive and sustainable communities.	To continue the development of community facilities in conjunction with facilities' team. Support communities by providing staff assistance and financial resources to progress projects.
Community and Enterprise (Leisure Services)	3.17 To support the development and enhancement of local sports, leisure, recreational and arts facilities.	To maintain, provide and improve recreational and amenity facilities within the county.	At end of 2019 Parks have completed the development of 28 playgrounds, 3 skateparks and 11 outdoor gymnasiums. Kildare Sports Partnership completed 852 registrations on the 12 walks over a 16 day period in July for the KSP Walking Festival & Blueway Challenge as part of Get Kildare Walking Programme.
Environment	3.5 To seek the delivery of physical and community infrastructure in conjunction with high quality residential developments to create quality living environments.		Existing cemeteries being actively managed through employment of council caretakers and ongoing support to community caretakers Programme of works in place for provision of additional columbarium walls and other cemetery developments Ballitore Dog Pound Extension works completed. Kerdiffstown remediation project progressing
Housing	3.14 To assess and provide appropriate housing measures to meet housing needs in the county.	To increase and maintain housing provision in Co Kildare in line with the national objectives of Rebuilding Ireland: Action Plan for Housing and Homelessness [Pillar 2] and to have regard to social housing targets for the period	Kildare County Council's capital programme was advanced with 32 units delivered in 2019 and a pipeline for delivery over the life of the Rebuilding Ireland programme outlined. The acquisition programme delivered 266 units, 12 turnkey agreements delivered 81 units having regard to targets set by the Department of Housing, Planning and Local Government.

		2017-2021.	While prioritising the option of delivery of 10% of housing units on-site or off-site through Part V where suitable, a total of 67 units were delivered in 2019
		To increase and maintain housing provision in Co Kildare in line with the national objectives of Rebuilding Ireland: Action Plan for Housing and Homelessness [Pillar 2] and to have regard to social housing targets for the period 2017-2021. To deliver units under the Social Housing Current Expenditure Programme [SHCEP] (i.e. HAP/RAS/ Leasing), and to administer these schemes in accordance with the regulations and guidelines.	Kildare County Council's capital programme was advanced with 32 units delivered in 2019 and a pipeline for delivery over the life of the Rebuilding Ireland programme outlined. The acquisition programme delivered 266 units, 12 turnkey agreements delivered 81 units having regard to targets set by the Department of Housing, Planning and Local Government. While prioritising the option of delivery of 10% of housing units on-site or off-site through Part V where suitable, a total of 67 units were delivered in 2019. Opportunities for delivery of housing through joint venture and turnkey projects including the delivery of affordable housing units, were progressed during 2019. The targets set by the Department of Housing, Planning and Local Government in relation to delivery of HAP, RAS and leased units were met, with 686 units delivered in 2019.
		To provide advice and support to people who find themselves homeless or at risk of homelessness.	Approved housing bodies were supported in the delivery of 329 units in accordance with targets set under Rebuilding Ireland: Action Plan for Housing and Homelessness. Work continued to reduce the numbers of people who needed to be placed in emergency accommodation, by increasing availability of housing stock and working closely with approved housing bodies, NGOs and advocacy groups. As lead authority for the Mid-East Region with regard to homelessness, progress was made on the National Housing First Implementation Plan

			2018-2021 published in 2018 and the first Housing First tenants in Co. Kildare were in place in Quarter 4 of 2019.
			Homeless HAP and the Homeless HAP Placefinder service rolled out nationally during 2019. 138 homeless HAP tenancies were established in 2019.
		Facilitate customers in accessing social housing, and other supports, where they have demonstrated compliance with the necessary criteria.	Housing Applications were processed within 12 weeks, as required by regulation.
			A Housing Needs Assessment was carried out in accordance with Departmental Guidelines.
			The Choice based letting system rolled out during 2018, was used successfully in 2019 to allocate properties.
			Implementation of the Traveller Accommodation Plan 2014-2019 was ongoing.
			Implementation of the Strategic Plan for Housing People with a Disability was ongoing in 2019.
		To continue to deliver the housing grants programme, subject to availability of funding from the Department of Housing, Planning and Local Government.	€3.1m in grants was awarded under the Mobility Aid Grant, Housing Adaptation Grant and Housing Aid for Older People.
			The planned maintenance programme provided a response maintenance service to tenants over the year.
		To facilitate and support the co-ordination of the response and planned maintenance programmes.	The Self Help Tenant Support Scheme was in administered with 76 individual grants provided under the scheme.
		Inspection of private rented accommodation.	1,250 inspections of private rented properties, including RAS, HAP and leased units, were carried out to ensure compliance with minimum rental standards. 38 improvement notices and

			13 prohibition notices were served.
Information Technology	3.10 Provide improved access to information on services provided by the local authority via the council's website and through local print and broadcast media.	Maintain the kildarecoco.ie website presence to the highest standards.	Continued to streamline the content on the website and put in place new structures to accommodate the new website.
Library and Arts Services	3.17 To support the development and enhancement of local sports, leisure, recreational and arts facilities.	Progress addressing physical access issues in all venues Strengthen reader development programmes and collection management across the library network.	Progression of Capital Projects – Naas, Castledermot, Clane and minor works in Maynooth, Ballitore and Kilcullen Delivering on the National Right to Read Programme. Delivery of Reader Services Programmes which included, Better Basics, Kildare Readers Festival, Summer Stars, Young Readers Festival, Family time at your Library and Children's Book Festival
Planning	3.3 To support and facilitate high quality and sustainable development in both urban and rural areas.	To ensure timely preparation of County Development Plan and Local Area Plans.	Kildare County Development Plan 2017-23 (KCDP) is in place. A two-year Chief Executive's progress report on the Plan was issued in May 2019. The Eastern and Midland Regional Assembly agreed to make the Regional Spatial and Economic Strategy 2019-2031 on 28th June 2019. Arising from the making of the RSES (and of the National Planning Framework) preparatory work on a variation of the County Development Plan to incorporate them into the County Plan commenced. It is expected that the draft variation will be published in early 2020. The Elected Members of the Council resolved not to make the Draft Naas Local Area Plan 2019-2023 at its meeting on 29th July 2019. The Leixlip Local Area Plan was adopted by Council on 16th December 2019. Work on other Draft LAPs is ongoing.

	3.6 To ensure Kildare's natural and architectural heritage is protected, conserved and maintained to the highest standards.	Support and protect the natural, built and cultural heritage.	The Council adopted the County Heritage Plan 2019-2025 in May 2019. This sets out objectives and actions for the county's built and natural heritage for the period of the plan, with this work ongoing.
Roads, Transportation and Public Safety	3.1 To provide a well-maintained public road network based on a minimum maintenance cycle of ten years subject to financial and human resource constraints.		The 5 Municipal Districts continue to optimise output of Road Improvement and Road Maintenance Schemes within funding limits. These schemes are recorded on the Pavement Management System which facilitates the prioritization of maintenance and improvement schemes throughout the county, based on resources available.
	3.11 To ensure, in consultation with other statutory undertakers and stakeholders, that there is existing or planned infrastructure to service new development.		It is now normal practice for all project teams to consult with the relevant stakeholders when bringing schemes through the appropriate phases in accordance with the TII PMGs, CAF and RW6. When proceeding through the various statutory procedures and complying with the PSC, stakeholders are regularly consulted.
	3.12 To improve travelling times and road safety by implementing efficient traffic management measures and build on the capabilities and scale of the council's traffic management centre, subject to appropriate funding.		The Traffic Management Centre continues to manage the flow of traffic in order to optimise the travel times for vehicles.
Water Services	3.7 To deliver water services and associated capital projects in the county as agents of Irish Water under a service level agreement.	To operate and maintain water supply network to meet demand and provide water of highest quality in accordance with the SLA with Irish Water.	Kildare County Council is adhering to the Service Level Agreement with Irish Water and each year through the Annual Service Plan ensures that the Water Supply Network is maintained, and water of high quality is provided to the County.

		To operate and maintain wastewater network and treatment systems to facilitate development and protect the environment in accordance with the SLA with Irish Water.	Kildare County Council is adhering to the SLA with Irish Water and each year through the Annual Service Plan ensures that the Wastewater network and treatment systems within the County are maintained to the highest standards.
	3.8 To continue to facilitate Group Water Schemes subject to available budget.	To implement and expand Rural Water Programme.	Rural Water Multi annual Programme announced late 2019 being delivered
	3.9 To complete flood alleviation (minor works programme) during the lifetime of this plan and to continue to actively liaise with the OPW in this regard.	To develop flood alleviation strategy and implementation programme.	Catchment Flood Risk Assessment and Management (CFRAM) schemes prioritised, Steering Groups set up, Naas Flood Relief Scheme consultants brief developed, Hazelhatch AFA Further Study underway, progress in lifting judicial review on Morell Flood Management Scheme.

Objective 4: Improve efficiency and effectiveness in the delivery of services by Kildare Local Authorities

Department	Corporate Plan Sub-Category	Business Plan Objective	Progress
Community and Enterprise	4.6 Focus on teamwork and the importance of cooperation across disciplines, sections and geographic areas. 4.7 Support staff to reach their full potential through learning, experiences sharing and skills transfer.	To support and co-ordinate the work of K Partners.	Coordinated teams work in the community department to streamline and focus our services Regular meetings to ensure sharing of good practices.
Corporate Services	4.1 To optimise use of new IT and Communications technologies to improve service delivery.	To improve service delivery to members and customers.	Expansion in use of Mapalerter service to 1700 users (end 2019). Testing of online consultation module for launch in 2020. Increased usage of social media to over 34,000 users (end 2019). Processed over 2,000 online Customer Service interactions online through our Athy Customer Service Point in 2019. Processed 2,100 NPPR enquiries via CRM in 2019 Overall almost 16,500 customer requests managed through CRM in 2019
	4.4 To ensure value for money in the procurement of goods and services through the use of best practice and compliance with national procurement policies.	To introduce a procurement system for stationery items.	Procurement Officer carried out a review of procurement of stationery.
	4.9 Continue to respond to citizens' needs through best practice models and an integrated approach for delivery of services.	Stimulate improvements in quality service delivery.	Review of customer service policies and practices commenced in 2019. Work commenced on provision of updated CRM system.

	4.15 To establish a comprehensive database register of assets. Comprising a mapping record of all lands and property in the councils ownership.		The dedicated Property Interest Register Team is using specialised software to capture historic and current data from in-house files and Land Registry records regarding property acquisition and ownership by the Council. 323 new records, with mapping to be completed, were added to the Property Interest Register system in 2019. This brings to overall total of live records by close of 2019 to 3496. The Property Interest Register Team is also a contact point for queries on land-based assets from staff, elected representatives and members of the public which impacts positively on the other corporate objectives of supporting delivery of housing and associated community development, building communities and delivering infrastructure. 107 queries were dealt with during 2019.
Finance	4.1 To optimise use of new IT and Communications technologies to improve service delivery.	Ensure effective collection of income Early issuing of bills Automation of payments	In order to maximise collection, the Finance Department must ensure that all bills (Rates/Housing Loans/ Rents) are issued in a timely manner. Continuing efforts were made for rent and housing loan customers to pay by way of standing orders and direct debits. A significant number of suppliers were also added to the automated payments. An Post cards were issued to Rent customers to facilitate an additional payment method.
	4.12 To facilitate and support effective internal, national and EU financial oversight.	Financial Planning and Treasury Management Preparation of the annual budget and financial statements in a professional, clear and timely manner Promotion of value for money as an essential part of	The Budget for 2020 was prepared in November 2019 and adopted by Council on 18 November 2019. There is a statutory responsibility to have the Annual Financial Statement published by 1st July of the following year. In 2019 the 2018 AFS was brought

		performance management	to council on 29 April 2019.
		Assisting the council's adherence to the Corporate Plan through projected revenue and capital programmes.	The annual budget and three-year rolling capital programme were prepared with reference to the Corporate Plan goals.
	4.12 To facilitate and support effective internal, national and EU financial oversight.	Budgetary Strategy and Financial Management Budgetary Control Assessment of future needs with a view to ensuring provision of adequate resources.	Monthly monitoring of income and expenditure against budget was continued to ensure targets were met and overspending was avoided. The 2020-2022 Capital Programme anticipates Kildare County Council spending in the order of €430m on infrastructure.
	4.12 To facilitate and support effective internal, national and EU financial oversight.	Ensure collection of income Review of aged debtors and debtors' reconciliations to reduce bad debts.	Outstanding balances were reviewed on a monthly basis to ensure early intervention and where appropriate agreements were reached with debtors to discharge outstanding debts.
	4.14 To continue with the programme of improved internal processes and movement to shared local authority services for payroll and superannuation.	Move to MyPay Shared Services Centre for payroll.	Kildare County Council transitioned to MyPay for payroll in January 2015.
Housing	4.1 To optimise use of new IT and Communications technologies to improve service delivery.		iHouse system used to manage applications for social housing, housing stock management and maintenance. Continue use of PASS system [Homelessness] Progressed work with ICT Department to develop improved record management and file management across the housing department, including the continued roll out of scanning to areas within the department as appropriate.

			Progress in migrating towards Revit to replace AutoCAD in generating technical information.
	4.4 To ensure value for money in the procurement of goods and services through the use of best practice and compliance with national procurement policies.		Compliance with procurement procedures and protocols in all relevant areas and providing assistance to other sections in procurement of work and works related consultancy services.
	4.6 Focus on teamwork and the importance of cooperation across disciplines, sections and geographic areas.		Continuous intra and inter departmental engagement and with a multiplicity of external key stakeholders on going throughout 2019.
Information Technology	4.1 To optimise use of new IT and Communications technologies to improve service delivery.	Numerous hardware and software upgrades to protect council infrastructure and employees from ICT security threats	Installed new Sophus firewall in Q2 2019 – upgrades applied. Anti-virus now installed on all end points
		Implement a Customer Relationship Management (CRM) solution	Tender for CRM issued in Q3 2019 in collaboration with LCC & MCC - KCC exited this process in Q4 2019
		Continue to provide quality support to the user population through the effective use and management of the IT helpdesk function	Continued to offer support to user community
		Manage the Database Storage of Data for the council including backups, archiving and restore functions	Started move from back-up from tape to disk using new backup device on new SAN
		Continue to support and maintain existing council applications (HOME, RAS, Agresso, Travel System, TMS etc)	Continue to support and maintain existing council applications (HOME, RAS, Agresso, Travel System,

		Develop enhanced voice services	Upgrade to PABX and roll out of VoiP to satellite sites. Investigating using Microsoft TEAMS for calls.
		Continue to develop small ICT solutions for specific local KCC needs.	Continuing to develop small ICT solutions for iHouse, inspections, reporting and GIS.
		Continue to roll out technical ICT solutions to make internal processes more efficient.	
Internal Audit	4.4 To ensure value for money in the procurement of goods and services through the use of best practice and compliance with national procurement policies.	To prepare an annual audit plan based on departmental risk registers and our Internal Audit Strategy.	The Internal Audit plan for 2019 contained 7 new audits and 5 audits carried over from 2018, spread across all Directorates.
		To complete planned Audits and agree actions for implementation by departments.	5 final reports were issued to Management Team & the Audit Committee in 2019. 1 further report was finalised in late 2019 and due for presentation to Audit Committee in early 2020. 3 of the remaining 6 audits were in progress in 2019 and will be finalised in early 2020 and a further 3 Audits were carried over to the 2020 audit plan.
	4.8 Create a culture throughout the local authorities of quality public service, transparency, accountability and value for money.	To contribute through audits and miscellaneous work directly or indirectly towards the Council's strategic objectives as outlined in the Corporate Plan.	In 2019 the Internal Audit unit provided the required quality assurance in depth report to NOAC on adherence to the Public Spending Code.

Internal Audit worked closely with and followed the guidance of the Audit Committee throughout 2019.

Recommendations from audits are subsequently monitored and verified to ensure implementation as agreed. |

Library and Arts Services	4.9 Continue to respond to citizens' needs through best practice models and an integrated approach for delivery of services 4.12 Continue to promote and facilitate ease of access for all to council services and premises.	Monitor service delivery in line with resources Promote, facilitate and support access for citizens to information, education and cultural opportunities within the Library and Arts Service.	Investment in extending online services which includes, Freegal, Press Reader and access to a greater selection of material with ebooks service. Collaborative working arrangements with community social partners which include CYPSC, Maynooth University, LEO, CKLP, KWWETB and others. Delivered new and innovative programmes supporting literacy, career development and life long education which include, Communiversity in partnership with Leader and Writers in Residence in partnership with Maynooth University. Continuous Professional Development opportunities provided for professionals working with families in Kildare via Webinars series hosted with CYPSC and Barnardos. Engaging in national committees to enhance the library service offering, Infrastructure Committee, Service Delivery Committee and Library Management Working Group, LGMA
Planning	4.1 To optimise use of new IT and Communications technologies to improve service delivery.	Planning Application and Licence Process To provide a high-quality service to citizens.	Research on systems and options ongoing.
	4.9 Continue to respond to citizens' needs through best practice models and an integrated approach for delivery of services.	Information and Public Access To provide a comprehensive service to the public.	An online search and view facilities are available for all planning applications including maps and associated drawings. Details on pre-planning guidelines and consultations are also published. Planning applications may be submitted and receipted at the public counter in head office. The current Kildare County Development Plan 2017 - 2023 is available at Council Offices, Aras Chill

			Dara, Naas and in public libraries across the county. The plan is also available for viewing online.
		Enforcement and Compliance To continue the development of enforcement and compliance functions.	Work on online public consultation portal was ongoing during 2019. Work on the development of a new Planning Enforcement tracking system was ongoing in 2019.
		Building and Development Control Implementation and enforcement of the Building Control and Building Regulations throughout the county. To ensure that all new residential developments (other than developments where management companies are required) in the county are completed to an acceptable standard and that these estates are taken in charge within an acceptable timeframe once they have been completed to the satisfaction of the council.	2,201 valid Commencement Notices were lodged with Kildare County Council in 2019. These Commencement Notices were processed via the BCMS system. 318 of these buildings were subject to at least one site inspection during 2019. This is an inspection rate of 14.5% A total of 1736 inspections, across all categories, were carried out by the Building Control Team 179 Fire Safety Certificate applications and 122 applications for Disability Access Certificates were received in 2019 75 Fire Safety Inspections of 72 premises were carried out during the year The Development Control Section continue to work with developers to ensure that residential developments are completed to an acceptable standard. In 2019 there were over 80 live construction sites in the county and the priority for the year was to ensure that these live sites were being progressed to the required standards. The following estates were Taken in Charge in 2019 Fanagh Green, Kilcock Cluain Dara, Leixlip

			Knockaulin, Leixlip
			Primrose Village, Celbridge
Roads, Transportation and Public Safety	4.4 To ensure value for money in the procurement of goods and services through the use of best practice and compliance with national procurement policies.		The project teams comply with procurement regulations when completing schemes which is the appropriate vehicle for ensuring transparency and value for money. The 5 Municipal Districts have frameworks operating for surfacing and small works projects within the County. They also tender (Supply gov.ie) for machinery and materials to comply with procurement policies and ensure value for money.

Objective 5: Promote and develop Kildare as a place to live and do business

Department	Corporate Plan Sub-Category	Business Plan Objective	Progress
Community and Enterprise	5.1 To work to enhance the links with Maynooth University to develop employment opportunities through the competencies of the college in research and development and its experiences of joint venture with world class industries.	To support, develop and co-ordinate the Local Community and Economic plan	Continued support and development of Local community and economic plan. Assistance given by AIRO team in Maynooth to provide statistical information on breakdown of social categories
	5.7 To enhance and develop the appearance and environment of Kildare.	To maintain, provide and improve recreational and amenity facilities within the county, through the provision of parks, open spaces, playgrounds and landscaping.	Continue to maintain and improve recreational amenity facilities.
Environment	5.8 To continue to implement robust measures to enforce waste management regulations and reduce litter.		Byelaws introduced on presentation of waste New Litter Management Plan to be progressed in 2020 Progress in reduction of derelict sites continues. Ongoing review of licences for discharge to watercourses Ongoing Media campaign advocating proper disposal of waste
Housing	5.7 To enhance and develop the appearance and environment of Kildare.		Promotion and implementation of the buy and renew and repair and lease schemes. Implementation of the Vacant Homes Strategy. The Tenant Liaison Officers managed

			issues around anti-social behaviour and, where possible, sought to address these issues through mediation and conflict resolution, rather than eviction.
			The regeneration of St Patricks, Park, Rathangan was progressed.
			Input into planning files and quality of proposed housing developments was ongoing over the year.
Information Technology	5.5 To continue to work with state agencies, Fáilte Ireland, Kildare Fáilte and other local stakeholders to promote Kildare as a unique tourist destination.	Continue to support the Kildare.ie brand.	Continued support for Kildare.ie brand
Library and Arts Service	5.11 To promote and enhance the cultural and artistic life of Kildare	The Library and Arts Service tams will continue a collaborative approach to deliver joint appropriate programming.	Delivered the Kildare Creative Ireland Programme and the annual Cruinniu na nOg Programme.
		Align PR, marketing, acquisitions, programmes and ICT resources and budgets to underpin/support all relevant Arts and Cultural Programmes, including Genealogy/Archives and Local Studies.	Delivered and marketed an extensive programme tailored to the needs of County Kildare which includes, TTT, Parenting, STEAM, Secondary School Programming, Right to Read, Age Friendly Programme, Creative Ireland, Kildare Readers Festival, Culture Night, Arts in Health, Youth Arts, Arts in Education, Public Art and Decade of Commemoration.
			Delivery of arts grants scheme.
			Extensive use of following channels of communication, Clever Reach, Twitter, Facebook and Instagram

Annual Service Delivery Plan 2019 – Progress Report

Kildare County Council

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Introduction:

Section 50 of the Local Government Reform Act, 2014 requires the local authority to prepare a document called an Annual Service Delivery Plan. The purpose of the plan is to provide a corporate document that sets out the objectives for service delivery and performance standards to be achieved in 2019. It takes account of, and is consistent with Budget 2019 which was adopted by the members of 19 November 2018.

In preparing the document, Kildare County Council takes account of all plans, statements and strategies that set out policies and objectives for all of its functional programmes having full regard to its Corporate Plan in which the council's mission statement is:

"Making Kildare the place to Live, Learn, Work, Visit and Do Business".

A wide range of other local, regional and national plans, statements and strategies inform and guide the council's work, and the provisions of these plans have been taken into account, in particular reference has been made to the following documents in preparing the 2019 Annual Service Delivery Plan:

- Legislative requirement of the Local Government Reform Act 2014 and other relevant legislation/regulation

- National Government Policy

- Kildare County Council Corporate Plan 2015-2019

- Kildare County Development Plan 2017-2023

- Local Economic and Community Plan 2016 – 2021

- Service Level Agreement with Irish Water

The sections in this plan set out the high level objectives of each service area for 2019 together with the desired performance standard. They have been compiled having regard to the Strategic Objectives agreed in Kildare County Council's Corporate Plan 2015-2019 and the funding allocated to the services divisions in 2019 detailed as follows:

Service Division	Expenditure Approved
Housing and Building	€39,746,376
Road Transport & Safety	€35,580,911
Water Services	€9,859,801
Development Management	€17,797,053
Environmental Services	€19,650,605
Recreation and Amenity	€11.143,832
Agriculture, Education, Health & Welfare	€1,192,875
Miscellaneous Services	€18,885,127
Total Budget	**€150,853,580**

The performance of Kildare County Council will be measured across the standards set out in this document and an assessment of service delivery performance will be included in our Annual Report.

This plan provides a clear focus to enable the elected members and staff of Kildare County Council to work together to develop and improve the services that we deliver to our citizens.

Department/Service Area: Housing

The Housing Department aims to provide social housing support to persons who are unable to meet their housing need through their own resources. During 2019 the Housing Department will focus on housing delivery, having regard to Rebuilding Ireland: Action Plan for Housing and Homelessness. The Department of Housing, Planning and Local Government set targets for each local authority for the period 2017 to 2021; the target for delivery in Kildare is 2,603 units. This is the number of social housing homes for delivery via build, acquisition and leasing arrangements under specific programmes. In addition we will continue to work to deliver social housing through the Housing Assistance Payment and Rental Accommodation Schemes.

The following sets out the principal services areas, together with main objectives for the Housing Department, for 2019.

Principal Services	Objective	Performance Standard	Standard Achieved
Delivery of capital programme	To increase and maintain housing provision in County Kildare in line with the national objectives of Rebuilding Ireland: Action Plan for Housing and Homelessness and to have regard to social housing targets for the period 2017-2021.	To advance Kildare County Council's Capital Programme.	Achieved
		To deliver units through acquisition, where possible, but having regard to the Minister's direction that there will be a move away from acquisitions to the direct build programme, subject to availability of suitable development land.	Achieved
		To prioritise the option of delivery of 10% of housing units on-site or off-site through Part V where suitable.	Achieved
		To assess opportunities for delivery of housing through Joint Venture and turnkey projects and to progress, where possible, delivery of affordable housing units having	Achieved

		regard to Affordable Housing Regulations and Guidelines due to be published.	
		Review tendering options in terms of maximizing tender returns i.e. amalgamating different sites into one tender package.	
		To assess opportunities for delivery of housing through rapid build.	Ongoing
			Ongoing
Renewal, refurbishment and maintenance of housing stock	To facilitate and support the co-ordination of the response and planned maintenance programmes with other areas of housing in order to provide a comprehensive and efficient service.	Implement a planned maintenance programme.	Achieved
		Provide a response maintenance service.	Achieved
		Deliver the Self Help Tenant Support Scheme.	Achieved
		Continue to refurbish vacant/derelict units subject to the availability of departmental funding.	Achieved
Delivery of social housing current expenditure programme	To ensure schemes delivered under the SHCEP [i.e. HAP/RAS/Leasing/Enhanced Leasing/Mortgage to Rent and Repair and Leasing Scheme] are administered in accordance with regulations and guidelines.	To meet targets set by Department of Housing, Planning and Local Government in relation to the delivery of HAP, RAS and leased units.	Achieved
		To support Approved Housing Bodies to deliver units in accordance with	Achieved

		targets set under Rebuilding Ireland.	
Inspection of Private Rented Accommodation	Inspect private rented properties to ensure that they comply with minimum rental standards.	Deal with requests in a timely fashion and continue the roll out of the HAP inspection regime.	Achieved
Allocations and Assessments	Facilitate customers in accessing social housing, and other supports, where they have demonstrated compliance with the necessary criteria.	Process housing applications within 12 weeks as required by regulation.	Achieved
		Undertake a housing needs assessment in 2019, in accordance with departmental guidelines.	Achieved
Homelessness	Provide homelessness services to those who find themselves homeless or at risk of being homeless.	Continue to work to reduce the numbers of people who need to be placed in emergency accommodation, by increasing availability of housing stock and working closely with approved housing bodies and advocacy groups to reduce the numbers who find themselves homeless or at risk of being homeless.	Ongoing
		To support the Homeless HAP and the Homeless HAP Placefinder service.	
			Achieved
Estate Management	Implementation of Anti Social Behaviour Strategy as adopted by full Council in February 2017.	To continue to investigate complaints regarding Anti Social Behaviour and Estate Management through the Tenant Liaison Officer Service.	Achieved
Delivery of	To continue to deliver the housing	In tandem with	

housing grants programme	grants programme, subject to availability of departmental funding.	delivery of the grants programme consideration will be given to allocation of a % of funding to category C applicants in 2019, subject to availability of adequate funding from the Department of Housing, Planning and Local Government.	Ongoing
Choice Based Lettings [CBL]	Continue to develop choice based lettings as a mechanism for allocation of social housing.	Monitor the use of choice based lettings as a mechanism for allocation of social housing.	Achieved
		Consider further the use of CBL as a mechanism for allocation of Approved Housing Body [AHB] units. This will require the assistance of the IT Department and the support of AHBs.	Ongoing
		Consider how best to further promote the use of CBL by social housing applicants.	Ongoing
Traveller Accommodation	To deliver commitments contained in the Traveller Accommodation Plan 2014-2018. To prepare the Traveller Accommodation Plan 2019-2024.	Continue to work towards upgrade of Tankards garden Halting Site in 2019. Prepare the traveller accommodation plan 2019-2024 for adoption by 30th September 2019 at the latest.	Not Achieved (project discontinued) Achieved
Strategic Plan for Housing Persons with Disabilities	To deliver commitments contained in the Strategic Plan for Housing Persons with Disabilities.	To schedule meetings of the Disability Strategy Steering Group during 2019 in order to review commitments	Achieved

		contained in the Strategic Plan for Housing Persons with Disabilities.	
Vacant Homes	To implement Kildare County Council's Vacant Homes Strategy	To assess vacant homes that have been identified to date and prioritise those that are considered suitable for social housing needs for acquisition or CPO.	Ongoing
		CPO procedures to be commenced as appropriate in order to secure vacant homes for social housing.	Achieved
Rebuilding Ireland Home Loan	To implement the RIHL scheme, having regard to available funding.	Provision of loans to approved lending amount (currently €15 million)	Achieved
General Data Protection Regulation [GDPR]	To have regard to requirements of GDPR and ensure they are introduced across the department.	Inventories and risk audits of personal data to be reviewed and any mitigation actions and controls to be implemented for high risk areas.	Achieved

Department/Service Area: Transportation and Public Safety incorporating Building and Development Control

The Roads, Transportation and Public Safety Directorate integrated Building and Development Control into the Directorate in early 2018, streamlining and rationalising services, with the objective of improving regulatory compliance and customer services in these areas. With responsibility for over 2,500 kilometers of roadway in County Kildare, the Directorate completes an annual road improvement and restorative maintenance programme. Major capital infrastructure projects are managed and delivered with annual funding provided by Government Departments and related Agencies, and direct funding from Kildare County Council.

The combined technical and administrative workforce ensures the safety of vehicles and vulnerable road users through the operation of an extensive traffic management system, >20,000 public lights, and a network of pedestrian crossings supported by 28 school wardens. Parking in the seven main towns in the County is regulated by local Bye Laws, while enforcement is provided through a combination of a private contracted service (APCOA) and KCC community wardens.

Fire Services are provided from six strategically located retained Fire Stations across the county. The Engineer, Educate, Enforce paradigm is used in the Fire Safety Section to enhance the fire safety in the built environment including the Emergency Management and Special Projects Section co-ordinates emergency management preparation across the council.

The Road Safety, Cycling and Sustainable Transport role will continue to develop and deliver roads safety measures and activities in the areas of *Education, Engineering, Enforcement and Evaluation*. This will include supporting Mobility Management Initiatives and other initiatives which support greater use of walking, cycling and public transport including Bike Week, European Mobility Week and other related promotions.

The Department also plays a key role in the area of access and disability and the development of initiatives with Local Access Groups. Walkability audits will continue in 2019, including participation in national *Make Way Day*.

Kildare is to the forefront of the delivery of housing developments. Our Building and Development Control section monitors the quality of these developments via a schedule of targeted inspections.

Principal Services	Objective	Performance Standard	Standard Achieved
Roads	Complete the Annual Restorative Maintenance and Improvement Programme	Kilometres of road maintained/improved	56.2 kms RI completed 76.2 kms RM completed
Roads	Support the installation of services,	Number of road	1455 licences

		and facilitation of broadband rollout	opening licences issued	issued
Road Design	Delivery of major capital infrastructure projects	Kilometres of new road designed/delivered	Construction ongoing on the M7/N7 Naas Newbridge Upgrade, Osberstown Interchange & R407 Sallins Bypass Scheme. Contract signed with consultants for Engineering Services for Phase 1-4 on the M4 Maynooth to Leixlip Upgrade Scheme.
Road Design	Delivery of local traffic management projects	Number of projects delivered in the five (5) Municipal Districts	No new projects delivered in 2019 - maintenance ongoing.
Road Design	Ensure the continued safety of Vulnerable Road Users	New footpaths provided

Traffic calming schemes/junction improvements | Nine new footpaths delivered. Three traffic calming schemes/junctio n improvements delivered. |
| Planning and Infrastructure | Ensure compliance with Design Manual for Urban Roads and Streets (DMURS) and other related Regulations and Guidelines | Planning applications reviewed
Pre-Planning Meetings attended | 500

120 |
| Traffic Management | Ensure the continued safety of Vulnerable Road Users | New pedestrian road crossings (permanent and temporary) | 2 new signalised junctions installed
6 new pedestrian crossings installed
10 speed display signs |

			Installed 694 Faults attended to 17 CCTV Cameras installed 672 site inspections
Public Lighting	Maintain the public lighting network Enhance lighting network (KLIPS) Commence Public Lighting Energy Efficient Project	Replacements/fault repairs Infill and new lighting schemes LEDs installed	4099 repairs completed 21 new lighting schemes 3442 LEDs installed (3228 repairs/214 new installations.
Pay Parking	Administration and Enforcement of pay parking and associated Bye Laws	Towns and Villages with parking controls Number of fines issued New bye laws introduced/bye law revisions	10 Towns and villages with parking controls. Number of fines issued in 2019 was 25,456 No new bye-laws introduced or revised in 2019.
Road Safety	Revised Kildare Road Safety Plan	Publication of new Road Safety Plan Schools visited	A new Road Safety Plan has commenced and will be developed in conjunction with RSA National Document. 2,828 primary students from 98 classes received road safety education. 1630 post primary students in 27 classes received

		Public events held/attended	road safety education. 118 Youthreach participants from 4 youth reach centres received the 'Drive 4 Life' programme. 9 events attended by Road Safety Officer. .
Winter Road Safety	Implement the Annual Winter Salting programme	Kilometres of roadway salted Number of winter salting events SWAT meetings held MapAlerter events/updates	10 winter salting routes totaling 678 km 97 events 9 SWAT meetings held 6 weather event alerts to average of 1,300 subscribers per alert
Sustainable Transport	Promotion of National Cycle Policy	Km of cycle way constructed Kildare Cycle Forum meetings School Cycle Safety programmes delivered	1 1 22 programmes delivered to 1,000+ pupils
Transport and Environmental Impacts	Prepare 3rd Noise Action Plan and complete public consultation	Draft Noise Action Plan published	County Kildare Third Noise Action Plan 2019 – 2023 published
Civil Defence	Maintain sufficient operational readiness and capability, to deliver an appropriate response to Civil Defence emergencies and events	Number of events attended	97 events
Health and Safety	Drive H&S/Welfare best practice through staff Consultation/communication/proactive monitoring. Continuously improve Safety Management System and adhere to	Compliance with H&S policies and procedures monitored on an ongoing basis. Compliance with	Ongoing monitoring and reporting on monthly and quarterly basis.

	H&S legislation.	H&S legislation	Ongoing updating, training and inspections. 87 H&S inspections and 60 safety meet and greets.
Fire Safety	Enforce fire safety legislation in premises through a programme of inspection, licensing and enforcement, prioritised on the basis of risk.	Premises inspected	75 inspections of 72 premises
	Support the legislated fire safety requirements of the Building Control Act, through providing an efficient Fire Safety Certification process.	Fire Safety Certificates issued	179
	Improve fire safety in vulnerable communities through the promotion of Home Fire safety Checks	Number of Home Fire Safety Checks	
	Maintain sufficient operational readiness and capability, to deliver an appropriate response to Fire Service Incidents.	Number of fire incidents attended	3

1507 incidents (1842 responses as some incidents require more than one station to respond) |
| | Co-ordinate the emergency planning function for Kildare County Council and arrange bi-monthly Major Emergency Management Committee meetings | MEMC meetings held
Local interagency exercises held
Kildare County Council specific exercises | 6

Exercise Tuilte-A Regional Exercies in two stages
Scheduled for 2020 |
| Accessibility | Demonstrate our commitment to maximising access and participation for persons with disabilities in all spaces, buildings, facilities and services owned or operated by Kildare County Council.

Compliance with Disability | Develop defined relationships with local access groups in order to highlight and act on accessibility concerns. | County Kildare Access Strategy – A universal Access Approach 2020-2022 developed with access groups. |

		Meetings with access groups	
Development Control	Inspect active housing estate developments to ensure that infrastructure is in compliance with required standards	Number of inspections	2,310
	Progress the Taking in Charge process when requested by Developers	Estates Taken in Charge	Two estates Taken in Charge at the request of a Developer
	Progress the Taking in Charge process when progressed under Section 180 of the Planning and Development Act, 2000	Estates Taken in Charge	Two estates taken in charge on foot of a Section 180 request from residents
	Manage the resolution of issues on unfinished estates to a point where they can be taken in charge	Estates Taken in Charge	Four estates Taken in Charge in total
	Ensure adequate bonds are in place and agree level of bonds/phasing for all housing developments	To administer and monitor bonds in accordance with Bond Procedures Manual 2012	All Bonds administered in accordance with the 2012 Procedures
Building Control	Process all Commencement Notices, 7 Day Notices, Disability Access Certificates, Certificates of Compliance on Completion and applications for Relaxation/ Dispensation	Number of Commencement Notices Processed	2,201
		Number of Disability Access Certificates	122
	Risk based programme of Building Control inspections	Number of Certificates of Compliance on Completion	715 (712 valid and 3 invalid)
		Number of inspections	
	Prepare reports for the DHPCLG		1736
		Meet Department deadlines	
	Prepare data for service indicators		All requests for reports met within DHPLG deadlines
		Meet NOAC Deadlines	NOAC returns completed within deadline.

Department/Service Area: Development Management

The Kildare County Development Plan (CDP) was adopted in 2017 and will undergo a two year review during 2019. The Regional Spatial and Economic Strategy (RSES) are expected to be adopted by the Eastern & Midland Regional Assembly during the first half of 2019. This is likely to impact on policies of the CDP and various local area plans.

The Naas Local Area Plan is expected to be finalised in 2019. Work will also continue on the Athy Local Area Plan and will commence on the Maynooth Local Area Plan and Kildare Town Plan.

The Planning Department continues to deal with planning applications of varying sizes and evels of complexity. Pre-planning meetings are designed to deal with prospective applicants for large scale residential or commercial developments, and the department will continue to facilitate pre-planning meetings during 2019.

Monthly pre-planning clinics dealing specifically with prospective applicants for one-off houses or small-scale commercial developments will continue in 2019.

Applications for Strategic Housing Developments are made directly to An Bord Pleanála, and the department will continue to engage with the Board on such developments.

Preparations will also commence for the proposed nationwide introduction of E-Planning. Changes in how the council manages public consultation processes are expected to take place in 2019.

Reports of unauthorised development will be pursued and appropriate enforcement action taken. Where necessary, cases will be referred for legal action.

A County Heritage Plan will be completed during 2019. The Conservation Officer will facilitate the roll-out of the Built Heritage Investment Scheme and Structures at Risk Schemes as approved by the Department of Culture, Heritage and the Gaeltacht.

Local heritage and conservation will be promoted to ensure that they receive due consideration at local level.

Principal Services	Objective	Performance Standard	Standard Achieved
Strategic Planning	Complete review of Naas Local Area Plan.	Plan completed and adopted.	Elected Members resolved not to make the Draft Naas LAP 2019-2023 at its meeting on 29.7.19. Work on Athy, Maynooth and Kildare town Draft LAPs commenced and Leixlip LAP adopted by Council on 16/12/19 A two-year Chief Executive's progress report on the CDP was issued in May 2019 New online facility implemented.
	Prepare and complete Local Area Plans for Athy, Maynooth and Kildare town.	Plans prepared and presented to members for adoption.	
	Review of County Development Plan	Progress report completed and presented to elected members for noting.	
	Manage public consultation processes and statutory timelines in respect of statutory plans	Compliance with statutory requirements –.	
Development Management	Maintain a professional development management structure and processes which facilitate economic development and growth in the county	Full compliance with statutory timelines. Manage and continue to collaborate on implementation of proposed national E-planning service portal	All planning decisions issued within statutory timeframe.
Planning Control	Proactively monitor planning enforcement	Review and investigate reports of unauthorised development

Compliance with relevant statutory requirements. Meet NOAC deadlines for Service Indicators. | All valid reports of alleged unauthorised developments registered and investigated.

All Statutory requirements complied with, NOAC deadlines for Service Indicators were met. |
| Heritage & Conservation Services | Manage the provision of heritage & conservation services across the organisation | Heritage plan in place. Compliance with legislative requirements. | County Heritage Plan 2019-2025 adopted in May 2019. |

Department/Service Area: Community Services

Community and Cultural services develop and lead initiatives aimed at providing civic leadership and opportunities for community engagement. Community & Cultural Services section continues to support community leadership and engagement through Community grants, Community Development supports, Comhairle na nÓg and the Kildare Age Friendly County Programme, in addition to co-ordinating the participation of Kildare Sports Partnership, Parks and Landscaping, Tourism promotion, Joint Policing Committee, Integration Strategy, Public Participation Network and others.

Kildare Local Community Development Committee (LCDC) aims to achieve a more strategic, joined-up approach to local and community development. The Local Economic and Community Plan (LECP) which was completed in December 2015, provides the framework for community and economic development for the county. Work is commencing to review the actions of this plan. Kildare LCDC continues to provide oversight and leadership to the implementation of two national programmes a) Social Inclusion Community Activation Programme (SICAP) b) Rural Development LEADER Programme and emerging funding streams such as Healthy Ireland, Community Enhancement Programme.

The Parks Department provides Kildare County Council's landscaping service. This section also delivers a wide range of work across the county related to provision, design and maintenance of recreation and amenity facilities. The main priorities for 2019 are:

Delivery of playgrounds in Castledermot, Sallins, Caragh and Eadestown

Commence preparation of masterplan for amenity lands in Sallins and Carton Avenue, Maynooth

Design for Boardwalk in Newbridge

Commence detail design for Cherry Avenue Park

The Community Development Team actively engages with communities to identify needs source funding and build capacity to enable those communities to meet their needs. The team works form a social inclusion perspective and is involved in the following key activities

Community workers assigned to identify local authority estates under a social inclusion remit.

Age Friendly Programme

Athy Community Enterprise Centre

Kildare County Pride of Place

Principal Services	Objective	Performance Standard	Standard Achieved
Support and enhance local democracy	To recognise that local democracy has placed Councilors at the heart of the local authority as accountable public service providers.	Continue to promotion all events in Municipal District areas to support Councilors and their work	Promotion of events and support for 896 grants under all categories worth €1,947,021 awarded. Achieved.
	To promote consultation and communication through partnership with local councilors and identified groups from a social inclusion perspective	Work programme in place and monitored on a continued basis, meetings attended as required	Continued promotion and support given to embrace inclusivity. Ongoing
To develop and grow Kildare's social and physical infrastructure	Collaborative cross department and inter department working ongoing as necessary	Attend regular meeting	Continued cross departmental working. Ongoing
	Continue to respond to citizens' needs through best practice models and an integrated approach for delivery of services	Explore models of best practice and funding opportunities	Continued examination of service delivery to promote best practice. Ongoing
	Provide community development supports to identified Local Authority estates across the county	Community worker assigned to work programme areas as agreed with management	KCC community workers engaged directly within 35 estates in the county. They also worked with over 100 community and residents groups-helping them apply for grants or access training etc. Achieved
	To continue the work of	Community worker	LA staff member

	Comhairle na nOg under the National Policy Framework for children and young people	to attend steering group meetings and AGM. To provide liaison support for Comhairle committee to visit Council office as required.	continuing to support Kildare Youth Services as agreed under SLA. Attending 4 regional meetings annually and 2 national meetings. Achieved
Kildare Age Friendly Programme	To work in partnership with the National Office to roll out the programme at county level	To review the current strategy and develop a new strategy for 2019- 2021. Performance to be monitored and reviewed on an ongoing basis by the Age Friendly Alliance	Kildare Age Friendly Strategy 2019-2021 launched. National Consultation held to identify needs. .New Alliance formed and meeting bi annually Working with Healthy Ireland initiative to deliver programmes to older people. Walkability audit held in Celbridge and actions implemented to make Celbridge an Age Friendly town. Achieved
Active Citizenship/ Community Engagement	Support the work of community groups, particularly those with a social inclusion remit, facilitating community participation and those fostering governance and local decision making. To continue to focus on social inclusion as a means of tackling poverty and	Community profiles/Needs analysis prepared to identify target groups and projects designed to meet those needs Identify gaps and report accordingly	Community profiles/Needs analysis completed in specific LA estates in each municipal district Achieved Continued assessment of community profiles. Ongoing Tidy estates

	disadvantage. To continue to work to increase the delivery of services on an outreach basis as resources allow. Evaluate and monitor participation by local community groups in Local Authority estates	Tidy estates competition /Youth Endeavour awards organised and run annually To organise and run the County Community awards night	competition /Youth endeavour awards organised and run annually. Achieved Community awards night held on 4ᵗʰ November in Maynooth University Achieved
National Pride of Place	To highlight excellence in community development projects around the county of Kildare.	To submit entries to National Pride of Place and support the project representing the county.	Ardrew Meadows Athy won the national award in the best housing est. category and Rathcoffey "zero waste community garden" was runner up in the creative place category. Achieved
Supporting Social Inclusion within our community Enterprise Centre Management Promotion and delivery of festivals and events within the community	Collaboration with agencies to deliver socially inclusive projects within our community To support existing enterprise and to develop new social enterprises in the community and deliver the Athy Regeneration Strategy Delivering 3 festivals via the Athy Town Promoters Group	Acquisition of appropriate land is vital to the success of delivering the Athy Traveller Horse Project. Athy Enterprise Supports, Athy Barge Tours, Athy Bike and Canoe Hire and Athy Regeneration actions delivered Facilitates the work of the group and sources finance for the events. Evaluation on effectiveness of the	10 different training courses run from the community house with SICAP/HSE supports. Athy Boat Tours new website launched. Engagement with businesses around Shop Front Grant scheme and engagement with LEO - Bikes and Canoes purchased. 5 events supported with a new event Athy Teddy Bears Picnic in the People's Pk. Achieved

		events.	
Kildare Public Participation Network (PPN)	To work to enhance community participation and active citizenship through capacity building and training, in conjunction with the PPN	To support the PPN Secretariat to develop work programme to enable engagement in the decision making structures of the council	Further development of PPN structures in association with County Kildare Leader Partnership to support PPN and staff. Ongoing
Joint Policing Committee	Continue to support and develop the work of the Kildare Joint Policing Committee (JPC)	To ensure successful delivery of the Kildare JPC 2016-2020 Strategy	Three meetings held including Annual Public meeting on 2nd December. Achieved
Local Community Development Committee (LCDC)	To promote and support the LCDC to carry out its work to increase and develop a co-ordinated approach to community development	To ensure that Kildare LCDC continues to carry out, develop and expand its' work in line with national and local priorities.	Continued development and commitment to the LCDC programme with high attendance levels at LCDC and Subgroup meetings Ongoing
Local Economic and Community Plan (LECP)	To support continued implementation of the community elements of Local Economic and Community Plan in Kildare	To ensure continued progress is made to implement the LECP 2016-2021 and to complete the review process in line with national guidelines.	AIRO Maynooth developed a draft map of private and social housing supports in Kildare. The Traveller & Roma Inclusion Strategy was endorsed by the LCDC. A review of the LECP by elected members was held in Sept. CEP/Big Hello/Men's/Women's Shed Funding of €183,877 was awarded.

			Achieved
Rural Development LEADER Programme	To support the Local Community Development Committee to oversee the rollout and delivery of the Rural Development Programme	To ensure that the Rural Development LEADER Programme priorities 2019 are fully implemented.	16 LEADER funding applications approved to the value of €1,411,695 Ongoing
Social Inclusion Community Activation Programme (SICAP)	To support the Local Community Development Committee to oversee the rollout and delivery of the Social Inclusion Programme 2018-2021	To ensure that the SICAP priorities 2019 are fully implemented.	The SICAP programme met all its targets in 2019. There was strengthened interagency work and match funding was provided by a number of agencies. Achieved
Healthy Ireland	To support the LCDC to oversee the HI strand 2 priorities and agree priorities for HI strand 3	To ensure that Healthy Ireland Priorities 2019 are fully implemented and priorities are agreed for the next round of funding.	HI strand 2 was completed. HI strand 3 was approved in Dec. 2019 €374,100. A HI Co-ordinator for Kildare was recruited.
Tourism	To promote and develop Kildare as a place to live, learn, work, visit and do business. Working with	To continue to work with state agencies, Fáilte Ireland, Waterways Ireland, Kildare Fáilte and other local stakeholders to promote tourism in Kildare and to facilitate the provision of tourism infrastructure. Delivery of Barge project Canoe and	Increased funding allocated in 2019 budget to €300,000. Ongoing promotion of tourism opportunities throughout County. Athy boat tours website launched.

	Community Development to deliver Tourism Initiatives within the county and to capitalise on funding opportunities through the Rural Leader Programme, REDZ, Town and Village Renewal, Interreg

Tourism plan for Kildare. | Bike Hire and Walking Tours along the River Barrow.

To deliver on the Kildare Tourism Strategy in partnership with Kildare Fáilte. | Continued implementation of strategy.

Achieved |
| Parks, Amenities and Recreational Facilities | To develop and grow Kildare's social and physical infrastructure

Supporting the development and enhancement of local sports, leisure, recreational and arts facilities. | Develop an annual programme of works for the development and maintenance of recreational and amenity space.

Promoting access to community based sports and recreational opportunities. | Landscaping completed at Celbridge Abbey car park & Riverforest Leixlip. Ardrew Meadows Athy Memorial Garden installed.

Outdoor Gyms in Moone & Kildare Town installed.

Playgrounds in Sallins, Caragh & Eadestown completed.

Play Day held on 14th September 2019 – attendance 3300. Achieved |
| Kildare Sports Partnership | To increase participation in sport and physical activity through the coordination of quality programmes, training and services and by developing partnerships | To ensure the implementation of the Kildare Sports Partnership Strategic Plan 2017-21 which targets specific low participation groups | Engaged with over 30,000 participants in total

Safeguarding Programme - 400 Coaches trained. |

	and promoting inclusiveness.	and helps ensure that local resources are put to the best possible use.	Achieved
Kildare Community Stories Facebook Page	To increase the visibility and value of the community work that is carried out and supported by the Community & Cultural Section by showcasing it in a positive, relevant and engaging way.	Facebook Insights – Post Reach, Post Engagement, Video Views, Page Likes, Page Follows, Clicks to our Website etc.	394 posts published with combined total reach of 726,952. Average engagement level of 8%. 48 videos uploaded with combined total views of 45,921. 2,662 page likes and 2,854 page follows as at 31/12/2019.
Twinning	To support twinning groups in the county to ensure that they are developing strong economic, cultural and tourism links as part of their programmes	To ensure twinning groups adhere to Kildare County Councils Twinning Policy. Establishment of a twinning network and webpage in 2019	10 students travelled to Lexington Kentucky as part of exchange programme with 10 students from US returning. First networking event successfully took place in the Aras in February. Webpage launched in late 2019 and is currently available online. Achieved

Department/Service Area: Economic Development

The Business Support Unit of Kildare County Council incorporates the Local Enterprise Office and the Economic Development Team to form a central point of contact for all businesses in County Kildare. It nurtures a pro-business environment working with local businesses, key stakeholders and enterprise support organisations. The Business Unit in Kildare County Council works to make County Kildare an attractive and competitive location for setting up and doing business; thus creating a strong and sustainable county economy with a strong focus on employment creation and on accessing external international market

If a business is relocating or expanding, or where an entrepreneur is starting a new enterprise, the Business Support Unit will be available to effectively guide and facilitate them through their journey.

Principal Services	Objective	Performance Standard	Standard Achieved
Local Enterprise Development services First Stop Enterprise & Business Support Solution Make It Easier to do Business	Provide supports, guidance and solutions that make it easier for entrepreneurs, owners and managers to identify opportunities and implement actions to start-up, grow and survive within a competitive business environment in Kildare. In particular to integrate the services of the LEO with key sections within Kildare County Council.	Acting as "the first point of contact" at local level to be the recognised business information, advice and referral service within the county for anyone wishing or proposing to establish or expand a new or existing business; so that all business enquiries receive appropriate and timely information and direction.	Achieved
Enterprise Support Services: Maximise Business Potential	Seek to create employment opportunities throughout the county by facilitating the establishment of new businesses and by enhancing the development and sustainability of existing Indigenous and FDI businesses.	The provision of high quality supports and services that will promote entrepreneurship, foster business start-ups and develop existing businesses of all sizes and sectors and drive the local economy	Achieved
Maximise Key Sectors	Deliver a quality suite of support services that equip entrepreneurs, CEO's, owners and managers with the knowledge to plan, grow	The development and implementation of sector specific initiatives which will	Achieved

	and sustain their businesses; in particular through innovation and internationalisation, enhanced efficiency and competitiveness. Support the development of small and micro businesses in Kildare by assisting in enhancing their competitiveness, innovativeness, export-orientation, management capabilities and sustainability. To increase the pool of indigenous business at local level; in particular the number of growth-oriented and export-oriented businesses and, where appropriate, assist in the development and transfer of high potential clients to Enterprise Ireland Support business creation and development in key sectors and areas of identified opportunity for Kildare: Equine, medical devices/e-health, food, creative sector, engineering, ICT/mobile technologies and spin-outs.	include facilitated Networks, new support models, new enterprise infrastructure and facilities as identified in the Mid East Enterprise Plan.	
Entrepreneurship Support Services: Promote a Best Practice Enterprise Culture	Act as the catalyst and advocate for the establishment of a best practice enterprise culture among start-ups, micro and small businesses whilst also promoting enterprise and self-employment as a viable career option among the wider population.	Working with Maynooth University and KWETB Secondary and Primary Schools to seek to increase the level of entrepreneurship within and arising from the education sector in the region; especially from third level.	Achieved
Local Economic Development Services:	Provide focus and direction, through the Local Enterprise Office, for collective	Leverage the full range of potential enterprise support/economic	Achieved

Create an environment for Start-Ups. Enterprise Coordination	enterprise and economic actions at local level by coordinating the activities and actions of all enterprise and economic stakeholders and agencies at local and regional levels and in particular to achieve enhanced outcomes through added-value collective projects.	development promotion mechanisms across the Local Authority economic development remit, including enterprise space, rural & urban economic development funds and Regional Enterprise Development Funds.	

Department/Service Area: Environmental Services & Water Services

The Environment Department functions and objectives are managed in a sustainable manner in line with national and regional policies. Kildare is one of 12 counties which operate within the Eastern Midlands Region Waste Management Plan 2015-2021. The priorities for the region in 2019 will address illegal activity and unaccounted for waste, construction and demolition waste and capacity challenges and dealing with sites with illegally deposited waste.

Kildare will continue to carry out its functions in accordance with the Environmental Protection Agency's (EPA) 'Recommended Minimum Criteria for Environmental Inspections' (RMCEI Plan) 2019. The plan identifies and prioritises enforcement activities.

It is expected that a decision from the EPA in relation to the approval of the Industrial Emissions Licence in respect of the Kerdiffstown Landfill Remediation Project will be made early in 2019.

Water and waste water functions are provided by Kildare County Council on behalf of Irish Water under the terms of a Service Level Agreement (SLA).

Kildare also directly manages the rural water programme which includes Group Water Schemes and well grants.

Principal Services	Objective	Performance Standard	Standard Achieved
Flood Management	Progress Flood Relief Schemes in conjunction with Office of Public Works	Advancement of CFRAM Schemes as agreed with OPW	Ongoing
Energy Management	Reduce Kildare County Council energy Usage in accordance with national policy targets	To continue to work towards achieving energy efficiency savings of 33% by 2020	Ongoing
Veterinary Public Health	Delivery of veterinary public health objectives	Implementation of Kildare County Councils SLA with the Food Safety Authority of Ireland (FSAI).	Ongoing
Waste Management	Implementation of waste management legislation and the Eastern midlands Regional waste Management Plan. Achieving targets set in the annual Environmental Inspection Plan, i.e. Recommended Minimum Criteria for Environmental Inspections (RMCEI)	Meet Statutory requirements and implementation of policies for waste management and enforcement	Ongoing

	Delivery of the targets specified in both the RMCEI and Irish water Service Level Agreement	Achieve 100% sampling testing and reporting requirements for public drinking water supplies and specified in Environmental Inspection Plan (RMCEI) and Service Level Agreement.	Ongoing
Water Quality (Surface and Ground Waters)	Maintain and Improve water quality status of surface waters and ground waters in accordance with the River Basin Management Plan (Water Framework Directive).	Achieving monitoring requirements specified in the Environmental Inspection Plan (RMCEI) and the improvement of water quality status.	Ongoing
Enhancing the Built environment	Monitor and seek improvements to existing building in towns and villages in the county through proactive engagement with owners (and enforcement of derelict sites and dangerous structures legislation, where necessary).	To continue to work to address dereliction in cooperation with local tidy towns and community groups.	Ongoing

Department/Service Area: Library and Arts Service

A number of key actions from Ideas Realised: Spreading the Word Library Services Development Plan 2015-2019 and Arts Strategy 2018-2022 will be delivered on in 2019.

The Library and Arts Service will deliver a high quality range of learning, literacy, reader development, cultural, arts and heritage programming through the County Programming Team while also delivering on relevant elements of the 2019 Decade of Commemorations Programme and Kildare's Creative Ireland Strategy.

Priority areas for 2019 are the Children and Young People, to include a Young Filmmakers group in Ballitore and the further development of arts, health and well being initiatives, including the Voices of Spring choir (North Kildare) and Past Times Community Choir (Naas), Dance and Supporting Artists.

Principal Services	Objective	Performance Standard	Standard Achieved
Library Services	Provide countywide access to library facilities and	Implement National Public Library Strategy. Range of	Ongoing

	opportunities for all to engage with the arts.	library services maintained and/or enhanced through participation in national and local partnership projects; national request delivery system and national offers of eCollections.	
	To promote reading and literacy development	Engagement with Right to Read and associated local programmes. Progress reader and collection development. Engage in collaboration opportunities.	Ongoing
	To promote and enhance the cultural and artistic life of Kildare.	Deliver on the *Kildare Culture and Creativity Strategy 2018-2022*, the Kildare Creative Ireland Programme for 2019, Decade of Commemorations 2019 Programme, *Ideas Realised: Spreading the Word 2015 – 2019* and continue to develop and promote the library service County Programme of Events.	Ongoing
Local studies and research services	Continue to enhance and develop library building stock and resource local libraries as focus points of the community.	Library building stock and resources enhanced and developed. Progress the Naas library capital project, to further develop the Co. Library Campus Facility. To investigate options to develop a new library in Clane and develop access to digital technologies.	Ongoing
Arts Service	Provide countywide access to library facilities and opportunities for all to engage with the arts.	Provision of an inclusive arts service that engages with diverse communities across the county and across art-form and with cognisance for the priorities agreed within the Arts Council Framework Agreement.	Ongoing
	To promote and enhance the cultural and artistic life of Kildare	Deliver on the 'Short Grass Stories - An Arts Strategy for Kildare County Council 2018-2022' and continue to	Ongoing

		develop and promote the arts service	

Department/Service Area: Finance

The Finance Department, under the management of the Head of Finance, has primary responsibility for a range of functions including:

- Budgets
- Financial management and reporting
- Accounting
- Payments
- Revenue collection (including rates, rents, housing loans)
- Treasury management
- Development contribution collection
- Motor Tax

Principal Services	Objective	Performance Standard	Standard Achieved
Budgeting & Financial Reporting	Prepare Annual Statutory Budget for 2020	Engage with relevant stakeholders including CPG & Finance Committee to form Revenue Budget 2020.	Budget 2020 adopted by Council on 18 November 2019
	Prepare 3 Year Capital Programme	Update Capital Programme 2020-2022.	Programme 2020-2022 noted by Council on 18 November 2019
	Prepare & Publish Annual Financial Statements	Ensure accurate and timely transactions in the FMS system, together with the implementation of end of year close off procedures to ensure AFS completed for Department deadlines.	AFS 2018 went to Department in March 2019
	Prepare various Quarterly Returns (Payroll/Loans/GGB)	Ensure appropriate procedures in place to make quarterly returns are submitted within Department	All quarterly return done to the Department on time

		timeframes.	
Treasury Management	Review Treasury Management policy/procedures regularly to maximise returns	Treasury Management policy and procedures reviewed.	Treasury Policy updated Feb 2019
Rates Administration	Maximise effective rateable valuation base	Remove properties no longer rateable from rate base. Regular monitoring to ensure new properties are included for valuation.	Rates base on-going reviewed to remove non rateable properties and inclusion of new properties
Revenue Collection	Maximise collection levels of rates, rents and loans	Account portfolio managed effectively, including efficient and timely institution of legal proceedings. Maximise number of Shared Ownership loans moved to annuities /more sustainable options. Outstanding debts reviewed on a regular basis.	Increase on all collection levels of rates, rents and loans from 2018 to 2019
Payments	Ensure all payments (suppliers/travel/payroll) made in an accurate and timely manner	Maximum number of payees paid by EFT. Compliance with Prompt Payments Act.	For the year 2019 99% of payments were made by EFT 98% of invoices for 2019 were paid within 15 days of receipt
Development Levy collection	Maximise collection levels	Account portfolio managed effectively including issuing of legal proceedings	Achieved
Motor Taxation	Provide an efficient postal and counter Motor Tax service	Service levels reviewed regularly	Achieved

Department/Service Area: Information Systems

The principal focus for I.T. in 2019 is the protection of council information assets. Primarily I.T. will look to protect the organisation against a cyber security incident e.g. ransom ware. Compliance with GDPR and the provision of robust and resilient information management systems and solutions to protect the council in the event of an infrastructural failure is included in this area. An initiative, termed a 'Disaster Recovery' or DR solution is an ongoing project over a number of years to include technologies such as virtualisation, resilient links, off-site data storage and the use of the Cloud where appropriate. The second area of focus is in assisting service delivery sections to examine current work practices and to look for ways to improve the flow of work thereby reducing delivery times and improving customer services. This initiative involves the development of customer service channels via web, mobile and social media, the ongoing development of the Council's Customer Relationship Management (CRM) system and the use of technology where appropriate, e.g. increased use of document scanning and electronic retrieval. Finally, in 2019 I.T. will continue to provide excellent levels of technical support service to staff and to members, will be responsive to organisational needs and will strive for maximum up-time on all hardware and software in use in the council.

Principal Services	Objective	Performance Standard	Standard Achieved
Cyber Security	Implement systems and technologies to protect council assets and organise ongoing training programmes for staff awareness to the dangers of cyber crime.	Deliver required training. Implement appropriate systems and tools.	New Sophus firewall implemented in Q2 2019 Deployed office365 to all users. Purchased Cyber insurance
Services to the Public	Develop a new public facing website for public interaction with the council to include public consultations, transaction processing, GIS and Social Media.	Continue to innovate, deliver and improve the council's online footprint to the public.	Upgrade to the Content Management systems to allow separation of Intranet & Internet to prepare for new website.

Technical Support	Continue to deliver effective technical support to elected members and to staff in a cost effective and efficient manner.	Deliver responsive support to internal customers.	Launch of a new members portal in Q2 2019. Roll out of office 365 to all staff
Deliver Internal Efficiencies	Continue to work closely with service delivery sections to improve information and transaction workflow.	Deploy appropriate business software solutions and associated infrastructure.	Continue delivery of new business processes in Housing. Tender issued for new CRM solution
Data Management	Deliver resilient systems that will assist the organisation to store, manage and process data in a compliant and effective manner.	Continue to assist the DPO in the council's GDPR compliance programme. Protect information assets in the event of a DR incident.	Procurement and installation of a new SAN in 2019 and updated virtualised server environment

Department/Service Area: Human Resources

The Human Resources Section's core activities include recruitment, staff training and development, staff welfare, industrial relations and superannuation.

During 2019 the section will continue to promote staff training and development, good attendance, a safe and healthy work environment and stable industrial relations. Recruitment campaigns will continue throughout the year to ensure that all available posts are filled as required.

Principal Services	Objective	Performance Standard	Standard Achieved
Recruitment	To ensure best recruitment practice is followed and that the human resource needs of the organisation are met.	Responsive, effective, and flexible Recruitment Programme in place to meet organisational needs and fulfil the requirements of the agreed Workforce Plans	Achieved
Staff Training & Development	Progress staff training and development in line with the strategic direction of the organisation and the training needs as identified through the PMDS process	Training and development supports to meet staff and organisational needs.	Achieved
PMDS	To support and maintain PMDS in the organisation	Team Plans and PDPs completed and reviewed across all Departments and Sections	Ongoing
Attendance Management & Staff Welfare	To ensure that Management and Staff are supported so that the organisation is best placed to meet current workloads, deadlines, change management and future challenges in a healthy and safe work environment	Provision of Employee Assistance Programme\n\nOther ongoing support as required	Achieved
Industrial Relations	To continue to promote good industrial relations	Ongoing regular meetings with all trade unions	Ongoing

Department/Service Area: Corporate Services

The Corporate Services Departments core activities include operating the main switchboard, and customer service points, providing support services for the elected members, servicing council meetings, maintaining the register of electors, dealing with freedom of information/data protection and Facilities Management.

To meet the needs of all customers the dedicated Customer Service Units located at Level 1, Áras Chill Dara and Athy Customer Service Point will continue to provide information on services and deal with customer enquiries in an efficient and courteous manner. Similarly, Members Services will provide a comprehensive and accessible service to the 40 elected members of Kildare County Council. Local Elections will be held in May 2019 and a new council will be elected. A change to local electoral area boundaries will be implemented for the Local Elections which will see the county divided into eight local electoral areas with the number of members (40) and the number of Municipal Districts (5) remaining the same.

A key focus in 2019 will be continued delivery of a quality services to both members and customers and as part of this we look forward to the launch and roll out of revised customer service policies during the year.   2019 will also see work being carried out on revising the Corporate Plan.

Principal Services	Objective	Performance Standard	Standard Achieved
Members Services	To continue to develop and support the democratic role of the elected members	Meetings serviced, agenda business transacted, Follow up actions carried out. Statutory requirements adhered to.	Ongoing
	To prepare for and service the new council (June 2019)	Appropriate training and facilities provided for the new council	Achieved
Electoral Register	To maintain the Register of Electors	Publish the Register of Electors in accordance with statutory requirements.	Achieved
	To prepare for, and conduct the Local Elections 2019	Elections in May 2019	Achieved
Customer Services	To deliver quality customer service focused on responding to the needs of	Focus on customer expectations and carry out a survey to ensure	Achieved

	the community.	delivery of a quality customer service	
	To review and promote awareness of customer services policies	Review policies, update and implement	Not achieved
Communications and Promotion	To ensure effective internal and external communications	Review the Communications Strategy 2016 – 2019	Not achieved
	Promote activities and services provided by Kildare County Council	Continue to monitor media reporting through the use of social media	Achieved
		Provide up to date information to the public	Achieved
		Increase followers on our social media pages	Achieved
Irish Language	To promote the use of the Irish language through the implementation of the Language Scheme 2018 – 2021	Implement the Language Scheme 2018 – 2021.	Ongoing
Access to Information	To ensure compliance with legislative requirements in relation to FOI, Data Protection, Ombudsman complaints and Protected Disclosures.	Requests, complaints and protected disclosures addressed within the relevant statutory timeframes.	Achieved
		FOI Decision Makers attending annual FOI training	Achieved
		New staff receiving Data Protection induction.	
	To advise the Council on compliance with the Data Protection Act 2018, General Data Protection Regulation (GDPR) and related guidance of the Data Protection Commission.	Existing staff attending related training (where required).	Achieved
Facilities Management	To operate and maintain all corporate buildings to a high standard	Safe, suitable, accessible facilities for customers and staff	Ongoing

Appendix 11 - Performance indicators 2019

NOAC performance indicators deadline due to COVID19 Pandemic is July.

Topic	Indicator	Value	Comment
Housing: H1, H2 & H4 **Approved**	A. No. of dwellings in the ownership of the LA at 1/1/2019	4159	
	B. No. of dwellings added to the LA owned stock during 2019 (whether constructed or acquired)	431	
	C. No. of LA owned dwellings sold in 2019	15	
	D. No. of LA owned dwellings demolished in 2019	0	
	E. No. of dwellings in the ownership of the LA at 31/12/2019	**4575**	
	F. No. of LA owned dwellings planned for demolition under a DHPLG approved scheme	15	
	A. The percentage of the total number of LA owned dwellings that were vacant on 31/12/2019	**1.62 %**	
	The number of dwellings within their overall stock that were not tenanted on 31/12/2019	74	
	A. Expenditure during 2019 on the maintenance of LA housing compiled from 1 January 2019 to 31 December 2019, divided by the no. of dwellings in the LA stock at 31/12/2019, i.e. the H1E less H1F indicator figure	**€727.51**	
	Expenditure on maintenance of LA stock compiled from 1 January 2019 to 31 December 2019, including planned maintenance and expenditure that qualified for grants, such as SEAI grants for energy efficient retro-fitting works or the Fabric Upgrade Programme but excluding expenditure on vacant properties and expenditure under approved major refurbishment schemes (i.e. approved Regeneration or under the Remedial Works Schemes).	€3317460	

Housing: H3 & H5 Approved	A. The time taken from the date of vacation of a dwelling to the date in 2019 when the dwelling is re-tenanted, averaged across all dwellings re-let during 2019	**35.49 wk**	
	B. The cost expended on getting the dwellings re-tenanted in 2019, averaged across all dwellings re-let in 2019	**€30331.21**	
	The number of dwellings that were re-tenanted on any date in 2019 (but excluding all those that had been vacant due to an estate-wide refurbishment scheme)	85	
	The number of weeks from the date of vacation to the date the dwelling is re-tenanted	3017 wk	
	Total expenditure on works necessary to enable re-letting of the dwellings	€2578153	
	A. Total number of registered tenancies in the LA area at end of June 2019	12699	
	B. Number of rented dwellings inspected in 2019	1165	
	(Do not use) C. Percentage of inspected dwellings in 2019 that were found not to be compliant with the Standards Regulations	**96.57 %**	
	C1. Number of non-compliant households on 1st Inspection in 2019	1125	
	C2. Total number of 1st Inspections carried out in 2019 (Compliant PLUS Non-compliant)	1150	
	C3. The percentage of dwellings in 2019 which were found to be not compliant with Standards Regulations	97.83	
	D. Number of non-compliant dwellings that became compliant during 2019	56	
	The number of dwellings inspected	1125	

	in 2019 that were found not to be compliant with the Housing (Standards for Rented Houses) Regulations		
Housing: H6 Approved	A. Number of adult individuals in emergency accommodation that are long-term homeless as a % of the total number of homeless adult individuals in emergency accommodation at the end of 2019	**57.40 %**	
	The number of adult individuals classified as homeless and in emergency accommodation on the night of 31 December 2019 as recorded on the PASS system	169	
	The number out of those individuals who, on 31/12/2019, had been in emergency accommodation for 6 months continuously, or for 6 months cumulatively within the previous 12 months	97	
Roads: R1 & R2 Approved	The % of Regional road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2019	99.20 %	
	The % of Local Primary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2019	49.93 %	
	The % of Local Secondary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2019	50.29 %	
	The % of Local Tertiary road kilometres that received a PSCI rating in the 60 month period prior to 31/12/2019	23.70 %	
	The % of total Regional road kilometres with a PSCI rating of 1-4 at 31/12/2019	4.08 %	
	The % of total Regional road kilometres with a PSCI rating of 5-6 at 31/12/2019	19.59 %	

The % of total Regional road kilometres with a PSCI rating of 7-8 at 31/12/2019	28.77 %	
The % of total Regional road kilometres with a PSCI rating of 9-10 at 31/12/2019	47.21 %	
The % of total Local Primary road kilometres with a PSCI rating of 1-4 at 31/12/2019	5.82 %	
The % of total Local Primary road kilometres with a PSCI rating of 5-6 at 31/12/2019	19.00 %	
The % of total Local Primary road kilometres with a PSCI rating of 7-8 at 31/12/2019	28.38 %	
The % of total Local Primary road kilometres with a PSCI rating of 9-10 at 31/12/2019	41.77 %	
The % of total Local Secondary road kilometres with a PSCI rating of 1-4 at 31/12/2019	12.18 %	
The % of total Local Secondary road kilometres with a PSCI rating of 5-6 at 31/12/2019	27.02 %	
The % of total Local Secondary road kilometres with a PSCI rating of 7-8 at 31/12/2019	27.68 %	
The % of total Local Secondary road kilometres with a PSCI rating of 9-10 at 31/12/2019	26.37 %	
The % of total Local Tertiary road kilometres with a PSCI rating of 1-4 at 31/12/2019	6.90 %	
The % of total Local Tertiary road kilometres with a PSCI rating of 5-6 at 31/12/2019	6.02 %	
The % of total Local Tertiary road kilometres with a PSCI rating of 7-8 at 31/12/2019	5.14 %	
The % of total Local Tertiary road kilometres with a PSCI rating of 9-10 at 31/12/2019	6.41 %	
A1. Kilometres of regional road strengthened during 2019	19.7 km	

	A2. The amount expended on regional roads strengthening work during 2019	€4236942.00	
	A3. The average unit cost of regional road strengthening works per square metre (€/m2)	€28.26	
	B1. Kilometres of regional road resealed during 2019	10.7 km	
	B2. The amount expended on regional road resealing work during 2019	€370739.00	
	B3. The average unit cost of regional road resealing works per square metre (€/m2)	€5.80	
	C1. Kilometres of local road strengthened during 2019	67.9 km	
	C2. The amount expended on local road strengthening work during 2019	€4911573.00	
	C3. The average unit cost of local road strengthening works per square metre (€/m2)	€15.57	
	D1. Kilometres of local road resealed during 2019	30.0 km	
	D2. The amount expended on local road resealing work during 2019	€730852.00	
	D3. The average unit cost of local road resealing works per square metre (€/m2)	€5.14	
Motor Tax: R3 Approved	A. The percentage of motor tax transactions which were dealt with online (i.e. transaction is processed and the tax disc is issued) in 2019	84.31 %	
Water: W1 & W2 Approved	% of Private Drinking Water Schemes in compliance with statutory requirements in respect of the monitoring of the quality of private drinking water supplies during 2019	96.52 %	
	The number of registered schemes monitored by each local authority	**100 %**	

	as a percentage of total schemes registered		
	The number of registered schemes monitored in 2019	58	
	Total number of registered schemes in 2019	58	
Waste: E1 Approved	A. The number of households, based on the 2016 Census, who are situated in an area covered by a licensed operator providing a 3 bin service at 31/12/2019	42072	
	B. The % of households within the local authority (also as per the 2016 Census) that the number at A represents	57.36 %	
Environmental Pollution: E2 Approved	A1. Total number of pollution cases in respect of which a complaint was made during 2019	2363	
	A2. Number of pollution cases closed from 1/1/2019 to 31/12/2019	2318	
	A3. Total number of cases on hands at 31/12/2019	110	
	The opening number of cases carried forward from the year end 2018	65	
Litter Pollution: E3 Approved	A1. The % of the area within the LA that when surveyed in 2019 was unpolluted or litter free	86 %	
	A2. The % of the area within the LA that when surveyed in 2019 was slightly polluted	13 %	
	A3. The % of the area within the LA that when surveyed in 2019 was moderately polluted	1 %	
	A4. The % of the area within the LA that when surveyed in 2019 was significantly polluted	0 %	
	A5. The % of the area within the LA that when surveyed in 2019 was	0 %	

	grossly polluted		
Green Flag Status: E4 **Approved**	A. The % of schools that have been awarded/renewed green flag status in the two years to 31 December 2019	42.54 %	
	Schools which attained a Green Flag for the first time in 2019	2	
	Schools which renewed their Green Flag in 2019	28	
	Schools which held a Green Flag from 2018 and therefore do not require renewal until 2020	27	
Energy Efficiency: E5 **Approved**	A. The cumulative % of energy savings achieved by 31/12/2019 relative to baseline year (2009)	24.05	
Planning: P1 **Approved**	A. Buildings inspected as a percentage of new buildings notified to the local authority	**14.45 %**	
	Total number of new buildings notified to the local authority i.e. buildings where a valid Commencement Notice was served in the period 1/1/2019 to 31/12/2019 by a builder or developer on the local authority	2201	
	Number of new buildings notified to the local authority in 2019 that were the subject of at least one on-site inspection during 2019 undertaken by the local authority	318	
Planning: P2 & P3 **Approved**	A. Number of LA planning decisions which were the subject of an appeal to An Bord Pleanála that were determined by the Board on any date in 2019	75	
	B. % of the determinations at A which confirmed (either with or without variation) the decision made by the LA	**81.33 %**	

	Number of determinations confirming the LA's decision (either with or without variation)	61	
	A. Total number of planning cases referred to or initiated by the local authority in the period 1/1/2019 to 31/12/2019 that were investigated	238	
	B. Total number of investigated cases that were closed during 2019	138	
	C. % of the cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	**28.26 %**	
	D. % of cases at B that were resolved to the LA's satisfaction through negotiations	**10.14 %**	
	E. % Cases at B that were closed due to enforcement proceedings	**61.59 %**	
	F. Total number of planning cases being investigated as at 31/12/2019	722	
	Number of cases at 'B' that were dismissed under section 152(2), Planning and Development Act 2000	39	
	Number of cases at 'B' that were resolved to the LA's satisfaction through negotiations	14	
	Number of cases at 'B' that were closed due to enforcement proceedings	85	
Planning: P4 & P5 Approved	A. The 2019 Annual Financial Statement (AFS) Programme D data divided by the population of the LA area per the 2016 Census	**€37.60**	
	AFS Programme D data consisting of D01 - Forward Planning, D02 - Development Management, D03 - Enforcement (inclusive of the relevant Programme D proportion of the central management charge) for 2019	€8367153	
	A. The percentage of applications for fire safety certificates received	**73.02 %**	

	in 2019 that were decided (granted or refused) within two months of their receipt		
	B. The percentage of applications for fire safety certificates received in 2019 that were decided (granted or refused) within an extended period agreed with the applicant	**26.98 %**	
	The total number of applications for fire safety certificates received in 2019 that were not withdrawn by the applicant	126	
	The number of applications for fire safety certificates received in 2019 that were decided (granted or refused) within two months of the date of receipt of the application	92	
	The number of applications for fire safety certificates received in 2019 that were decided (granted or refused) within an agreed extended time period	34	
Fire Service: F1 **Approved**	A. The Annual Financial Statement (AFS) Programme E expenditure data for 2019 divided by the population of the LA area per the 2016 Census figures for the population served by the fire authority as per the Risk Based Approach Phase One reports	**€31.49**	
	AFS Programme E expenditure data consisting of E11 - Operation of Fire Service and E12 - Fire Prevention for 2019	€6525463	
Fire Service: F2 & F3 **Approved**	A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire		n/a
	B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire	6.54 min	
	C. Average time taken, in minutes, to mobilise fire brigades in Full-Time		n/a

Stations in respect of all other (non-fire) emergency incidents		
D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other (non-fire) emergency incidents	6.11 min	
A. % of cases in respect of fire in which first attendance at scene is within 10 minutes	**16.91 %**	
B. % of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutes	**64.68 %**	
C. % of cases in respect of fire in which first attendance at the scene is after 20 minutes	**18.40 %**	
D. % of cases in respect of all other emergency incidents in which first attendance at the scene is within 10 minutes	**15.08 %**	
E. % of cases in respect of all other emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes	**64.82 %**	
F. % of cases in respect of all other emergency incidents in which first attendance at the scene is after 20 minutes	**20.10 %**	
Total number of call-outs in respect of fires from 1/1/2019 to 31/12/2019	940	
Number of these fire cases where first fire tender attendance at the scene is within 10 minutes	159	
Number of these fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	608	
Number of these fire cases in which first fire tender attendance at the scene is after 20 minutes	173	
Total number of call-outs in respect of all other emergency incidents	398	

	(i.e. not including fire) from 1/1/2019 to 31/12/2019		
	Number of these non-fire cases in which first fire tender attendance at the scene is within 10 minutes	60	
	Number of these non-fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	258	
	Number of these non-fire cases in which first fire tender attendance at the scene is after 20 minutes	80	
Library Service: L1 **Approved**	A. Number of visits to libraries per head of population for the LA area per the 2016 Census	**3.19**	
	B. Number of items issued to borrowers in the year	787384	
	C. Library Registered members per head of population	**0.11**	
	Number of visits to its libraries from 1/1/2019 to 31/12/2019	710500	a further 20708 people attended library events held outside library buildings i.e. Readers festival overall total 731208
	Number of registered library members at 31 December 2019	25279	
Library Service: L2 **Approved**	A. The Annual Financial Statement (AFS) Programme F data for 2019 divided by the population of the LA area per the 2016 Census	**€34.73**	
	B. The annual per capita expenditure on collections over the period 1/01/2019 to 31/12/2019	**€1.81**	
	A. AFS Programme F data consisting of F02 - Operation of Library and Archival Service (inclusive of the relevant proportion of the central management charge for Programme F) for 2019	€7726508	
	B. The annual expenditure on new stock acquired by the library in the	€401656	

	year		
Youth and Community: Y1 & Y2 **Approved**	A. Percentage of local schools involved in the local Youth Council/Comhairle na nÓg scheme	**85.71 %**	
	Total number of second level schools in the LA area at 31/12/2019	28	
	Number of second level schools in the LA area from which representatives attended the local Comhairle na nÓg AGM held in 2019	24	
	A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN	**12.33**	
	Total number of organisations included in the County Register for the local authority area as at 31/12/2019	949	
	Total number of those organisations that registered for the first time in 2019	140	
	Number of organisations that opted to join the Social Inclusion Electoral College on whatever date they registered for the PPN	117	
Corporate: C1, C2, C4 & C5 **Approved**	A. The wholetime equivalent staffing number as at 31 December 2019	956.50	
	A. Percentage of paid working days lost to sickness absence through medically certified leave in 2019	**4.80 %**	
	B. Percentage of paid working days lost to sickness absence through self-certified leave in 2019	**0.32 %**	
	Total Number of working days lost to sickness absence through medically certified leave in 2019	10991.16 day	
	Total Number of working days lost to sickness absence through self-	743.42 day	

	certified leave in 2019		
	Number of unpaid working days lost to sickness absence included within the total of self-certified sick leave days in 2019	49.78 day	
	Number of unpaid working days lost to sickness absence included within the total of medically certified sick leave days in 2019	574.95 day	
	If any staff are on long-term sick leave (i.e. a continuous period of more than 4 weeks), include a text note of the number of staff on long-term sick leave	84.36 FTE	
	A. All ICT expenditure in the period from 1/1/2019 to 31/12/2019, divided by the WTE no.	**€2807.18**	
	Total ICT expenditure in 2019	€2685066	
	Total Revenue expenditure from 1/1/2019 to 31/12/2019 before transfers to or from reserves	156088738	
	A. All ICT expenditure calculated in C4 as a proportion of Revenue expenditure	**1.72**	
Corporate: C3 **Approved**	A. Total page views of the local authority's websites in 2019	2511898	Page Views for the period 01/01/19 - 31/12/19 Kildare County Council – 1,999,026 Library Services - 474,984 Arts Services - 23,355 Kildare Sports Partnership - 14,533
	B. Total number of followers at end 2019 of the LA's social media accounts	49395	
	The number of social media accounts operated by the local authority	16	Facebook, Twitter, Instagram, Vimeo
Finance: M1 & M2 **Approved**	B. Cumulative surplus/deficit balance at 31/12/2015 in the Revenue Account from the Income	€-1199572	

& Expenditure Account Statement of the AFS		
C. Cumulative surplus/deficit balance at 31/12/2016 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€-959050	
D. Cumulative surplus/deficit balance at 31/12/2017 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€-736403	
D. Cumulative surplus/deficit balance at 31/12/2018 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€-505228	
E. Cumulative surplus/deficit balance at 31/12/2019 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€-334804	
F. Cumulative surplus or deficit at 31/12/2019 as a percentage of Total Income in 2019 from the Income and Expenditure Account Statement of the AFS	**-0.21 %**	
G. Revenue expenditure per capita in 2019	**€701.51**	
H. Revenue expenditure per capita in 2019 excluding significant out of county / shared service expenditure	**€700.88**	
The 2019 Total Income figure from the Income and Expenditure Account Statement of the AFS	€162727326	
The 2019 Total Expenditure figure from the Income and Expenditure Account Statement of the AFS	€156088738	
The 2019 Revenue expenditure excluding county / shared service expenditure for the service providers of HAP, MyPay, DRHE and Dublin Fire Services	€155948980	
Collection level of Rates from the Annual Financial Statement for	82.0 %	

	2015		
	Collection level of Rates from the Annual Financial Statement for 2016	83.0 %	
	Collection level of Rates from the Annual Financial Statement for 2017	81.0 %	
	Collection level of Rates from the Annual Financial Statement for 2018	82.0 %	
	Collection level of Rates from the Annual Financial Statement for 2019	83 %	
	Collection level of Rent & Annuities from the Annual Financial Statement for 2015	88.0 %	
	Collection level of Rent & Annuities from the Annual Financial Statement for 2016	88.0 %	
	Collection level of Rent & Annuities from the Annual Financial Statement for 2017	88.0 %	
	Collection level of Rent & Annuities from the Annual Financial Statement for 2018	89.0 %	
	Collection level of Rent & Annuities from the Annual Financial Statement for 2019	92 %	
	Collection level of Housing Loans from the Annual Financial Statement for 2015	43.0 %	
	Collection level of Housing Loans from the Annual Financial Statement for 2016	47.0 %	
	Collection level of Housing Loans from the Annual Financial Statement for 2017	43.0 %	
	Collection level of Housing Loans from the Annual Financial Statement for 2018	51.0 %	
	Collection level of Housing Loans from the Annual Financial Statement for 2019	62 %	

Economic Development: J1 to J4 **Approved**	A. The no. of jobs created with assistance from the Local Enterprise Office during the period 1/1/2019 to 31/12/2019	70.0	
	A. The no. of trading online voucher applications approved by the Local Enterprise Office in 2019	45	
	B. The no. of those trading online vouchers that were drawn down in 2019	19	
	A. The no. of participants who received mentoring during the period 1/1/2019 to 31/12/2019	392	
	A. Does the local authority have a current tourism strategy?	Yes	Tourism strategy is carried out by Kildare Fáilte , a wholly-owned subsidiary of KCC under a service level agreement. A tourism officer has been appointed.
	B. Does the local authority have a designated Tourism Officer?	Yes	Tourism strategy is carried out by Kildare Fáilte , a wholly-owned subsidiary of KCC under a service level agreement. A tourism officer has been appointed.

Appendix 12 - Glossary

Area of Further Assessment	**AFA**	**Joint Policing Committee**	**JPC**
Approved Housing Body	**AHB**		
Capital Assistance Programme	CAP	Kildare County Council	KCC
Catchment Flooding Risk Assessment Management	CFRAM	Kildare Sports Partnership	KSP
City and County Management Association	CCMA	Local Area Plan	LAP
Commission for Energy Regulation	CER	Local Authority	LA
Customer Relations System	CRM	Local Community Development Committee	LCDC

Department of Environment, Community and Local Government	DECLG	Local Enterprise Office	LEO
		Population Equivalent	PE
Department of Transport, Tourism and Sport	DTTAS	Service Level Agreement	SLA
Educational Training Board	ETB	Social Inclusion and Community Activation Programme	SICAP
Environmental Protection Agency	EPA	Strategic Policy Committee	SPC
Health Service Executive	HSE	Sustainable Urban Drainage System	SUDS
Industrial Development Authority	IDA	Radio Frequency Identification	RFID
Integrated Services Programme	ISP	Toys, Technology and Training	TTT
Information Communications Technology	ICT	Upper Liffey Valley Regional Sewerage Scheme	ULVRSS
		Wastewater Treatment Plant	WWTP